

Comptia Passguide 220-702 Exam Bundle

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Comptia 220-702 Exam Bundle

Exam Name: Comptia CompTIA A+ Practical Application (2009 Edition)

For Full Set of Questions please visit: <http://www.passguide.com/220-702.html>

Sections

1. (none)

Passguide

QUESTION 1

After receiving a service has failed to start message, which of the following commands would be helpful in troubleshooting the issue?

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- A. msconfig
- B. secpol.msc
- C. taskmgr
- D. services.msc

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 2

Which of the following are possible solutions to the error message 'NTLDR not found'?

- A. Use the Recovery Console and command nslookup.
- B. Use the Recovery Console and command fixboot.
- C. Use the Recovery Console and command format.
- D. Use System Restore to roll back to an earlier date.

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 3

Which of the following is a reason why case fans should be installed in the front of a case?

- A. It forces hot air out of the PC.
- B. The fan is easier to remove and clean.
- C. It forces cooler air into the power supply quickly.
- D. It forces cooler air across the motherboard.

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 4

Which of the following is the FIRST step a technician should take when installing a wireless network card?

- A. Install the wireless network card then the software.
- B. Install the software then install the wireless network card.
- C. Read the manufacturers instructions.
- D. Download the latest drivers from the manufacturer's website

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

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Explanation/Reference:

QUESTION 5

Which of the following are the steps for setting up a PC to enable Remote Desktop connection in Windows XP Professional?



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- A. My Computer>Manage>Expand users and groups>Remote Desktop>Add User>Choose the user that needs the connection.
- B. My Computer>Manage>Users and Groups>Groups>Remote Assistance Group>Add Users> Choose the user that needs the connection.
- C. My Computer>Properties>Remote Tab>Remote Assistance>Add User>Choose the user that needs the connection.
- D. My Computer>Properties>Remote Tab>Allow Users to connect remotely to this computer> Select Remote Users.

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 6

A customer has a wireless router with WEP enabled. The customer states it was working before but that they can no longer access the network or the Internet with their wireless PCs. After arriving onsite, the technician can see the SSID. The technician can access the customer's network and the Internet utilizing an Ethernet connection. Which of the following is the MOST likely cause of the problem?

- A. The DHCP has been disabled.

- B. The incorrect subnet mask is being used.
- C. The incorrect WEP is being used.
- D. The gateway has been changed.

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

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Explanation/Reference:

QUESTION 7

A technician is troubleshooting software that was supposed to startup when the PC powered on. The software failed to start. Which of the following should the technician use to investigate the issue?

- A. Sessions
- B. System
- C. Security
- D. Application

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 8

A technician wants to disable User Account Control (UAC) in Windows Vista. How can this feature be disabled?

- A. Go to Control Panel> click User Account Control> Click Disable User Account Control> Click Continue> Clear the check box and click OK.
- B. Go to Control Panel> open User Accounts> Click Turn User Account Control On or Off> Click Continue> Clear the check box and click OK.
- C. Go to Control Panel> click User Accounts> Click Disable User Account off> Click Continue.
- D. Go to Control Panel> click User Accounts> Click Turn User Account off> Click Continue.

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 9

A USB cable has a mini-USB connector on one end and two standard size connectors on the other. Which of the following is the purpose of the second connector?

- A. The second USB connector increases the power and enables functionality of the device.
- B. The second USB connector allows for the daisy-chaining of devices.
- C. The second USB allows for power sharing between two devices making the devices last longer.
- D. The second USB connector is used for redundancy.

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

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QUESTION 10

Where in Windows XP SP2 Professional can a technician block incoming connections for programs and services?

- A. Internet Connection Sharing (ICS)
- B. Windows Firewall
- C. Device Manager
- D. Internet Control Message Protocol (ICMP)

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 11

A user reports that after adding several programs and files the computer is running slower. Which of the following can a technician suggest to correct this issue?

- A. Run recovery console
- B. Run defrag
- C. Run fdisk
- D. Run chkdsk

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 12

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A user running Windows XP experiences a power outage without first properly closing Windows. After rebooting, which of the following utilities can the user run to scan the hard drive and automatically fix errors?

- A. dfgmgr
- B. erase /f
- C. ipconfig /flushdns
- D. chkdsk /f

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 13

A user reports that a program in Windows XP is not responding. A technician remotes into the user's computer to end the process. Which of the following is used to force the program to shutdown?

- A. Msconfig
- B. Add and Remove Programs
- C. Device Manager
- D. Task Manager

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 14

The recommended time to schedule an anti-virus scan is:

- A. during time of high activity.
- B. beginning of the work day.
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- C. every three to four hours.
- D. during a time of low activity.

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 15

A technician is adding a new device to a system and is unable to find the driver disk. Which of the following is

the BEST place to retrieve the latest drivers?

- A. A disk from an earlier model of the same equipment
- B. Manufacturer's website
- C. Through a Link from an Internet technical website
- D. Windows Update

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 16

Which is of the following is the maximum file size for FAT32?

- A. Two gigabytes
- B. Four gigabytes
- C. Six gigabytes
- D. Five hundred megabytes

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 17

Which of the following utilities determines how many CPU resources are being used by a service?

- A. Service Manager
- B. MMC
- C. Task Manager
- D. Msconfig

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 18

Which of the following utilities would the technician use to disable a service?

- A. Service Manager
- B. Task Manager

- C. Computer Management
- D. MMC

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 19

The client sends a document to the printer. The document prints out all random characters. Which of the following should the technician check FIRST?

- A. Check the printer cartridge to make sure they are installed correctly.
- B. Check the printer's resolution settings.
- C. Check for the correct print driver.
- D. Check the format of the document.

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 20

Which of the following commands will fix the master boot record?

- A. sfc
- B. convert
- C. fixmbr
- D. chkdsk

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 21

Which of the following would a technician perform to cancel a print job?

- A. Disconnect the printer cable.
- B. Type net stop at the command prompt.
- C. Close the application.
- D. Click on the printer icon and select cancel.

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 22

A client has returned a computer with a hard drive that has failed twice. Which of the following should the technician check in the computer?

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- A. Boot partition
- B. Power supply voltages
- C. L1 cache
- D. Front side bus width

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 23

A technician has received a BIOS update and wants to install it on a clients computer. Which of the following should be done before the BIOS update is installed?

- A. Check the amount of RAM installed.
- B. Backup the clients data onto removable media.
- C. Make sure there is enough available space on the hard drive.
- D. Check the CPU speed.

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 24

A client explains their system is running slow, has trouble accessing the Internet and multiple windows are popping up on their own. Which of the following is the MOST likely cause?

- A. A virus has infected the system.
- B. Not enough memory (RAM) installed.
- C. Not enough hard drive space available.
- D. A service pack revision is needed.

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Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 25

A technician determines a laser printer is jamming at the fusing unit. They have checked the paper path in the printer and it is clear of anything that could cause a paper jam. Which of the following is the BEST solution?

- A. Try paper from a different package of paper.
- B. Update the printer drivers in the operating system.
- C. Reboot the computer that the printer is connected to.
- D. Replace the toner cartridge.

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 26

A user has noticed several clusters of dead pixels on a laptops LCD screen. The technician is called To investigate and troubleshoot the issue. Which of the following is a possible solution?

- A. Replace the video card.
- B. Degauss the LCD screen.
- C. Reconfigure the screen settings.
- D. Have the LCD screen replaced.

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 27

To enhance security on a Windows workstation, the default Guest group should be:

- A. disabled.
- B. used by all guests to the network.
- C. used as a template for all user accounts.
- D. deleted.

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 28

A user has discovered that even though they are using the latest version of the anti-virus software, the computer is still being infected by a virus. Which of the following is the BEST solution for this problem?

- A. Replace the computer.
- B. Run chkdsk /f.
- C. Update the virus signatures.
- D. Run scandisk.

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 29

Which of the following commands is used to discover a broken link in an Internet route?

- A. ping
- B. nslookup
- C. tracert
- D. net

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 30

When a network service fails to start at boot-up, which of the following is the BEST solution for this?

- A. CTRL+ ALT+ DELETE and use Task Manager.
- B. Manually start the service.
- C. Reinstall the OS.
- D. Reboot the computer

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 31

When the power supply of a PC is performing erratically, which of the following can be used to determine output voltage?

- A. An oscilloscope
- B. A cable tester
- C. A multimeter
- D. A watt meter

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 32

A technician is troubleshooting a PC that will not obtain an IP address from the network. The NIC is setup for automatic IP addressing. Which of the following would be the MOST likely cause?

- A. SMTP port is blocked
- B. DNS service has stopped
- C. IMAP port is blocked
- D. DHCP service has stopped

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

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Explanation/Reference:

QUESTION 33

A technician is troubleshooting a PC that is blocking SMTP requests. Which of the following ports will the technician need to open?

- A. 20
- B. 25
- C. 80
- D. 443

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 34

A technician is configuring a small office home office (SOHO) router to allow FTP access. Which of the following ports will the technician open?

- A. 20
- B. 25
- C. 80
- D. 443

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 35

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A technician is configuring a second router on a small office home office (SOHO) network. The first router is already assigning IP addresses. Which of the following should the technician perform on the second router to avoid possible IP address conflicts?

- A. Enable DNS
- B. Disable DHCP
- C. Disable WINS
- D. Enable SSID

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 36

Which of the following protocols uses port 443 by default?

- A. LDAP
- B. SNMP
- C. HTTPS
- D. HTTP

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 37

A technician is implementing a small office home office (SOHO) wireless network. The technician would like to have a static network. Which of the following should the technician disable on the router?

- A. DNS
- B. DHCP
- C. SSID
- D. MAC filtering

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 38

Which of the following will resolve the NTLDR is missing error during the boot process?

- A. Replace the system RAM.
- B. Reinstall the OS.
- C. Remove the hard drive buffers.
- D. Remove the floppy disk.

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 39

A hard drive is experiencing poor performance. Which of the following would be the BEST option to help improve read/write speeds?

- A. Reseat the power connections
- B. Disk Defragmentation
- C. Check disk tool
- D. Perform a Windows Refresh

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

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Explanation/Reference:

QUESTION 40

Which of the following commands would a technician use to disable startup programs in Windows XP?

- A. chkdsk
- B. msconfig
- C. ipconfig
- D. nslookup

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 41

Which of the following commands would a technician use to view the active application connections on a local PC to the network?

- A. ipconfig
- B. netstat
- C. nslookup
- D. net use

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 42

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A technician is trying to use the nslookup command. Which of the following needs to be installed before this command can be used?

- A. NetBIOS
- B. IPX/SPX
- C. UDP
- D. TCP/IP

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 43

A customer states that their laser printer keeps stating there is a paper jam but the customer does not see any paper jams. The technician inspects the printer and confirms that there is no paper jams and finds the printer does not make an attempt to pickup the paper from the tray when the print job is sent. Which of the following could be the cause?

- A. Paper pickup roller is worn
- B. Faulty sensor
- C. Paper tray
- D. Separation pad

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 44

Which of the following will cause a ghost image on a printout?

- A. Problem with the developing drum
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- B. Problem with the formatter board
- C. Worn pickup rollers
- D. Scanner unit is defective

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 45

Which of the following wireless encryption standards would provide the HIGHEST level of security?

- A. WPA-PSK
- B. WEP
- C. CHAP
- D. EAP

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 46

Which of the following wireless standards uses the 5GHz frequency?

- A. 802.11g
- B. 802.2
- C. 802.11a
- D. 802.3

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 47

A user states that their laser printer jams constantly. The unit is a little over seven years old and has had no maintenance. Which of the following is the MOST likely cause of this issue?

- A. The printers fuser is going bad and needs a replacement.
- B. The rollers on the printer need to be replaced.
- C. The drum on the printer is getting old and needs to be replaced.
- D. The printers toner is running low and therefore not pulling paper through the mechanism.

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 48

A technician follows the manufacturers safety procedures and upgrades the RAM in a notebook computer from 512MB to 2GB. Upon starting the notebook, a pattern of beeping sounds occurs and there is no display. The new and old SODIMM modules are the same type. Which of the following is the MOST

likely cause? (Select TWO).

- A. The memory is bad and must be replaced.
- B. The monitor is unplugged.
- C. The battery was left in the notebook.
- D. The new modules are DDR2 533MHz.
- E. The BIOS is not at the latest revision.

Correct Answer: AE

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 49

There are four USB devices connected to a clients computer through a USB hub. The client states the external hard drive connected to this hub has had a dramatic deterioration in response time recently. Which of the following is the MOST likely cause?

- A. There is a new IRQ conflict with the hard drive that is connected to the USB hub.
- B. The USB cable connecting the hub and the computer is loose.
- C. A USB 1.1 device has been plugged into the USB hub.
- D. There are too many devices plugged into the USB hub.

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 50

Which of the following methods will restrict wireless access to specific devices?

- A. PPP encryption
- B. MAC filtering
- C. VPN
- D. Dynamic IP addressing

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Section: (none)



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Explanation/Reference:

QUESTION 51

A user reports that after configuring the BIOS to boot to the hard drive first, the system still tries to boot from the optical drive. Which of the following is the MOST likely cause?

- A. Optical drive
- B. Power supply
- C. CMOS battery

D. CD-ROM disk

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

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QUESTION 52

Which of the following is a local host IP address?

A. 255.255.255.255

B. 127.0.0.1

C. 169.254 1.1

D. 192.168.1.1

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 53

Which of the following commands will make a new directory?

A. cd

B. md

C. dir

D. rd

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 54

Which of the following information will be displayed with the command ipconfig /all?

A. IP address, Lease, Gateway, DHCP server address, DHCP disabled

B. IP address, Subnet mask, Lease, ISP address, DHCP enabled

C. IP address Subnet mask, Lease, Physical address, Intranet address, Gateway, Lease

D. IP address, Subnet mask, Gateway, MAC address, DNS, Lease obtained/expiration

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 55

A user reports that email is working but they are unable to access the Internet. Which of the following is the NEXT step in solving the issue?

- A. Check the DNS server.
- B. Check the DHCP server.
- C. Verify the correct IP address.
- D. Ensure the website is not blocked.

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

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Section: (none)

Explanation/Reference:

QUESTION 56

A technician installed a faster CPU and now the system will not start after the install. The technician removed and reseated the CPU with no positive results. The technician then installed a known good CPU with the same negative results. Which of the following is MOST likely the cause?

- A. The BIOS needs to be updated.
- B. A loose connection on the hard drive.
- C. The RAM needs to be upgraded.
- D. The CMOS chip needs to be replaced.

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 57

A technician notices that the computer locks up at times and maintains a high commit charge. Which of the following is the BEST solution to resolve this problem?

- A. Install a larger hard drive.
- B. Install more RAM.

- C. Install a faster CPU.
- D. Increase virtual memory size.

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

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QUESTION 58

Which of the following ports must be open for FTP?

- A. 20
- B. 25
- C. 80
- D. 110

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 59

Which of the following will allow and deny Internet traffic?

- A. Firewall
- B. Subnet mask
- C. DHCP server
- D. MAC filtering

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 60

When getting an Inaccessible boot drive error, the FIRST step to solve the issue should be to:

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- A. ensure there is not a disk in the floppy drive.
- B. check to see if the correct disk is in the CD-ROM.
- C. check the hard drive to ensure it is working.

D. check to see if the computer is connected to the network.

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 61

A user reports that when powering on their computer only a black screen with a lone cursor appears. Which of the following is the FIRST step to determine the problem?

- A. Check the pins on the video cable to see if they have been damaged.
- B. Listen for beep codes to determine if the video card needs reseated.
- C. Adjust the brightness of the screen.
- D. Use a multimeter to check for a faulty power supply.

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 62

A user asked to have a second IDE hard drive installed on their computer. Which of the following should be done FIRST?

- A. Update the hardware drivers to support the second drive.
- B. Configure one of the HDD as master, and one as slave.
- C. Update the BIOS to support additional drives.
- D. Install a red ribbon cable instead of a blue cable.

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 63

When setting security permissions on a folder, which of the following properties apply?

- A. Guest users are allowed changed permissions.
- B. All sub-folders inherit the most restrictive permissions within the folder.
- C. All sub-folders within that folder are given a password.
- D. By default, read permissions are denied on all files within the folder.

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 64

A user reports not being able to print to a new printer but can print to an old printer. Everyone else in the same workgroup can print to the new printer. Which of the following will MOST likely solve the issue?

- A. The user is no longer in the workgroup and needs to be reassigned.
- B. Add the new printer to user's computer.
- C. Clear the paper jam in the printer.
- D. Apply the latest service pack to the users computer.

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 65

Each time a user tries to print a document; the user receives a out of memory error message. Which of the following would BEST solve the issue?

- A. Add additional RAM to the printer.
- B. Change the printer paper to lighter grade.
- C. Add a higher capacity toner cartridge to the printer.
- D. Decrease the graphics resolution for the printer.

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

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QUESTION 66

A user asked to have a second hard drive installed on a single IDE channel in a computer. Which of the following must be taken into account?

- A. One hard drive must be configured as master, and one as slave.
- B. One hard drive must be configured as external and the other internal.
- C. The hard drives have to be of equal capacity to be on the same channel.
- D. The motherboard must be able to support dual hard drives.

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 67

Which of the following is true when setting default security permissions on a folder?

- A. There are no significant changes to other files.
- B. The created folder inherits the most restrictive permissions within the folder.
- C. The permissions are inherited by all files and folders within that folder.
- D. All folders within that folder are given a restrictive password

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 68

A technician installs a new USB inkjet printer for a client. The client tests the printer by printing several pages. The text output is unreadable. Which of the following is the BEST solution for the problem?

- A. Change the paper size.
- B. Install the correct drivers.
- C. Use a different USB port.
- D. Change the toner cartridge.

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 69

Each time a user tries to print a large color graphic the user receives an out of memory error message. The user needs to print the document now for an upcoming meeting. Which of the following would BEST

solve the issue?

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- A. Instruct the user to change the paper to a lighter grade.
- B. Instruct the user to increase the graphics resolution of the printer.
- C. Instruct the user to decrease the graphics resolution of the image.

D. Instruct the user to change the toner cartridge.

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 70

When applying thermal compound to the top of a CPU, apply a:

- A. thick layer, making sure to cover the sides of the CPU.
- B. very thin layer, making sure to cover the CPU.
- C. little bit on the tip of a brush, making sure to cover the top and sides of the CPU.
- D. small amount in the center of the CPU.

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 71

Which of the following command will display a list of folders and files?

- A. dir
- B. nslookup
- C. cd
- D. edit

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 72

Which of the following commands shows a graphical display of the drive or paths directory structure?

- A. dir
- B. call
- C. tree
- D. path

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 73

How many volts does a power supply's 4-pin Molex connector carry to internal devices?

- A. 2.5 volts
- B. 5 volts
- C. 6 volts
- D. 15 volts

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 74

How many hard drives are necessary to create a RAID 5 array?

- A. 2
- B. 3
- C. 4
- D. 6

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

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QUESTION 75

In Windows Vista, which of the following commands would be used to verify that the previous system shutdown routine was completely successful?

- A. chknfs
- B. chkstdn
- C. sfc
- D. chkdsk

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 76

Which of the following is the name of the Windows Vista application that will display items such as a clock, weather and thumbnails on the desktop at startup?

- A. Aero
- B. Gadgets
- C. Sidebar
- D. Applets

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:

QUESTION 77

Which of the following BEST describes why a technician should avoid touching the copper piping on heat sinks?

- A. Copper is a carcinogen and can be absorbed into the skin.
- B. Static electricity from the technicians body can destroy the copper piping.
- C. Oil from the skin can decrease coppers ability to conduct heat.
- D. The copper can break loose from the heat sink and damage the computers components.

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Section: (none)

Explanation/Reference:



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