

## COMPTIA JK0-019 EXAM QUESTIONS & ANSWERS

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## COMPTIA JK0-019 EXAM QUESTIONS & ANSWERS

**Exam Name: CompTIA Network+ Certification Exam (JK0-019)**

## **Certkiller**

### **QUESTION 1**

Sandy, the network administrator, has funding to do a major upgrade of the company's LAN. This upgrade is currently in the planning stage, and Sandy still needs to determine the network requirements, bottlenecks, and any future upgrades in mind. Which of the following is the FIRST step in the planning process?

- A. Conduct a vulnerability scan
- B. Establish a network baseline
- C. Conduct traffic analysis
- D. Conduct a risk assessment

**Correct Answer: B**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

### **QUESTION 2**

Sandy, a network administrator, wants to be able to block all already known malicious activity. Which of the following would allow her to perform this activity?

- A. Behavioral Based IDS
- B. Signature Based IDS
- C. Behavioral Based IPS
- D. Signature Based IPS

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

### **QUESTION 3**

Which of the following should Joe, a technician, do FIRST when setting up a SOHO network?

- A. Set up an account with an Internet service provider.
- B. Create a list of requirements and constraints.
- C. Arrange a domain name with a suitable registrar.
- D. Choose the correct operating system version.

**Correct Answer: B**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

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Explanation:

### **QUESTION 4**

Which of the following is an example of two-factor authentication?

- A. A username and PIN
- B. A username and password
- C. A username, password, finger print scan, and smart card
- D. A username, password, and key fob number

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### QUESTION 5

Which of the following would Joe, a technician, configure to modify the time a device will hold an IP address provided through DHCP?

- A. DNS suffixes
- B. Leases
- C. Static IP addressing
- D. Reservations

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

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Explanation:

#### QUESTION 6

Sandy, a technician, installs a new WAP and users are able to connect; however, users cannot access the Internet. Which of the following is the MOST likely cause of the problem?



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- A. The signal strength has been degraded and latency is increasing hop count.
- B. An incorrect subnet mask has been entered in the WAP configuration.
- C. The signal strength has been degraded and packets are being lost.
- D. Users have specified the wrong encryption type and routes are being rejected.

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### QUESTION 7

Which of the following network topologies, when a single machine's cable breaks, would only affect one network device and not the rest of the network?

- A. Bus
- B. Peer-to-peer
- C. Ring
- D. Star

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**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 8**

Which of the following is a form of encrypting packets for safe, secure data transmission within a network?

- A. RAS
- B. PPTP
- C. IPSec
- D. ICA

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 9**

The location that the local network connection ends and the ISP responsibility begins is known as the:

- A. Access point.
- B. Default gateway.
- C. IDF connection.
- D. Demarcation point.

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 10**

Which of the following sizes is the fixed cell length in ATM?

- A. 8 bytes
- B. 53 bytes
- C. 64 kilobytes
- D. 128 kilobytes

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 11**

Which of the following network scanners detects and sends out alerts for malicious network activity?

- A. Packet sniffers
- B. IDS
- C. Port scanners
- D. IPS

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 12**

Which of the following network appliances would facilitate an even amount of traffic hitting each web server?

- A. Load balancer
- B. VPN concentrator
- C. Proxy server
- D. Content filter

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 13**

For which of the following reasons could a single server's NIC transmit packets from multiple MAC address sources?

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- A. The server contains several virtual machines and the MAC addresses are from the virtual machines.
- B. The server is hosting a web server and the MAC addresses are from connected browsers.
- C. The server is hosting a proxy server and the MAC addresses are from the connected clients.
- D. The server NIC is starting to fail and should be replaced.

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 14**

Which of the following cable types would have the LEAST amount of EMI?

- A. CAT3
- B. CAT5
- C. STPCAT6
- D. Plenum CAT6

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 15**

Sandy, a technician, is asked to not allow FTP traffic on a network. Which of the following ports should be blocked on the firewall to achieve this?

- A. 21
- B. 22
- C. 23
- D. 25

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 16**

Which of the following network access methods is the MOST secure?

- A. PPPoE
- B. SIP
- C. RSH
- D. IPSec

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 17**

Which of the following ports carries IMAP traffic, by default, on modern email systems?

- A. 23
- B. 25
- C. 80
- D. 143

**Correct Answer:** D

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 18**

Joe, a customer, shares a building with several other tenants. He reports that an unencrypted wireless network has been getting slower while his internet traffic has steadily been increasing. Which of the following should be configured to resolve this problem?

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- A. VLAN
- B. MTU
- C. WPA
- D. SSID

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 19**

Which of the following allows for multiple backend web servers to be accessed through a single public IP address?

- A. Traffic shaping
- B. Caching engines
- C. Port address translation
- D. Quality of service prioritization

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 20**

Which of the following utilities would Karen, a technician, use to resolve the FQDN of a web server

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to its IP address?

- A. netstat
- B. route
- C. nslookup
- D. arp

**Correct Answer: C**

**Section: (none)**

**Explanation****Explanation/Reference:**

Explanation:

**QUESTION 21**

Sandy, an administrator, has been tasked with running cables from one office to another neighboring office by running cables over the light fixtures in the ceiling that connects them. To prevent interference, which of the following cable types should Sandy use?

- A. CAT5e
- B. CAT6
- C. Coaxial
- D. Multimode fiber

**Correct Answer: D**

**Section: (none)**

**Explanation****Explanation/Reference:**

Explanation:

**QUESTION 22**

Joe, the network technician, is configuring the channels being used within the WLAN, to ensure a minimal amount of interference. Which of the following channel setups would be used to avoid overlap?

- A. 2, 6, 10
- B. 1, 6, 11
- C. 1, 7, 10
- D. 1, 2, 3

**Correct Answer: B**

**Section: (none)**

**Explanation****Explanation/Reference:**

Explanation:

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**QUESTION 23**

Joe, a network administrator, would like to ensure that the footprint of the company's wireless coverage is limited to the office borders, located on the premises. Which of the following features should he adjust on all of the company's WAPs to make this change?

- A. SSID masking
- B. PPPOE
- C. Transmission power
- D. Encryption technology

**Correct Answer: C**

**Section: (none)**

**Explanation****Explanation/Reference:**



Explanation:

**QUESTION 24**

Which of the following exterior routing protocols uses an algorithm to determine the quickest route to a destination?

- A. RIP
- B. OSPF
- C. BGP
- D. RIPv2

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

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**QUESTION 25**

After installing new cabling, Karen, a technician, notices that several computers are connecting to network resources very slowly. Which of the following tools would BEST help in determining if the new cabling is the cause of the problem?

- A. Multimeter
- B. Cable certifier
- C. Cable tester
- D. Toner probe

**Correct Answer: B**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 26**

Which of the following would be an IP address received from APIPA?

- A. 10.0.0.100
- B. 172.168.0.100
- C. 169.254.0.100
- D. 192.168.0.100

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 27**

Kurt, a technician, wants to prevent users from visiting social networking sites. Which of the following should be configured on the firewall to BEST achieve this?

- A. PAT
- B. Content filter
- C. Implicit deny
- D. NAT

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

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#### **QUESTION 28**

The ISP needs to terminate the WAN connection. The connection should be located in the network server room where the company LAN equipment resides. Which of the following identifies the location?

- A. Smart jack
- B. MDF
- C. VPN
- D. 66 block

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 29**

Which of the following OSI model layers is used for logical addressing?

- A. Physical
- B. Transport
- C. Network
- D. Data link

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 30**

Sandy, the network technician, needs to run a cable through a power distribution room that contains a high voltage transformer. Which of the following would be used to minimize EMI interference?

- A. FTP
- B. STP
- C. UTP
- D. RTP

**Correct Answer: B**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 31**

Kurt, a network technician, is setting up a router and wants to ensure the fastest convergence of the routing information. Which of the following protocols would be BEST for him to use?

- A. RIP
- B. VLSM
- C. OSPF
- D. STP

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 32**

Which of the following is the MOST economical way for Sandy, a technician, to implement 10- Gigabit Ethernet at a datacenter?

- A. 10GBaseLR
- B. 10GBaseSR
- C. 10GBaseX
- D. 10GBaseT

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 33**

T568B wiring scheme is typically found on which of the following components?

- A. Demarc extension
- B. 66 block
- C. Patch panel
- D. Vertical cross connect

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 34**

Which of the following can Joe, a technician, modify on an 802.11n router that is not available as an option on 802.11g device?

- A. SSID
- B. Encryption
- C. Channels
- D. Spectrum

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 35**

VoIP is being implemented throughout a company and Joe, the network technician, needs to ensure that data and voice traffic do not interfere with each other. Which of the following features should be configured on a layer 3 switch to prioritize traffic for VoIP?

- A. VLAN
  - B. VTP
  - C. Port security
  - D. QoS
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**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 36**

Sandy, a technician, is fixing a wireless network that was receiving interference from a user's cordless phone. Which of the following should Sandy configure?

- A. Channel
- B. Encryption
- C. SSID
- D. DHCP scope

**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 37**

Which of the following security threats relies primarily on user deception and misinformation?

- A. Rogue access points  
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- B. DoS attacks
- C. Man-in-the-middle attacks
- D. Phishing

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 38**

A small office has asked to have six PCs networked together by Joe, a consultant. The office users want file sharing capability with no access to the Internet. Which of the following items will Joe need? (Select TWO).

- A. Network bridge
- B. RG-59 patch cabling
- C. CAT5e patch cabling
- D. Firewall
- E. Switch

**Correct Answer:** CE

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 39**

Which of the following has a DB-9 connector?

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- A. SC
- B. RS-232
- C. LC
- D. RJ-45

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 40**

Karen, an administrator, has created a patch cable. Which of the following tools should she use to check the integrity of the cable?

- A. Protocol analyzer

- B. Toner probe
- C. Cable certifier
- D. Cable stripper

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 41**

Which of the following tools would Kurt, an administrator, use to identify opens and shorts?

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- A. Ohmmeter
- B. Protocol analyzer
- C. Cable tester
- D. Multimeter

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 42**

A new business' web server has seen a huge spike of legitimate traffic in the last week. The owners want to ensure the site has no problems as the business continues to grow. For Karen, a network administrator, which of the following is the MOST important concern for this company?

- A. Caching
- B. Asset management
- C. Traffic shaping
- D. High availability

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 43**

Kurt, a customer, has been using a combination of SSID disable and WEP encryption for wireless security. Lately there have been many unauthorized devices on Kurt's wireless network. Which of

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CompTIA JK0-019 Exam

the following should also be implemented to prevent unauthorized devices from connecting? (Select TWO).

- A. SSID should be changed daily and enabled.
- B. WEP should be replaced with WPA encryption.

- C. MAC filtering should be enabled and configured.
- D. A different WAP manufacturer should be used to prevent commonly used security cracking techniques
- E. Omni-directional antennas should be used to limit signal strength

**Correct Answer:** BC

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 44**

Joe, a technician, is setting up an IDS security device. Which of the following should be configured on the switch to utilize the IDS?

- A. PoE
- B. Port mirroring
- C. Convergence
- D. Port speed

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 45**

Joe, a client, has observed non-employees sitting in his parking lot and surfing on his unsecured wireless connection. Which of the following could be employed to potentially prevent this? (Select TWO).

- A. PoE
- B. VLANs
- C. MTU black hole
- D. GBIC installation
- E. WPA
- F. Reduction of signal gain

**Correct Answer:** EF

**Section:** (none)

**Explanation**

**Explanation/Reference:**

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Explanation:

#### **QUESTION 46**

Joe, a network technician, blocks access to ports 25,110, and 143 on the firewall. Which of the following application services will be blocked due to this?

- A. Email sending and receiving
- B. Domain Name Service
- C. FTP access to external servers

D. Remote desktop access

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 47**

Which of the following services do TCP connections provide to application layer protocols? (Select TWO).

- A. Transport services without error recovery
- B. Large data size manageability using segmentation
- C. Secure Kerberos password encryption on data
- D. Delivery through error recovery
- E. Proxy server authentication

**Correct Answer:** BD

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 48**

Which of the following cable mediums is NOT susceptible to EMI?

- A. Wireless
- B. Fiber
- C. Coaxial
- D. UTP

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CompTIA JK0-019 Exam

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 49**

Which of the following defines the range of IP addresses a DHCP server can assign?

- A. Scope
- B. Lease
- C. Reservation
- D. Subnet

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**



Explanation:

**QUESTION 50**

CAT6 Ethernet cabling has a rated maximum transmission capability of:

- A. 10Mbps
- B. 100Mbps
- C. 20,000Mbps
- D. 10,000Mbps

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 51**

DNS lookups for a given host are intermittently failing. Which of the following would Karen, a technician, MOST likely use to verify this problem?

- A. arp
- B. nbtstat
- C. traceroute
- D. dig

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

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CompTIA JK0-019 Exam

Explanation:

**QUESTION 52**

Which of the following provides Kurt, a network technician, resource record information about network nodes such as canonical names?

- A. Proxy server
- B. IPS
- C. DNS
- D. DHCP

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 53**

Sandy, an administrator, believes that the network has been attacked and MAC addresses have been captured allowing unauthorized computers to access the network. Which of the following tools did the attackers MOST likely use to accomplish this?

- A. Intrusion prevention software
- B. Packet sniffer
- C. Intrusion detection software
- D. Port scanner

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 54**

In which of the following wireless standards is MIMO used?

- A. 802.11a
  - B. 802.11b
  - C. 802.11g
  - D. 802.11n
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CompTIA JK0-019 Exam

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 55**

Which of the following would Karen, a technician, do to monitor remote traffic through an access point?

- A. Enable an SNMP agent
- B. Enable network mapping
- C. Set monitoring SSID
- D. Select WPA2

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 56**

Kurt, a network administrator, wants to separate the network into broadcast domains. Which of the following can he use? (Select TWO).

- A. WAPs
- B. Routers
- C. Patch panels
- D. Hubs
- E. Bridges
- F. VLANs

**Correct Answer:** BF

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 57**

Which of the following is an example of a DHCP failover mechanism?

- A. APIPA
- B. Inactive lease
- C. Reservations  
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CompTIA JK0-019 Exam
- D. Active lease

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 58**

Kurt, an administrator, receives reports from users in an office that their 802.11g wireless connectivity has been problematic since the installation of the new wireless phone system. At which of the following frequencies are both systems operating at to cause this issue?

- A. 2.4GHz
- B. 900MHz
- C. 1.1GHz
- D. 5GHz

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 59**

Sandy, an administrator, needs to install a wireless network that will allow legacy devices to connect to the network and also offer both 5GHz and 2.4GHz frequencies. Which of the following would BEST describe the type of WAP needed?

- A. 802.11a
- B. 802.11b
- C. 802.11g
- D. 802.11n

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 60**

Sandy, a technician, is reporting wireless transmission speeds of 300Mbps. Which of the following wireless standards is being used?

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CompTIA JK0-019 Exam

- A. 802.11a
- B. 802.11b
- C. 802.11g
- D. 802.11n

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 61**

Which of the following VPN methods is BEST used for connecting a remote office to the main company office?

- A. WEP-to-WPA
- B. RDP-to-RAS
- C. Client-to-site
- D. Site-to-site

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 62**

Kurt, an administrator, configures a device that functions at the network layer, and also has 24 collision domains. Which of the following terms BEST describes this device?

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CompTIA JK0-019 Exam

- A. Hub
- B. VPN concentrator
- C. Wireless access point
- D. Multilayer switch

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 63**

Karen, a network technician, needs to identify the MAC address of a device that is creating broadcast storms on the network. Which of the following tools will provide the needed information?

- A. History logs
- B. Network sniffer
- C. Network maps
- D. Traffic shaping

**Correct Answer: B**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 64**

A firewall that operates at Layer 7 of the OSI model is known as a(n):

- A. Circuit gateway  
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CompTIA JK0-019 Exam
- B. Packet filter
- C. Application level
- D. Redundant firewall

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 65**

Karen, a network technician, is troubleshooting in a wiring closet in 2011. The cabling to all the equipment does not match the documentation from 2007. Which of the following configuration management methods has been overlooked?

- A. Change management
- B. System logs
- C. Asset management
- D. Baselining

**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 66**

Kurt, a network administrator, is responding to a support ticket. The ticket does not have enough information to determine the problem. Which of the following should Kurt perform FIRST before responding to the ticket?

- A. Determine if anything has changed.
- B. Test a theory to determine a cause.

- C. Establish a plan of action to resolve the problem.
- D. Escalate the problem if necessary.

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 67**

Sandy, a network administrator, needs to allow all websites to be accessible by the sales team for business purposes. Which of the following ports need to be enabled on the firewall? (Select TWO).

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CompTIA JK0-019 Exam

- A. 23
- B. 25
- C. 53
- D. 80
- E. 443

**Correct Answer:** DE

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 68**

Once Kurt, a technician, has implemented the solution to a user's reported problem, which of the following should Kurt do NEXT?

- A. Alert the user that everything is repaired.
- B. Verify full system functionality.
- C. Document findings, actions, and outcomes.
- D. Establish a plan of action to resolve the problem

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 69**

Joe, a user, reports that his PC is the only one that does not have network connectivity. All the wiring has been tested properly and the problem still exists. Joe is getting an APIPA address.

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CompTIA JK0-019 Exam  
Which of the following is the MOST likely cause?

- A. Crossover cable is being used
- B. Switch was powered off

- C. PoE is disabled on the port
- D. Port on the switch is disabled

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 70**

Which of the following issues is a common problem in wireless infrastructures?

- A. Incorrect port number
- B. Mismatched SSIDs
- C. Invalid telnet sessions
- D. Too many collisions

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 71**

A switch in IDF 3 has shut down at 3 p.m. every day this week. Which of the following network tools should Karen, a technician, use to troubleshoot this problem?

- A. Environmental monitor
- B. Cable tester
- C. TDR
- D. Loopback plug

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 72**

Kurt, an administrator, wants to eliminate remote access to a network from all users, except those

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CompTIA JK0-019 Exam

users in Kurt's own country. Which of the following security measures could he use to set up this functionality?

- A. MAC filtering
- B. Port filtering
- C. IP filtering
- D. TLS

**Correct Answer:** C

**Section:** (none)

## **Explanation**

### **Explanation/Reference:**

Explanation:

### **QUESTION 73**

Users are unable to access the company's intranet website. Which of the following attacks has the network MOST likely experienced?

- A. Man-in-the-middle
- B. Smurf
- C. Trojan
- D. DoS

**Correct Answer: D**

**Section: (none)**

### **Explanation**

### **Explanation/Reference:**

Explanation:

### **QUESTION 74**

Which of the following technologies would adhere to the AAA model while facilitating ease of login changes for multiple routers and switches?

- A. DOCSIS
- B. HDLC
- C. SNMP
- D. TACACS+

**Correct Answer: D**

**Section: (none)**

### **Explanation**

### **Explanation/Reference:**

Topic 2, Main Questions Set B

### **QUESTION 75**

Joe, a customer, has reported that the wireless signal from a WAP can only be found in one specific corner of a conference room. Which of the following is the MOST likely cause?

- A. Incorrect encryption method
- B. Incorrect antenna type
- C. Incorrect channel
- D. Incorrect SSID identifier

**Correct Answer: B**

**Section: (none)**

### **Explanation**

### **Explanation/Reference:**

Explanation:

### **QUESTION 76**

Joe, a user, accidentally unplugs a cable from the patch panel and plugs it into the switch stack. Now, all users are unable to access any network resources. Which of the following is the MOST likely cause?



- A. EMI
- B. Mismatched MTUs
- C. Looping
- D. Faulty module

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

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CompTIA JK0-019 Exam

#### **QUESTION 77**

Which of the following technologies is used on cellular networks?

- A. Ethernet
- B. CDMA
- C. CSMA/CA
- D. POTS

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 78**

Which of the following terms correctly defines the event in which multiple dynamic routers agree on the state of the network?

- A. Convergence
- B. Spanning tree
- C. Port mirroring
- D. Link state

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

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CompTIA JK0-019 Exam

#### **QUESTION 79**

Which of the following would Sandy, a technician, find in a network map?

- A. QoS standards
- B. MDF/IDFs

- C. System logs
- D. Firewall rules

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 80**

Joe, a network technician, has configured a server with the following IP settings:

IP Address: 192.168.1.40/27

Default Gateway: 192.168.1.64

DNS: 192.168.1.33

The server cannot access the Internet. Which of the following settings needs to be changed?

- A. Default gateway
- B. IP address
- C. VLAN
- D. DNS

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 81**

Sandy, a technician, is troubleshooting a cable problem. She has checked both ends and suspects an issue 50 yards (46 meters) from the location. Which of the following network tools will confirm this analysis?

- A. TDR
- B. Protocol analyzer  
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CompTIA JK0-019 Exam
- C. Multimeter
- D. Cable crimper

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 82**

Which of the following is the broadcast address for a network defined as 192.168.0.0/24?

- A. 192.168.0.255
- B. 192.168.0.1

- C. 192.168.0.0
- D. 192.168.0.253

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 83**

Which of the following describes a single computer that is setup specifically to lure hackers into revealing their methods, and preventing real attacks on the production network?

- A. Evil twin
- B. Honeypot
- C. DMZ
- D. Honeynet

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 84**

Which of the following network performance methods would Sandy, a technician, use with SIP phones?

- A. CARP
- B. Load balancing  
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CompTIA JK0-019 Exam
- C. Qos
- D. Caching engines

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 85**

Which of the following BEST describes the point at which an ISP's responsibility for an Internet connection ends?

- A. Router
- B. MDF
- C. IDF
- D. Demarc

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 86**

After a switch upgrade, several users report no connection to the Internet, while other users report no problems. Which of the following is the MOST likely problem?

- A. Wrong gateway
- B. Faulty or missing routes
- C. No DNS
- D. VLAN port assignments

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 87**

When examining a suspected faulty copper network cable. Karen, the administrator, notices that some of the pairs are untwisted too much. This is MOST likely causing which of the following?

- A. DB loss  
"Pass Any Exam. Any Time." - www.actualtests.com 41  
CompTIA JK0-019 Exam
- B. Dispersion
- C. Collisions
- D. Cross-talk

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 88**

Joe, a network technician, is installing multiple 802.11 g WAPs with the same SSID. Which of the following channel combinations would allow all three WAPs to operate without interfering with each other?

- A. 1, 6, 11
- B. 2, 6, 10
- C. 3, 5, 9
- D. 7, 9, 11

**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 89**

Which of the following capabilities of a firewall allows Kurt, an administrator, to block traffic based on keywords

determined by the company?

- A. Stateless traffic monitor
- B. Stateful traffic monitor
- C. Signature identification
- D. Content filter

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 90**

Which of the following ports would Kurt, a technician, need to open on a firewall to allow SSH on the default port?

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CompTIA JK0-019 Exam

- A. 20
- B. 21
- C. 22
- D. 23

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 91**

Which of the following technologies has different upload and download speeds?

- A. OC12
- B. SDSL
- C. OC3
- D. ADSL

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 92**

Kurt, the network technician, is troubleshooting a network issue by implementing a new security device. After installing and configuring the device, which of the following steps should he take NEXT?

- A. Verify full system functionality
- B. Identify the main problem and question the user
- C. Document their findings, actions, and outcomes

D. Escalate the issue to upper management.

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 93**

Karen, an administrator, is attempting to connect a laptop to a server via RJ-45 ports on both a device and a CAT5 patch cable. All of the IP settings have been verified to be correct, yet there is a connectivity problem. Which of the following would MOST likely fix the IP connectivity problem?

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CompTIA JK0-019 Exam

- A. Wires 1, 2 and 3, 6 need to be swapped on one end of the connecting cable.
- B. Use the DB-9 port with a DB-9 to RJ-45 adapter on the server.
- C. Manually adjust the duplex mode on the server's link.
- D. Configure the laptop to receive a DHCP address from the server, rather than manually setting one

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 94**

Which of the following is a Class A private IP address?

- A. 4.2.2.2
- B. 10.1.1.45
- C. 169.254.9.15
- D. 192.168.0 100

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 95**

Which of the following defines the purpose of a DHCP scope?

- A. To allocate a preset range of MAC addresses available for assignment.
- B. To tell a DHCP server to exclude IP addresses.
- C. To properly configure a DHCP server's allowed bandwidth level.
- D. To allocate a preset range of IP addresses available for assignment.

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 96**

Which of the following would the telecommunications carrier use to segregate customer traffic over long fiber links?

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CompTIA JK0-019 Exam

- A. VLAN
- B. MPLS
- C. VPN
- D. PSTN

**Correct Answer: B**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 97**

Sandy, an administrator, wants to limit the wireless guest network traffic to 100Kbps so that utilization issues do not occur on the company's T1 Internet access network. Which of the following optimizations should Sandy implement?

- A. Load balancing
- B. Caching engine
- C. Traffic shaping
- D. Quality of service

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 98**

Which of the following tools would Sandy, a technician, BEST use to trace a wire through an area where multiple wires of the same color are twisted together?

- A. Cable tester
- B. Toner probe
- C. Cable crimper
- D. Punch down tool

**Correct Answer: B**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 99**

A wireless LAN discovery tool that sends a null probe request to seek out wireless LANs, is a component of which of the following?

- A. War driving
- B. War chalking
- C. WEP cracking
- D. An evil twin

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 100**

Karen, a user, took a laptop on vacation and made changes to the configuration in order to use the device at the hotel. She can reach the Internet, but cannot access any internal network resources.

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CompTIA JK0-019 Exam

Which of the following is the MOST likely reason?

- A. Incorrect DNS
- B. Incorrect subnet mask
- C. Duplicate IP address
- D. Incorrect SSID

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 101**

Karen, a technician, is connecting a new desktop computer to a switch. She was only able to locate one cable in the office for the installation. The wires at each end are color coded as follows:

End A: orange-white, orange, green-white, blue, blue-white, green, brown-white, brown

End B: green-white, green, orange-white, blue, blue-white, orange, brown-white, brown

Which of the following should Karen do to complete the installation?

- A. Re-end the provided cable, keeping the wiring the same.
- B. Use the provided cable
- C. Purchase a crossover cable.
- D. Purchase a straight-through cable

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:



**QUESTION 102**

Which of the following identifies the WLAN Joe, a user, is connected to?

- A. SSID
- B. Frequency
- C. WEP
- D. Channel

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

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CompTIA JK0-019 Exam

**QUESTION 103**

Which of the following describes the purpose of DHCP?

- A. Applying prioritization to certain types of network traffic.
- B. Resolving FQDNs to IP addresses.
- C. Filtering web content based on keywords.
- D. Dynamic assignment of IP addresses.

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 104**

Sandy, an administrator, is responsible for one Linux and two Windows servers. She would like to review all server logs centrally. Which of the following services could Sandy use in this scenario?

- A. Event logs
- B. Baselines
- C. Change management
- D. Syslog

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

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CompTIA JK0-019 Exam

**QUESTION 105**

Which of the following connectors push and twist-on?

- A. LC
- B. SC
- C. ST
- D. RJ-45

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 106**

Joe, a customer, has a wireless network and has reported that the network traffic from the wireless access points seems compared to the limited number of wireless devices used. Joe believes that other non-employees are using the wireless network to access the Internet. Which of the following could be used to limit the access to the wireless network? (Select TWO).

- A. WPA encryption
  - B. Changing wireless channels
  - C. MAC filtering
  - D. Changing wireless speed standards
  - E. SSID disable
- "Pass Any Exam. Any Time." - [www.actualtests.com](http://www.actualtests.com) 49  
CompTIA JK0-019 Exam

**Correct Answer:** AC

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 107**

Which of the following security devices is used in providing packet and MAC address filtering services for the network?

- A. Host-based proxy server
- B. Network-based firewall
- C. IDS
- D. IPS

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 108**

Which of the following media types will block EMI?

- A. UTP
- B. Serial
- C. STP

D. Non-plenum

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 109**

Joe, a customer, wants to have wireless network access only in the conference room. He has placed a WAP in the room, but notices that offices across the hall also receive a wireless signal. Which of the following could be done together to solve this problem? (Select TWO).

- A. Turn down the signal gain.
- B. Increase the encryption method.
- C. Change the wireless channel.
- D. Replace the WAP's antennas with directional antennas "Pass Any Exam. Any Time." - [www.actualtests.com](http://www.actualtests.com)  
50  
CompTIA JK0-019 Exam
- E. Disable the SSID

**Correct Answer:** AD

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 110**

Which of the following devices will allow Sandy, a user, to see a cached copy of websites?

- A. Content switch
- B. DNS server
- C. Proxy server
- D. Load balancer

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 111**

An organization currently has CAT5e cabling throughout its office. Karen, the network technician, is troubleshooting a new CAT6 run that supports network traffic, but does not meet specification when tested with a TDR. Which of the following is MOST likely the cause?

- A. Improper grounding  
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CompTIA JK0-019 Exam
- B. TXRX reversed
- C. Incorrect termination
- D. Outdated NIC drivers

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 112**

Which of the following is a purpose of a VLAN?

- A. Decreases bandwidth on a network
- B. Segments broadcast traffic
- C. Increases port speed
- D. Allows another connection to the router

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 113**

Which of the following layers of the OSI model would a NIC operate on?

- A. Physical
- B. Network
- C. Session
- D. Transport

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 114**

Karen, a network administrator, has discovered attempts to penetrate the network and access the customer database. Which of the following methods could she use to provide a false customer database to the attacker?

- A. Radius  
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CompTIA JK0-019 Exam
- B. DMZ
- C. Honeygot
- D. Kerberos

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 115**

Which of the following OSI layers is included in the TCP/IP model's Application layer?

- A. Data Link
- B. Session
- C. Transport
- D. Network

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 116**

Which of the following DNS records would allow for a website to have more than one FQDN?

- A. TXT
- B. PTR
- C. MX
- D. CNAME

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 117**

Joe, a customer, is looking to implement wireless security. Which of the following provides the WEAKEST encryption?

- A. SSH
- B. WEP  
"Pass Any Exam. Any Time." - www.actualtests.com 54  
CompTIA JK0-019 Exam
- C. TLS
- D. EAP

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 118**

Which of the following commands can Sandy, a technician, use on a server to display the default router setting?

- A. ping
- B. nslookup
- C. route
- D. arp

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 119**

A company is expanding and has found that logging into each device to collect error information is consuming too much time. They have asked Sandy, a network administrator, to set up a server that will capture errors from each device automatically. Which of the following technologies would BEST fit this requirement?

- A. Syslog
- B. RADIUS
- C. IPSec
- D. Network sniffer

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 120**

Kurt, a network technician, has configured a new firewall on the network. Users are reporting errors when attempting to access several websites. Kurt attempts to access several popular websites with no errors, however, he does receive an error when attempting to access a bank

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CompTIA JK0-019 Exam

website. Which of the following rules would BEST allow access to the bank website?

- A. Allow UDP port 53
- B. Allow TCP port 80
- C. Allow UDP port 340
- D. Allow TCP port 443

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 121**

Karen, a user, reports that the web browser is indicating the site certificate is not trusted. Which of the following attacks may be in progress?

- A. Man-in-the-middle
- B. Denial of service
- C. Ping flooding
- D. Smurfing

**Correct Answer:** A

**Section:** (none)

## **Explanation**

### **Explanation/Reference:**

Explanation:

### **QUESTION 122**

Joe, a customer, has requested a solution to allow all internally and externally bound traffic to be monitored. Which of the following would allow a packet sniffer to do this?

- A. A VPN client and VPN concentrator
- B. A smart jack installed for each network jack
- C. A managed switch with port mirroring
- D. A proxy server with content filter

**Correct Answer: C**

**Section: (none)**

### **Explanation**

### **Explanation/Reference:**

Explanation:

### **QUESTION 123**

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CompTIA JK0-019 Exam

Joe, a technician, is asked to install a new wireless router, and make sure access to the new wireless network is secured. Which of the following should be considered for security?

- A. The router has the correct antenna type
- B. The router has SSID disabled.
- C. The router is compatible with 802.11g.
- D. The router is broadcasting on the correct frequency.

**Correct Answer: B**

**Section: (none)**

### **Explanation**

### **Explanation/Reference:**

Explanation:

### **QUESTION 124**

Which of the following OSI layers performs error detection using a Frame Check Sequence?

- A. Session
- B. Transport
- C. Physical
- D. Data link

**Correct Answer: D**

**Section: (none)**

### **Explanation**

### **Explanation/Reference:**

Explanation:

### **QUESTION 125**

Which of the following commands can Sandy, a network technician, use to check whether the DNS server for a

given domain is reachable?

- A. nmap
- B. nbtstat
- C. dig
- D. arp

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 126**

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CompTIA JK0-019 Exam

Kurt, a network technician, has been notified that several PCs are infected and are sending spam emails. He wants to add a rule to the firewall to prevent the sending of emails from the internal network. Which of the following rules will prevent this?

- A. Deny TCP port 25 outbound
- B. Deny UDP port 53 outbound
- C. Deny TCP port 110 outbound
- D. Deny UDP port 213 outbound

**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 127**

Which of the following solutions will detect and disable a rogue access point?

- A. Port scan
- B. Packet sniffer
- C. IPS
- D. IDS

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 128**

Which of the following layers of the OSI model is above the Session layer?

- A. Data link
- B. Presentation
- C. Physical
- D. Transport



**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 129**

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CompTIA JK0-019 Exam

Kurt, a user, is able to connect to a distant wireless network then loses connection. This is an ongoing problem for Kurt and the only wireless network around. Which of the following is MOST likely causing this problem?

- A. Signal strength
- B. Encryption type
- C. Incorrect SSID
- D. Incorrect channel

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 130**

Which of the following is the loopback address for IPv6?

- A. ::1
- B. ::255
- C. 127.0.0.1
- D. 127:0:0:1

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 131**

Which of the following tools would Sandy, an administrator, use to determine if there is a problem with a telephone line?

- A. Port scanner
- B. Punch down tool
- C. Butt set
- D. Toner probe

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 132**

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CompTIA JK0-019 Exam

A firewall that examines all the incoming traffic and decides if the traffic is going to be allowed though or dumped is a example of which of the following?

- A. Packet sniffing
- B. Packet filter
- C. Stateful inspection
- D. Content filter

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 133**

Joe, a network administrator, has been requested to install wireless access throughout the entire building, while utilizing a single SSID. Which of the following options will meet this requirement?

- A. Set a separate VLAN on each WAP with the same encryption type
- B. Set the SSID on each WAP and set contiguous WAPs to different channels
- C. Set the SSID on each WAP and set contiguous WAPs to the same channel
- D. Set a separate VLAN on each WAP with the same frequency

**Correct Answer: B**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 134**

Which of the following connectors would Karen, a technician, use only for RG-6 cables?

- A. F-connector
- B. MTRJ
- C. RJ-45
- D. RS-232

**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 135**

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Which of the following allows for multiple operating systems to be run simultaneously on a single server?

- A. Dual boot

- B. Multiple hard drives
- C. PXE boot
- D. Virtual machines

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 136**

Sandy, a network technician, would like to keep the IP address of the Human Resource department's server in the same group of 100 DHCP IP addresses that are assigned to the Human Resource department's employee workstations. Which of the following would BEST allow this and have the ability for the server to keep the same IP address?

- A. Implement a set of static IPs for the entire human resource department.
- B. Use a DHCP reservation for the server IP address.
- C. Use a small DHCP scope for the human resource department.
- D. Connect the server to a router in the network closet on the same floor.

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 137**

Which of the following wireless network standards allows for the HIGHEST speeds?

- A. 802.11a
- B. 802.11b
- C. 802.11g
- D. 802.11n

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

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#### **QUESTION 138**

Sandy, a network technician, needs to push changes out to network devices and also monitor the devices based on each device's MIB. Which of the following should she use?

- A. SNMP
- B. Traffic analysis
- C. Syslog
- D. Asset management

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 139**

Which of the following would Joe, a technician, MOST likely use to remotely verify port configuration of a switch?

- A. traceroute command
- B. SNMP monitor
- C. nbtstat command
- D. dig command

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 140**

Which of the following can be used to view the list of ports on which a server is listening?

- A. dig
- B. net statistics
- C. netstat
- D. nslookup

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

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CompTIA JK0-019 Exam

**QUESTION 141**

Which of the following protocols uses port 3389?

- A. IMAP
- B. DHCP
- C. SSH
- D. RDP

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 142**

Sandy, a technician, needs to customize various cable lengths and verify that the cables are working correctly. Which of the following tools would be needed to accomplish this? (Select TWO).

- A. Cable certifier
- B. Multimeter
- C. Crimper
- D. Punch down tool
- E. Loopback plug

**Correct Answer:** AC

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 143**

Which of the following is an invalid MAC address?

- A. AA:CE:58:FD:90:08
- B. 44:98:3E:F8:33:23
- C. 56:AD:BX89:55:54
- D. 94:9E:FE:EE:8C:DF

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

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**QUESTION 144**

On which of the following layers does a hub function?

- A. Transport
- B. Data link
- C. Physical
- D. Network

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 145**

Sandy, an administrator, is experiencing availability issues on a Linux server. She decides to check the server for an IP address conflict on the server. Which of the following commands should Sandy use?

- A. Traceroute

- B. Tracert
- C. Ifconfig
- D. Ipconfig

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 146**

After Kurt, a technician, has established a plan of action to resolve the problem, which of the following steps should he perform NEXT?

- A. Establish a theory of probable cause.
- B. Implement preventative measures.
- C. Verify full system functionality.
- D. Implement the solution or escalate as necessary.

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

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CompTIA JK0-019 Exam

**QUESTION 147**

Which of the following protocols does a router use to communicate packets to other routers?

- A. RIP
- B. VLAN
- C. STP
- D. VTP

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 148**

Which TCP/IP model layer does the OSI model layer named 'session' respond to?

- A. Application
- B. Presentation
- C. Internet
- D. Transport

**Correct Answer:** B

**Section:** (none)

## **Explanation**

### **Explanation/Reference:**

Explanation:

### **QUESTION 149**

Which of the following defines access for a network?

- A. ACL
- B. RDP
- C. RAS
- D. ARP

**Correct Answer: A**

**Section: (none)**

## **Explanation**

### **Explanation/Reference:**

Explanation:

### **QUESTION 150**

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Which of the following protocols would Sandy, a technician, use to disable switch ports automatically to prevent switching loops?

- A. RIP
- B. OSPF
- C. STP
- D. EGP

**Correct Answer: C**

**Section: (none)**

## **Explanation**

### **Explanation/Reference:**

Explanation:

### **QUESTION 151**

Karen, an administrator, finds a phone line but does not know where the line goes or if it is active. Which of the following can be used to test if it is active?

- A. Butt set
- B. Punch down tool
- C. Cable tester
- D. Cable stripper

**Correct Answer: A**

**Section: (none)**

## **Explanation**

### **Explanation/Reference:**

Explanation:

### **QUESTION 152**

After a brownout, Kurt, a user, can connect to the internal network, but not the Internet. Which of the following

is the company's DSL router experiencing that is causing this issue?

- A. Switching loop
- B. Power failure
- C. Broadcast storm
- D. Duplicate IP address

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 153**

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The protocols that use a three way handshake to transfer information can be found within which layer of the OSI model?

- A. Layer 2
- B. Layer 3
- C. Layer 4
- D. Layer 5

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 154**

Which of the following uses copper wiring?

- A. 10GBaseER
- B. 10GBaseLW
- C. 100BaseFX
- D. 1000BaseT

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 155**

Teachers and students at a school currently share the same bandwidth. The Internet performance for the teachers in the classroom is becoming extremely slow. Which of the following is the BEST method to mitigate the issue?

- A. Increased uptime
- B. Caching engines
- C. Traffic shaping



D. Load balancing

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 156**

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CompTIA JK0-019 Exam

Which of the following is a reason to use dynamic DNS?

- A. The host IP address is not listed in the firewall.
- B. The host IP address is assigned by DHCP.
- C. Static routes cannot be used on the host network.
- D. A third-party certificate is being used.

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 157**

Sandy, a network consultant, is asked to set up a wireless network in a home. The home user wants the wireless network to be available in every corner of the house. Which of the following additional information will Sandy need to determine the equipment for the installation? (Select TWO).

- A. The length of the house
- B. How many rooms are in the house?
- C. How many users will be using the wireless network?
- D. The building material of the house
- E. The cost of the house

**Correct Answer:** AD

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 158**

Which of the following tools allows Kurt, an administrator, to test connectivity between two computers?

- A. route
- B. ping
- C. ipconfig
- D. tfconfig

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

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CompTIA JK0-019 Exam

**QUESTION 159**

Which of the following should Joe, a technician, implement to provide high bandwidth to a VoIP application?

- A. Caching engines
- B. Fault tolerance
- C. Load balancing
- D. High availability

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 160**

Joe, a network technician, is concerned about the environmental effects of power consumption and heat from network resources. Limited space is also a concern. Which of the following technologies should be implemented?

- A. Circuit switching
- B. Network address translation
- C. Power over Ethernet
- D. Virtual servers

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 161**

Which of the following is used by RADIUS to encrypt messages between the server and the client?

- A. Public key
- B. CSU/DSU
- C. Private key
- D. Shared secret

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

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CompTIA JK0-019 Exam

**QUESTION 162**

Which of the following is the MAIN purpose of a packet sniffer?

- A. To determine open ports on a server
- B. To ensure encryption is being used
- C. To analyze network traffic
- D. To prevent network intrusion

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

Topic 3, Main Questions Set C

**QUESTION 163**

In the 2.4GHz range, which of the following channel combinations are non-overlapping?

- A. 1, 6, 11
- B. 2, 7, 10
- C. 2, 8, 13
- D. 3, 6, 9

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 164**

Which of the following is the port number used by HTTP?

- A. 21
- B. 80
- C. 443
- D. 3389

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

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**QUESTION 165**

Which of the following is most effective against threats when used with an updated server? (Select TWO)

- A. Kerberos server
- B. Stateful firewall

- C. Content filter
- D. IDS
- E. VPN concentrator

**Correct Answer:** CD

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 166**

A crossover cable is MOST commonly associated with which of the following layers of the OSI model?

- A. Session
- B. Application
- C. Network
- D. Physical

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 167**

For security reasons Kurt, a network technician, wants to install a Linux based email server. Microsoft web services, and directory services on different servers. Which of the following technologies would be BEST to reduce hardware costs?

- A. VPN concentrator
- B. Virtual servers
- C. Wireless
- D. Multimode fiber

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CompTIA JK0-019 Exam

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 168**

A company is about to install a second network connection with a new ISP. Which of the following routing protocols is the BEST choice?

- A. IS-IS
- B. BGP
- C. OSPF
- D. RIP

**Correct Answer:** B

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 169**

A layer 3 switch can move packets between subnets based on which of the following criteria?

- A. 802.1q tag
- B. Port
- C. Application
- D. IP address

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 170**

Which of the following would be used to test out the security of a specific network by allowing it to receive security attacks?

- A. Honeynet
  - B. Honeypot
  - C. Vulnerability scanner
  - D. Network based IDS
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CompTIA JK0-019 Exam

**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 171**

A bridge handles frames at which of the following layers of the OSI model?

- A. Network
- B. Session
- C. Transport
- D. Data Link

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 172**

Joe, an administrator, is using a punch-down tool to connect a cable. To which of the following is Joe MOST

likely connecting?

- A. A 110 block
- B. A demarc
- C. A DB-9
- D. A smart jack

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 173**

Joe, an administrator, has just finished installing a new switch and connected two servers with IPs of 192.168.105.20 and 30. The servers are able to communicate with each other, but are unable to reach the Internet. Joe sees the following information in the switch configuration:

Interface VLAN 105

IP address 192.168.105.5 255.255.255.0

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CompTIA JK0-019 Exam

Joe is able to ping the router at 192.168.105.1 from the switch. Which of the following is the MOST likely cause of the problem?

- A. The subnet mask is incorrect.
- B. A routing loop has occurred.
- C. Joe used a crossover cable to connect the switch to the gateway
- D. The server is missing default-gateway information

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 174**

Which of the following wireless technologies can support the MOST allowable MIMO streams?

- A. 802.11a
- B. 802.11b
- C. 802.11g
- D. 802.11n

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 175**

Which of the following devices should Joe, an administrator, connect to a protocol analyzer in order to collect all of the traffic on a LAN segment?

- A. Hub
- B. VLAN
- C. Router
- D. Server

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 176**

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Switch A is configured with VLAN 105 and 106. Switch B is configured with VLAN 105 and 107. Both switches are connected with a fiber cable. In order for packets from all VLANs to cross the fiber cable, which of the following configurations MUST be present?

- A. Reverse ARP
- B. Full duplex on the fiber link
- C. PoE
- D. 802.1q trunking

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 177**

Sandy, a user, is unable to access the company website on a laptop. A network technician verifies that the user can access other Internet pages. According to network troubleshooting methodology, which of the following steps should be taken NEXT?

- A. Remotely connect to Sandy's laptop and review the network configuration settings.
- B. Ping the web server from inside the network to ensure it is still up and running.
- C. Check to make sure the company's website is accessible from the Internet.
- D. Ensure the Ethernet cable is securely plugged into Sandy's laptop.

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 178**

Karen, a network technician, is troubleshooting a problem and has just established a plan of action to resolve the problem. Which of the following is the NEXT step in the troubleshooting methodology?

- A. Verify full system functionality and if applicable implement preventative measures.

- B. Implement the solution or escalate as necessary.
- C. Document findings, actions, and outcomes.
- D. Establish a theory of probable cause (e.g. question the obvious).

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

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CompTIA JK0-019 Exam

#### **QUESTION 179**

Which of the following wireless technologies can support the GREATEST distance on either 2.4GHz or 5GHz frequencies?

- A. 802.11a
- B. 802.11b
- C. 802.11g
- D. 802.11n

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 180**

A company needs strong wireless security enabled for minimal cost. Which of the following security measures is the BEST to use?

- A. WEP
- B. Port filtering
- C. WPA
- D. Longer SSID broadcast intervals

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 181**

Which of the following ports is the default telnet port?

- A. 20
- B. 21
- C. 22
- D. 23

**Correct Answer:** D



**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

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CompTIA JK0-019 Exam

**QUESTION 182**

Sandy, a network technician, is attempting to map a FQDN to an internal server at the address of 10.0.0.15 without NAT/PAT. Which of the following is the reason this will ultimately not work?

- A. This is a private address which cannot be seen by external users.
- B. The address does not have the appropriate subnet mask assigned.
- C. This is a public address which can only be seen by internal users.
- D. This is a private address which can only be seen by external users.

**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 183**

Which of the following is the network topology in which computers connect to form a straight line?

- A. Ring
- B. Star
- C. Bus
- D. Mesh

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 184**

Users have reported slow access times when retrieving information from a server on the company's network. Which of the following tools would provide access time information on each segment of the network to reach the server?

- A. arp
- B. route
- C. ipconfig
- D. tracer

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 185**

Karen, a network administrator, needs to add an additional connection to a room. She adds a new Ethernet switch and must connect it to an existing switch. Which cable type should Karen use to connect the two switches?

- A. CAT3 cable
- B. Serial cable
- C. Crossover cable
- D. Rollover cable

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 186**

Which of the following DNS record types provides the hostname to IP address mapping?

- A. A record
- B. NS record
- C. CNAME record
- D. MX record

**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 187**

The selection of the correct punch down tool to use depends on which of the following?

- A. Connector type
- B. Demarcation point location
- C. Block type
- D. Switch location

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 188**

Which of the following uses a ring topology?

- A. DSL
- B. Ethernet
- C. DOCSIS
- D. SONET

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 189**

A company wants to secure access to its internal wireless network. The company wants to use the most secure means to access the network. Which of the following is the BEST choice for wireless security in this situation?

- A. WEP encryption
- B. Channel rotation
- C. Disable SSID
- D. WPA encryption

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 190**

1000BaseT has a MAXIMUM run distance of:

- A. 25 meters (82 feet)
- B. 100 meters (328 feet)
- C. 500 meters (1640 feet)
- D. 1000 meters (3280 feet)

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

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CompTIA JK0-019 Exam

**QUESTION 191**

Sandy, an administrator, attempts to open a web page and sees the following error 'Error 404: Page not found'. She then uses the ping command and finds that the default gateway cannot be pinged. At which of the following layers does the problem MOST likely reside?

- A. Layer 1
- B. Layer 4
- C. Layer 5

D. Layer 7

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 192**

Which of the following protocols is Joe, a technician, using to encrypt data between web servers and web browsers?

- A. SMTP
- B. SIP
- C. HTTP
- D. SSL

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 193**

Which of the following would Karen, a technician, use in voice over IP communications?

- A. SNTP
- B. SCP
- C. SMTP
- D. SIP

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

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CompTIA JK0-019 Exam

Explanation:

**QUESTION 194**

Kurt, an administrator, needs to install a new 100 foot (30 meter) cable run from an IDF switch to the MDF, through a room that has a large number of motors. Which of the following would be the BEST cable type to choose?

- A. CAT3
- B. STP
- C. Coaxial
- D. Fiber

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 195**

Karen, a customer, wants to install a wireless network into a shared office space. There are several other wireless networks from other companies that can be detected within the office space. Which of the following should be configured on Karen's wireless network to differentiate it from other wireless network and still provide the BEST performance and security? (Select TWO).

- A. SSID
- B. Channel
- C. Antenna type
- D. Wireless standard
- E. NAT

**Correct Answer:** AB

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 196**

Joe, a user, can no longer access the accounting file share, but others are still able to access the share. Which of the following would be the FIRST step in troubleshooting the issue?

- A. Notify senior management of the issue.  
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CompTIA JK0-019 Exam
- B. Develop a probable cause theory.
- C. Ask Joe if anything has changed on the system.
- D. Escalate the issue to the vendor.

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 197**

Which of the following wiring standards would Karen, a technician, MOST likely use to interconnect two devices without the use of a hub or switch?

- A. 568A
- B. 568B
- C. Crossover
- D. Loopback

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 198**

Which of the following would provide Kurt, a technician, with a performance reference point to refer back to after hardware repair?

- A. Baseline
- B. Network map
- C. Wire scheme
- D. Asset management

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 199**

Which of the following connector types is MOST commonly found with coaxial cabling?

- A. DB-9  
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CompTIA JK0-019 Exam
- B. BNC
- C. RJ-45
- D. RJ-11

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 200**

Which of the following connector types will MOST likely be located on a serial cable?

- A. DB-9
- B. LC
- C. ST
- D. BNC

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 201**

Kurt, a user, on a network cannot access any network resources. The link light on his computer shows that a connection is present. Which of the following is the MOST likely cause of the problem?

- A. The wrong cable type has been used
- B. IDS has shut down the computer's switch port

- C. The port on the switch is configured incorrectly
- D. Spanning tree protocol was implemented

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 202**

Which of the following basic devices blocks ports and can sometimes filter data?

- A. Repeater  
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- B. Hub
- C. Firewall
- D. Switch

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 203**

Which of the following protocols is commonly used for VoIP technology?

- A. Telnet
- B. SMTP
- C. SIP
- D. SNMP

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 204**

Which of the following metrics identifies the number of connections that is between two devices?

- A. Hop count
- B. MTU
- C. Latency
- D. Bandwidth

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### QUESTION 205

A router that takes the workstations internal IP address and changes it to another IP address when it sends the data outside of the network is an example of which of the following?

A. NAT



<http://www.gratisexam.com/>

B. IDS

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CompTIA JK0-019 Exam

C. NMAP

D. DMZ

**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

#### QUESTION 206

Karen, a technician, is asked to run new cabling for an office that is 350 feet (107 meters) away from the networking equipment. The type of cable being run is CAT6. Karen purchases and installs a 500 foot (152 meters) CAT6 cable, but after installation, notices a weak signal between the office and the networking equipment. Which of the following would have been the BEST to install instead of the CAT6 cable?

A. Install two CAT6 cables with a repeater.

B. Install a 500 foot (152 meter) CAT5 cable.

C. Install a 500 foot (152 meter) CAT5e cable.

D. Install three CAT6 cables with a repeater.

**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

#### QUESTION 207

Kurt, the network administrator, has just finished installing a new 10/100/1000 switch, but receives reports from the server administrator that servers connected to the new switch seem to be experiencing slow LAN connections. Kurt checks the port connecting the new switch to the core switch and sees the following information:

```
#show run interface GigabitEthernet 0/10
```

```
Switchport trunk encapsulation dot1q
```

```
Switchport mode trunk
```



Switchport trunk native VLAN 10

Which of the following is the MOST likely cause of the slow connections?

- A. The servers have not had VLAN tagging enabled on their NICs
- B. Speed and duplex have not been set  
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- C. VLAN tagging was not set on the trunk
- D. The servers have been connected with CAT5 cable

**Correct Answer: B**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 208**

Karen, an administrator, wants to list all the network connections to and from the server. Which of the following commands would MOST likely be used?

- A. traceroute
- B. ping
- C. ipconfig
- D. netstat

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 209**

Which of the following regulates the amount of network traffic a single node receives in a server cluster?

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- A. Load balancer
- B. Proxy server
- C. Content filter
- D. Quality of service

**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 210**

Before installing a wireless network, which of the following should Karen, a network technician, take into consideration to reduce signal exposure for war drivers?

- A. Device placement
- B. MAC address filtering
- C. User authentication
- D. Encryption protocols

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 211**

Which of the following ports would have to be allowed through a firewall to allow SNMP traffic to pass on its default port? (Select TWO).

- A. 22
- B. 23
- C. 143
- D. 161
- E. 162
- F. 8080

**Correct Answer:** DE

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 212**

In which of the following layers of the OSI model does the TCP protocol operate?

- A. Session
- B. Network
- C. Data link
- D. Transport

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 213**

Which of the following DNS records would be queried to locate a company's mail server?

- A. A
- B. MX
- C. AAAA
- D. CNAME

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 214**

Which of the following improves wireless performance only allowing only one wireless transmission on the network at a time?

- A. CSMA/CA  
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- B. CSMA/CD
- C. Wireless encryption
- D. Wireless bonding

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 215**

After a baseline check was completed it was noted that the network was working far below the level of the last baseline. Which of the following should Joe, the technician, do NEXT to determine where the network problems are occurring?

- A. Upgrade the firmware on all routers and switches
- B. Reboot the entire network one device at a time
- C. Conduct a network traffic analysis
- D. Rerun the baseline to ensure the results were correct

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 216**

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The location where the Telco wiring stops and the clients wiring starts is known as the:

- A. MDF
- B. demarc
- C. IDF
- D. 66 block

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 217**

Which of the following layers of the OSI model maps to the Network Interface layer of the TCP stack? (Select TWO).

- A. Physical
- B. Session
- C. Data Link
- D. Network
- E. Transport

**Correct Answer:** AC

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

Topic 4, Practice Questions Volume A

**QUESTION 218**

Which of the following would help a new administrator quickly determine if a network had a VLAN for its publicly accessible servers?

- A. Baselines
- B. Regulations
- C. Logical network diagrams
- D. Wiring schematics

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

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**QUESTION 219**

A common technique used to prevent the unauthorized network devices from sending traffic across a network is port.

- A. spanning
- B. address translation
- C. mirroring
- D. authentication

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 220**

When installing two 802.11g access points in the same building, which of the following channels will MOST likely be used to minimize interference?

- A. 5 and 6
- B. 1 and 6
- C. 6 and 10
- D. 2 and 6

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

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**QUESTION 221**

Which of the following devices transmits timed broadcasts onto an active network?

- A. Bridge
- B. Unmanaged switch
- C. DHCP client
- D. Firewall

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 222**

Which of the following can be an STP cable?

- A. RG-6
- B. CAT5e
- C. Fiber
- D. RG-59

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 223**

Which of the following is used to identify active hosts along with their network addresses?

- A. Port scan
- B. Ping sweep

- C. IDS
- D. NIPS

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 224**

A section of the building has been having intermittent connectivity problems lately. An action plan and solution has been created. Which of the following steps would an administrator perform NEXT?

- A. Document the solution and process.
- B. Establish the most probable cause.
- C. Implement and test the solution.
- D. Identify additional symptoms and problems

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

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**QUESTION 225**

A web server is running correctly but sending a RST packet to any client trying to connect using HTTP on TCP port 80. Which of the following tools should be used to determine the listening port of the web server?

- A. Route
- B. Ifconfig
- C. Netstat
- D. Nslookup

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 226**

Which of the following is a multifunction device in a SOHO network?

- A. Bandwidth shaper
- B. Proxy server
- C. Wireless router
- D. Load balancer

**Correct Answer:** C

**Section:** (none)

**Explanation****Explanation/Reference:**

Explanation:

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**QUESTION 227**

Which of the following is an EGP routing protocol?

- A. IGP
- B. OSPF
- C. BGP
- D. RIP

**Correct Answer: C**

**Section: (none)**

**Explanation****Explanation/Reference:**

Explanation:

**QUESTION 228**

Which of the following is used by RADIUS to encrypt messages between the server and the client?

- A. Public key
- B. CSU/DSU
- C. Private key
- D. Shared secret

**Correct Answer: D**

**Section: (none)**

**Explanation****Explanation/Reference:**

Explanation:

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**QUESTION 229**

Which of the following is the name of the routing update process involved when a change occurs in the routing environment?

- A. Supernetting
- B. Dynamic
- C. Subletting
- D. Convergence

**Correct Answer: D**

**Section: (none)**

**Explanation****Explanation/Reference:**

Explanation:

**QUESTION 230**

Which of the following is MOST commonly powered using PoE?

- A. Routers
- B. Switches
- C. Laptops
- D. Access points

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 231**

Which of the following should an administrator do after running a command from the console on the perimeter router?

- A. Update the configuration logs
- B. Update the network wiring schematics
- C. Update the network configuration procedures
- D. Compare the configuration with the baseline

**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

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**QUESTION 232**

Which of the following features should an administrator configure to allow an IDS to watch the traffic on a switch?

- A. ARP spoofing
- B. VLAN
- C. Mirroring
- D. Spanning tree

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 233**

Which of the following utilities would be used to display a NIC's cache of MAC addresses?

- A. arp
- B. nslookup



- C. dig
- D. netstat

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 234**

Which of the following WAN technologies uses a telephone cable?

- A. POTS
- B. FDDI
- C. SONET
- D. Cable modem

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

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**QUESTION 235**

Which of the following is an intelligent repeater that is aware of the MAC addresses of the nodes on either side of the data link?

- A. Gateway
- B. Hub
- C. Bridge
- D. Router

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 236**

Which of the following security devices would MOST likely be used on a network to screen and prevent malicious traffic?

- A. IDS
- B. VPN
- C. NIPS
- D. HIDS

**Correct Answer:** C

**Section:** (none)

## **Explanation**

### **Explanation/Reference:**

Explanation:

### **QUESTION 237**

At which of the following layers does the ICMP protocol operate?

- A. Layer 1
- B. Layer 3
- C. Layer 4
- D. Layer 5

**Correct Answer: B**

**Section: (none)**

## **Explanation**

### **Explanation/Reference:**

Explanation:

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### **QUESTION 238**

A user reports sporadic connectivity with their wireless connection. A technician determines the wireless speed reported by the laptop to be 1Mbps. Which of the following is the MOST likely cause of this issue?

- A. The client does not support 802.11n.
- B. Incorrect frequency on the client is being used.
- C. Incorrect encryption on the AP.
- D. The client distance from the AP.

**Correct Answer: D**

**Section: (none)**

## **Explanation**

### **Explanation/Reference:**

Explanation:

### **QUESTION 239**

Which of the following are common VPN transports? (Select TWO)

- A. RDP
- B. VNC
- C. SSL
- D. PPTP
- E. RAS

**Correct Answer: CD**

**Section: (none)**

## **Explanation**

### **Explanation/Reference:**

Explanation: Secure Sockets Layer (SSL), are cryptographic protocols that provide communication security over the Internet.

The Point-to-Point Tunneling Protocol (PPTP) is a method for implementing virtual private networks. PPTP uses a control channel over TCP and a GRE tunnel operating to encapsulate PPP packets

**QUESTION 240**

Which of the following interfaces is used to connect analog devices to the Internet?

- A. POTS
- B. ATM
- C. VDSL
- D. SDSL

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**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 241**

Which of the following would contain information regarding network device alerts using SNMP?

- A. Syslog
- B. Audit log
- C. History log
- D. Ping sweep reports

**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 242**

A network technician arrives to work and discovers users are having a problem connecting the company server. The server operator was working on upgrades the night before. Which of the following documents should the technician use to attempt to discover the problem?

- A. Network maps
- B. Change management
- C. Baselines
- D. Cable management

**Correct Answer: B**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 243**

Which of the following are valid MAC addresses? (Select TWO)

- A. 00-1C-1F-2C-13-43

- B. FFFF.FFFF.FFFF
- C. 00-1B-26-3F-B1-16-34
- D. 00-01-1E-2F-B3-16-01
- E. 001C.1G2F.1234

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**Correct Answer:** AB

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 244**

Which of the following tools would an administrator use to determine if a DNS server is answering authoritatively for a domain?

- A. nbtstat
- B. dig
- C. netstat
- D. hostname

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 245**

Which of the following is a correct IP ACL? (Select TWO)

- A. PERMIT 192.268.20.1
- B. DROP 00-12-34-56-78-9A
- C. DENYO:::0:::0:::3
- D. DENY ANY ANY
- E. PERMIT 192.168 1.100 80

**Correct Answer:** DE

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 246**

Which of the following is an example of a MAC address?

- A. 10.0.10.1
- B. 1A-23-F9-CD-06-9L
- C. 1A-23-F9-CD-06-9B
- D. 1A-23-F9-CD-06-9B-23-5C

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**Correct Answer:** C

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 247**

Which of the following is a performance optimization technology?

- A. QoS
- B. Trunking
- C. Spanning
- D. VoIP

**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 248**

A technician receives an urgent call that the switch in accounting is down. Which of the following should the technician do FIRST to troubleshoot this issue?

- A. Identify symptoms and problems
- B. Document the process and solutions
- C. Establish the most probable cause
- D. Escalate if necessary.

**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 249**

By default, which of the following ports would a network need to have opened to allow for the transmission of incoming and outgoing email? (Select TWO).

- A. 21
- B. 25
- C. 80
- D. 110
- E. 123

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**Correct Answer: BD**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 250**

A Stateful firewall is MOST useful in protecting against which of the following network scans?

- A. PING
- B. UDP
- C. Xmas
- D. ACK

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 251**

Which of the following would be BEST to use when identifying HTTP traffic running on TCP port 53?

- A. Network layer firewall
- B. Stateful inspection firewall
- C. Zone aware firewall
- D. Application layer firewall

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 252**

An administrator is setting up a network and would like to prevent users from having the ability to plug their PC into the network to receive an IP address. Which of the following addressing schemes should the technician use?

- A. NAT
- B. Dynamic
- C. Subnetting
- D. Static

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**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 253**

Which of the following features does SNMPv3 have over previous versions when remotely monitoring networking devices? (Select TWO).

- A. Trap receivers
- B. HTTPS
- C. Authentication
- D. Privacy

E. Availability

**Correct Answer:** CD

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 254**

An administrator only has one public IP address that must be shared among five employees. Which of the following network schemes should be used?

- A. SNAT
- B. SNAP
- C. NAC
- D. MPLS

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 255**

Several users from the same location are reporting problems accessing the intranet server. An administrator has verified that no other remote areas are having issues connecting to the same server. Which of the following steps should the administrator perform NEXT?

- A. Determine what has changed
- B. Test a solution.  
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- C. Establish the most probable cause
- D. Escalate the problem to the right section

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 256**

Which of the following authenticates a web server to the remote client in PKI?

- A. FQDN
- B. DNS name
- C. Public key
- D. Private key

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 257**

An administrator needs to diagnose problems with a WINS server. Which of the following tools should be used?

- A. nslookup
- B. nbtstat
- C. dig
- D. netstat

**Correct Answer: B**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 258**

Which of the following connector types is used for coax cable?

- A. BNC
- B. ST
- C. LC
- D. SC

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**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 259**

In an enterprise setting, access switches providing network connectivity placed throughout a building are typically connected to a backbone called the:

- A. MDF
- B. Proxy
- C. Demarcation point
- D. Smart jack

**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 260**

Which of the following wireless standards has the highest maximum data rate?

- A. 802.11n
- B. 802.11b
- C. 802.11a



D. 802.11g

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 261**

Which of the following solutions will detect and disable a rogue access point?

- A. Port scan
- B. Packet sniffer
- C. IPS
- D. IDS

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**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 262**

A zone transfer occurs over which of the following ports?

- A. TCP 53
- B. UDP67
- C. UDP123
- D. TCP 25

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 263**

A technician claims to have crimped a patch cable according to the T568A standard on one end and T568B on the other. Which of the following results is to be expected?

- A. Since only half the leads are used, the cable will only work at 100Mbps.
- B. The cable will only work at a maximum of 100Mbps. since 1Gbps only works on T568B cables.
- C. There will be no proper data continuity; the standards utilize two different wiring diagrams.
- D. The cable will only work at a maximum of 10Mbps. since 100/1000Mbps only works on T568B pure cables

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 264**

An administrator is setting up a security camera that will send the same feed to twelve of the twenty workstations on the network. Which of the following addressing schemes was designed for this scenario?

- A. Multicast
- B. Unicast
- C. Broadcast
- D. Peer-to-peer

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**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 265**

Which of the following protocols should be used to monitor network performance?

- A. SNTP
- B. SMTP
- C. HTTP
- D. SNMP

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 266**

A user receives an email stating that their account was compromised and there is a need to verify account credentials by submitting the correct information on a website. Which of the following security threats is occurring?

- A. Phishing
- B. Smurf attack
- C. Denial of service
- D. Man-in-the-middle

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 267**

Which of the following protocols requests membership to a multicast group?

- A. IGMP
- B. SNMP
- C. SMTP

D. ICMP

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 268**

A standard installation for wireless will use which of the following antenna types?

- A. Sector
- B. Patch
- C. Yagi
- D. Omni-Directional

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 269**

Which of the following regulates the amount of network traffic a single node receives in a server cluster?

- A. Load balancer
- B. Proxy server
- C. Content filter
- D. Quality of service

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 270**

A technician would like to separate the HR department's workstations from the other workstations at the company. Which of the following network topologies should be used?

- A. Peer to peer
- B. Subnetting
- C. VLAN

D. VPN

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 271**

A client wants to improve the wireless coverage on the third floor of their house. The wireless router is located in the basement and there is no easy way to run a cable to the third floor. Which of the following devices should be installed to extend the wireless coverage to cover the entire third floor without running cables?

- A. Switch
- B. Router
- C. Repeater
- D. Bridge

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 272**

An administrator has completed the installation of a new WLAN. Which of the following configuration management documents needs to be updated?

- A. Logical network diagram
- B. History logs
- C. Baseline configurations
- D. Wiring schematics

**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 273**

Which of the following describes what the number two represents in 100Base2 cabling?

- A. Fiber  
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- B. Coaxial cable
- C. UTP
- D. Twisted pair

**Correct Answer: B**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 274**

A crossover cable is MOST commonly associated with which of the following layers of the OSI model?

- A. Session
- B. Application

- C. Network
- D. Physical

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 275**

Hardware locks, keypads on entry doors, badge readers, and biometric readers are all examples of which of the following security types?

- A. Physical
- B. Logical
- C. Software
- D. Authentication

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 276**

Which of the following has a MAXIMUM distance of 300 meters (984 feet)?

- A. 1000BaseT  
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- B. 10GBaseSW
- C. 100BaseFX
- D. 100BaseTX

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 277**

Which of the following documents should always be kept up-to-date after any major changes are made to a network backbone?

- A. Network diagram
- B. Performance baseline
- C. Network security procedure
- D. Company policy

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 278**

Which of the following is a disadvantage of using the EIGRP protocol?

- A. It does not scale well.
- B. It converges slower than OSPF.
- C. It is a proprietary protocol.
- D. It is a distance vector protocol.

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 279**

Which of the following routing protocols runs over UDP and determines path based upon distance vectors?

- A. RIP  
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- B. DSI
- C. BGP
- D. ISIS

**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 280**

Which of the following is equipment provided by the telephone company that provides remote diagnostic and loopback services for subscriber lines?

- A. 66 block
- B. Demarc
- C. Smart jack
- D. 110 block

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 281**

An administrator is troubleshooting a communication issue between two computers on the same Layer 2 switch. Which of the following is the BEST way to determine if the switch is causing the issue?

- A. Setup an ACL that allows and logs all IP traffic between the two computers

- B. Configure a spanning tree to check for a loop
- C. Setup a span port on the switch to watch for CRC errors
- D. Connect both computers using a crossover cable

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 282**

Which of the following devices is used to connect multiple devices to a network and does not stop broadcast traffic?

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- A. Switch
- B. Hub
- C. Modem
- D. Repeater

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 283**

Which of the following protocols allow the set up, teardown and streaming of VoIP traffic? (Select TWO)

- A. NTP
- B. VNC
- C. RTP
- D. SIP
- E. TLS

**Correct Answer:** CD

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 284**

Which of the following is a secure method of copying information over a public network?

- A. SCP
- B. SMTP
- C. SNMP
- D. TFTP

**Correct Answer:** A

**Section:** (none)

## **Explanation**

### **Explanation/Reference:**

Explanation:

### **QUESTION 285**

An administrator needs to authenticate users to the network, authorize network activities, and account for activities done. Which of the following are services that will BEST meet these goals? (Select TWO).

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- A. TACACS+
- B. RADIUS
- C. Kerberos
- D. 802.1X
- E. RRAS

**Correct Answer:** AB

**Section:** (none)

### **Explanation**

### **Explanation/Reference:**

Explanation:

### **QUESTION 286**

An administrator receives reports from users in an office that their 802.11g wireless connectivity has been problematic since the installation of the new wireless phone system. At which of the following frequencies are both systems operating at to cause this issue?

- A. 2.4GHz
- B. 900MHz
- C. 1.1GHz
- D. 5GHz

**Correct Answer:** A

**Section:** (none)

### **Explanation**

### **Explanation/Reference:**

Explanation:

### **QUESTION 287**

An administrator suspects that an incorrect POTS line is carrying the DSL signal. Which of the following will help diagnose this issue?

- A. Multimeter
- B. Toner probe
- C. Protocol analyzer
- D. Butt set

**Correct Answer:** D

**Section:** (none)

### **Explanation**

### **Explanation/Reference:**

Explanation:



**QUESTION 288**

An administrator wants to test the network MTU. Which of the following commands allows different

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size packets to be sent?

- A. netstat
- B. traceroute
- C. nbtstat
- D. ping

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 289**

Which of the following is used to serve as an emergency backup line to troubleshoot a broadband connection on many routers?

- A. DSL
- B. POTS
- C. VDSL
- D. Smart jack

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 290**

Which of the following protocols uses UDP to transfer files?

- A. FTP
- B. SFTP
- C. SMTP
- D. TFTP

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 291**

Which of the following would be used to connect two IDF's in the same building with the LAN, while

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minimizing crosstalk?

- A. RG-6
- B. STP
- C. CAT3
- D. UTP

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 292**

Which of the following network devices would MOST likely be installed to allow the company's single public IP to be shared and translated into local IPs for network devices?

- A. Router
- B. Hub
- C. WAP
- D. Switch

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 293**

A technician who separated two departments using VLANs now discovers that the VLANs cannot communicate with each other. Which of the following does the technician need to enable communication between the VLANs?

- A. Port spanning
- B. VLAN concentrator
- C. Firewall
- D. Router

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 294**

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Which of the following network topologies BEST describes a VPN? (Select TWO)

- A. Point to Point
- B. Point to Multipoint
- C. VLAN
- D. Ring
- E. Bus

**Correct Answer:** AB

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 295**

Which of the following cable speeds would provide the GREATEST theoretical bandwidth?

- A. 1000BaseT
- B. 100BaseT
- C. 10GBaseT
- D. 10BaseT

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 296**

Which of the following is true about an IP address if the first bit is a zero?

- A. The address is a Class A address.
- B. The address is a Class B address.
- C. The address is a Class C address.
- D. The address is a Class D address.

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 297**

Which of the following tools are BEST used to cut away the outside covering of a CAT5e cable?

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- A. Stripper
- B. Punch down tool
- C. Butt set
- D. Snips

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 298**

Which of the following is typically used In an LAN environment?

- A. 10GBaseSW
- B. 10GBaseLW
- C. 10GBaseSR
- D. 10GBaseEW

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 299**

After testing a new 100BaseTX cable, the technician determines that only pairs 4, 5, 7, and 8 are straight-thru wires. Which of the following MOST likely describes this cable type?

- A. Crossover cable with open pairs
- B. Crossover cable
- C. Rollover cable
- D. Straight-thru cable with open pairs

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 300**

A server keeps rebooting at various times throughout the day. Which of the following tools would BEST help to diagnose this issue?

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- A. Multimeter
- B. Temperature monitor
- C. Cable tester
- D. Toner probe

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 301**

Which of the following devices would allow a technician using a packet sniffer to view all the data on a network?

- A. GBIC
- B. Hub
- C. Bridge
- D. Modem

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 302**

An administrator finds a phone line but does not know where the line goes or if it is active. Which of the following can be used to test if it is active?

- A. Butt set
- B. Punch down tool
- C. Cable tester
- D. Cable stripper

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 303**

Which of the following allows a technician to mask a private network of IP addresses behind one public IP address?

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- A. NAT
- B. Subnetting
- C. DHCP
- D. DNS

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 304**

An administrator is deploying three B/G wireless access points in a new office location. Which of the following channels eliminates interference?

- A. 1, 6, and 11
- B. 3, 6, and 9
- C. 11, 16, and 20
- D. 36, 40, and 44

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 305**

An administrator receives a contract for a server install at a new building. Which of the following should be completed after installing the server?

- A. Log the administrator password used
- B. Test the air temperature
- C. Update the network diagram
- D. Review the evacuation procedures

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 306**

Which of the following is a reason to block FTP at the corporate firewall?

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- A. It does not transfer encrypted files.
- B. It cannot be tunneled in a VPN.
- C. It is a deprecated protocol.
- D. It transmits passwords in clear text.

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 307**

A network IPS provides which of the following?

- A. The layer 3 protocol on which other protocols like TCP and UDP communicate.
- B. Enables the IPSec protocol on internal workstations.
- C. Packet-based detection and prevention of network attacks.
- D. Single mode IP communication for a fiber line between remote sites.

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 308**

An administrator is configuring IP 10.178.1.5 on a legacy device that will only accept a classful address. Which of the following is the address that can be used in this scenario?

- A. 10.178.1.5/1
- B. 10.178.1.5/8

- C. 10.178.1.5/16
- D. 10.178.15/30

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 309**

Which of the following should be configured to provide priority to voice traffic?

- A. Port mirroring
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- B. DMZ
- C. Qos
- D. Trunking

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 310**

Which of the following protocols is the LEAST secure and should be avoided on a wireless network?

- A. WEP
- B. PEAP
- C. WPA
- D. TKIP

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 311**

Which of the following is an invalid subnet mask?

- A. 255.0.0.0
- B. 255.256.255.0
- C. 255.255.255.255
- D. 255.255.00

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 312**

Which of the following tools would a technician use to check functionality of a physical network connection?

- A. Butt set  
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- B. Cable tester
- C. Protocol analyzer
- D. Voltage event recorder

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

Topic 5, Practice Questions Volume B

**QUESTION 313**

Which of the following methods can move files in clear text and can be easily intercepted?

- A. RSH
- B. SNMP
- C. FTP
- D. TELNET

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 314**

A technician needs to troubleshoot connectivity between two devices located on the same network. Which of the following BEST describes the type of protocol being used?

- A. IGP
- B. EIGRP
- C. EGP
- D. BGP

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 315**

Which of the following ports are used by default for web servers? (Select TWO).

- A. 80  
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- B. 110



- C. 123
- D. 143
- E. 443

**Correct Answer:** AE

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 316**

An administrator is trying to isolate the location of a persistent connectivity problem caused by a faulty NIC. Which of the following diagrams would assist the technician in finding the machine that is causing the problem?

- A. Physical and logical network
- B. Physical network
- C. Logical network
- D. DHCP tables and DNS records

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 317**

Which of the following connectivity issues is likely to occur within a token ring network?

- A. Crosstalk
- B. Broadcast storm
- C. Duplex mismatch
- D. Collision

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 318**

An administrator is having a hard time adding a new switch to the network. After verifying that all the ports are configured correctly on each switch, which of the following should the administrator verify NEXT?

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- A. Straight-through cable is used to connect both switches
- B. Loopback plug is connected
- C. Crossover cable is used to connect both switches
- D. Cable is a rollover cable

**Correct Answer:** C

**Section:** (none)

**Explanation****Explanation/Reference:**

Explanation:

**QUESTION 319**

Which of the following devices would MOST likely integrate a DHCP server?

- A. Router
- B. Hub
- C. Switch
- D. Bridge

**Correct Answer: A**

**Section: (none)**

**Explanation****Explanation/Reference:**

Explanation:

**QUESTION 320**

The helpdesk is receiving calls about the corporate web server being down. Which of the following should be taken NEXT after verifying that the server is unreachable?

- A. Escalate the call to a technician
- B. Document any changes in the web server configuration.
- C. Implement and test a solution.
- D. Continuously ping the server until a ping response is obtained

**Correct Answer: A**

**Section: (none)**

**Explanation****Explanation/Reference:**

Explanation:

**QUESTION 321**

Which of the following tools would an administrator BEST use to trace a network cable?

- A. Toner  
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- B. Cable tester
- C. Butt set
- D. Multimeter

**Correct Answer: A**

**Section: (none)**

**Explanation****Explanation/Reference:**

Explanation:

**QUESTION 322**

An administrator wants to prevent users from plugging in their personal laptops and accessing the Internet without a member of the IT staff configuring the machine first. Which of the following would MOST likely be installed?

- A. Multilayer switch
- B. CSU
- C. Proxy server
- D. IDS

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 323**

Which of the following technologies allows an administrator to submit traffic to an IDS for review?

- A. Spanning tree
- B. VLAN
- C. PoE
- D. Port mirroring

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 324**

Which of the following is true of an ACL when a packet matching an ACE is found?

- A. The matching ACE is skipped to allow all other ACEs to be examined.  
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- B. The matching ACE is processed and then the last ACE is examined.
- C. The matching ACE is processed and then the next ACE is examined.
- D. The matching ACE is processed and the next packet is examined.

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 325**

Which of the following technologies is used on the backbone of an ISDN?

- A. VDSL
- B. SDSL
- C. OC3
- D. ATM

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 326**

A user connecting a laptop to a wall jack is prompted for user credentials before being granted access to the network. Which of the following is MOST likely implemented on the switch?

- A. MAC filtering
- B. PoE
- C. IP filtering
- D. 802.1X

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 327**

A network administrator needs to add an additional connection to a room. The administrator adds a new Ethernet switch and must connect it to an existing switch. Which cable type should be used to connect the two switches?

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- A. CAT3 cable
- B. Serial cable
- C. Crossover cable
- D. Rollover cable

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 328**

Which of the following is the purpose of QoS?

- A. Load balance traffic across multiple LAN and WAN links.
- B. Increase speed of network traffic.
- C. Classify, mark, and prioritize traffic on WAN and LAN links
- D. Guarantee traffic delivery.

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 329**

Which of the following LAN technology has a MAXIMUM range of 10,000 meters (6 miles)?

- A. 10GBaseER
- B. 10GBaseSW
- C. 10GBaseLW
- D. 10GBaseEW

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 330**

Prioritizing traffic between data and voice is defined as which of the following?

- A. Caching engines
- B. Proxy server  
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- C. QoS
- D. Load balancing

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 331**

A demarcation point is usually installed and managed by which of the following providers?

- A. Web host provider
- B. VoIP company
- C. Telephone company
- D. Hardware manufacturer

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 332**

Which of the following wiring distribution components should be chosen to provide level integrated diagnostic capabilities?

- A. Vampire tap
- B. Smart jack
- C. Demarcation point
- D. Programmable logic controller

**Correct Answer:** B

**Section:** (none)

## **Explanation**

### **Explanation/Reference:**

Explanation:

### **QUESTION 333**

A technician needs to add network capacity. However, when plugging a second switch into the first switch, there is no link light. Which of the following is the cause of this situation?

- A. The switches are not stackable.
- B. The cable was not wired using 568A.  
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- C. The cable needs to be a crossover cable
- D. The switches have IGMP snooping enabled

**Correct Answer: C**

**Section: (none)**

## **Explanation**

### **Explanation/Reference:**

Explanation:

### **QUESTION 334**

Which of the following allows a WAP to be installed in a location where there are no power outlets available?

- A. Port authentication
- B. PoE
- C. PTP
- D. Trunking

**Correct Answer: B**

**Section: (none)**

## **Explanation**

### **Explanation/Reference:**

Explanation:

### **QUESTION 335**

When testing a CAT5 cable, the technician notices that pin A is open. However, the cable still works fine. Which of the following describes how this is possible?

- A. The cable was tested for 100BaseTX.
- B. The cable is a 1000BaseT cable.
- C. The switch uses link aggregation,
- D. The switch was setup to use MDIX.

**Correct Answer: A**

**Section: (none)**

## **Explanation**

### **Explanation/Reference:**

Explanation:

### **QUESTION 336**

Users are unable to access the Internet but the users are able to send/receive email from their desktops. Which of the following ports is MOST likely being blocked?

A. 25

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B. 80

C. 110

D. 143

**Correct Answer: B**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 337**

Which of the following would need to be implemented on a wireless router to allow network access based on a passphrase that the administrator would supply?

A. WPA-PSK encryption

B. SSID broadcast

C. Port forwarding

D. MAC filtering

**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 338**

Which of the following routing protocols are unable to advertise CIDR networks? (Select TWO)

A. OSPF

B. RIP

C. EIGRP

D. IGRP

E. RIPv2

**Correct Answer: BD**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 339**

When installing a wireless network in a large area, which of the following is the FIRST thing that should be considered when trying to get the MOST coverage?

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A. SSID naming

B. Device placement

C. Encryption methods

D. Channel selection

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 340**

Which of the following utilities would be used to display a network's MX record?

- A. dig
- B. nbtstat
- C. traceroute
- D. route

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 341**

Which of the following is the term used to describe the aggregation of multiple components to form one logical component?

- A. Bonding
- B. Circuit switching
- C. CSMA/CD
- D. Channelization

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 342**

Which of the following performs posture assessments for unknown devices that connect to the network?

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- A. PKI
- B. EAP
- C. NAC
- D. AAA

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:



**QUESTION 343**

At which of the following OSI model layers is HTTPS encryption performed?

- A. Layer 3
- B. Layer 5
- C. Layer 6
- D. Layer 7

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 344**

Which of the following network cable types requires grounding?

- A. STP
- B. UTP
- C. Fiber
- D. Serial

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 345**

An administrator is concerned about users utilizing the company's wireless signal with their personal laptops. Which of the following is the BEST method to use to prevent unauthorized devices from using the company's wireless network?

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- A. Secure VPN
- B. MAC filtering
- C. IP filtering
- D. Static IP addresses

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 346**

Which of the following cables is the MOST susceptible to interference?

- A. Fiber
- B. Coax

- C. UTP
- D. STP

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 347**

Which of the following ports is the default telnet port?

- A. 20
- B. 21
- C. 22
- D. 23

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 348**

On which of the following network devices would an administrator configure an ACL?

- A. Router
- B. Hub
- C. Repeater
- D. NIC

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**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 349**

Which of the following analyzes the entire subnet to identify all hosts that are active?

- A. Ping sweep
- B. Packet sniffer
- C. Traceroute
- D. Port scanner

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 350**

A user is attempting to connect to the network remotely using a laptop and dial-up. The user plugs the cable into the only available laptop connection, but the connector is loose inside the port. The MOST likely reason the connector is loose is the:

- A. RJ-11 connector needs to be re-crimped
- B. User has plugged into the laptop's NIC port
- C. User has plugged the wrong end of the cable into the port
- D. RJ-11 connector needs to be replaced with an RJ-45 connector

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 351**

Which of the following is true of stateless inspection?

- A. It is not able to determine which ports to block.
- B. It is able to detect packets from established connections only.  
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- C. It is able to determine the connection state of all packets going through the firewall
- D. It is not able to determine if a packet is related to an established connection.

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 352**

An administrator would like to know the name of the workstation that is being repaired. Which of the following commands, without parameters, will provide this information?

- A. Hostname
- B. Ipconfig
- C. Netstat
- D. Ping

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 353**

Which of the following troubleshooting steps should be performed NEXT after a core router has been reported down?

- A. Implement a solution.
- B. Establish the outage cause.

- C. Identify all affected areas.
- D. Test a solution.

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 354**

Which of the following routing protocols involves all routers knowing the connections status of other routers within the network?

- A. RIPv2  
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- B. OSPF
- C. IGRP
- D. BGP

**Correct Answer: B**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 355**

A technician is working on a SOHO wireless network and notices that the wireless adaptor in the laptop shows excellent connection at 11Mbps. The technician has a wireless N adaptor. Which of the following would BEST describe this connection speed?

- A. The laptop is too far away from the WAP.
- B. The WAP is using 802.11a frequencies.
- C. The laptop is only set to allow 802.11n connections.
- D. The technician is on an 802.11b network.

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 356**

Users report an intermittent degradation of sound on their IP phones. Which of the following would a network administrator do to alleviate the problem?

- A. Use plenum cables
- B. Provide fault tolerance for the switch
- C. Configure VLAN trunking on the switch
- D. Configure QoS

**Correct Answer: D**

**Section: (none)**

## **Explanation**

### **Explanation/Reference:**

Explanation:

### **QUESTION 357**

Which of the following network devices would MOST likely be installed on a network to help reduce broadcast traffic and to allow individual virtual networks?

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- A. Switch
- B. Repeater
- C. Hub
- D. WAP

**Correct Answer: A**

**Section: (none)**

### **Explanation**

### **Explanation/Reference:**

Explanation:

### **QUESTION 358**

A natural disaster has occurred and the administrator must return the network to a healthy status. Which of the following should the administrator do in this case?

- A. Follow the emergency action plan.
- B. Wait for an issue to be reported.
- C. Establish a new baseline.
- D. Determine if escalation is necessary.

**Correct Answer: A**

**Section: (none)**

### **Explanation**

### **Explanation/Reference:**

Explanation:

### **QUESTION 359**

Switch A is configured with VLAN 105 and 106. Switch B is configured with VLAN 105 and 107. Both switches are connected with a fiber cable. In order for packets from all VLANs to cross the fiber cable, which of the following configurations MUST be present?

- A. Reverse ARP
- B. Full duplex on the fiber link
- C. PoE
- D. 802.1q trunking

**Correct Answer: D**

**Section: (none)**

### **Explanation**

### **Explanation/Reference:**

Explanation:

**QUESTION 360**

Which of the following connector types is commonly identified by two rows of pins with four in one row and five in the other?

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- A. DB-9
- B. RJ-45
- C. SC
- D. BNC

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 361**

At which of the following layers does the UDP protocol operate?

- A. Layer 1
- B. Layer 4
- C. Layer 6
- D. Layer 7

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 362**

Interior gateway protocols are used for resolving routes:

- A. Between networks
- B. Within routers
- C. Within networks
- D. Between WAPs

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 363**

Which of the following commands would allow a computer to acquire an IP address?

- A. ipconfig/release
- B. ipconfig/renew
- C. ipconfig/all

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D. ipconfig/help

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 364**

Which of the following protocols can be used to retrieve system and network performance information from a router?

- A. LDAP
- B. IMAP
- C. TFTP
- D. SNMP

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 365**

Which of the following devices can be installed on individual computers throughout the network?

- A. NIPS
- B. Network-based firewall
- C. VPN concentrator
- D. Host-based firewall

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 366**

Several users are sending emails to CompTIA.org. but they are not being received. Which of the following commands could be used to verify that the company is able to connect to the mail service at CompTIA.org?

- A. Ping  
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- B. Arp
- C. Dig
- D. telnet

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 367**

Which of the following metrics identifies the number of connections that is between two devices?

- A. Hop count
- B. MTU
- C. Latency
- D. Bandwidth

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 368**

Which of the following tools can be used to identify the location of a network outage?

- A. traceroute
- B. netstat
- C. nslookup
- D. ping

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 369**

Which of the following has a maximum data rate of 11Mbps?

- A. 802.11n
- B. 802.11g
- C. 802.11b
- D. 802.11a

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**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 370**

Which of the following networks are reserved for private IP addresses?

- A. 168.129.00/24
- B. 172.16.128.0/15
- C. 192.168.0.0/16
- D. 162.17.0.0/12



**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 371**

A user receives a call from someone reporting to be from the help desk who asks for their password. The user discovers later that the caller did not work for the help desk. Which of the following describes this type of exploit?

- A. Phishing scam
- B. Social engineering
- C. Man-in-the-Middle
- D. Shoulder surfing

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 372**

An administrator needs to terminate network cables that have just been installed in the main communications closet. Which of the following tools is required?

- A. Multimeter
- B. Snips  
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- C. Toner probe
- D. Punch down tool

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 373**

A small business with eight employees has just opened their office in a renovated loft in a busy downtown area. The owner of the building does not want to run any additional wiring beyond power, to preserve the historic nature of the building. Because of this stipulation, almost all tenants in the building have chosen to implement wireless. Which of the following should be the FIRST step in setting up this SOHO network?

- A. Run a wireless site survey
- B. Speak to tenants to determine their telephone standards.
- C. Install and configure a Gigabit switch.
- D. Determine the operating system versions.

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 374**

Two business partners have recently been connected via a dedicated extranet. It has been discovered that each of the companies are using the same private IP address space. Which of the following will help to resolve potential routing issues?

- A. Multicast
- B. PAT
- C. CIDR
- D. NAT

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 375**

Two autonomous networks who wish to exchange routing data should use which of the following

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- A. OSPF
- B. BGP
- C. EIGRP
- D. IS-IS

**Correct Answer: B**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 376**

A computer is able to ping other devices on the same network but is unable to ping devices on another network. Which of the following needs to be configured?

- A. DNS primary server
- B. Host route
- C. Proxy ARP
- D. Default gateway

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 377**

A technician at a company providing online, real-time media streaming to the Internet needs a network

technology that will reduce bandwidth while delivering high throughput. Which of the following can the technician implement to fit these requirements?

- A. Subnetting
- B. Unicast
- C. Broadcast
- D. Multicast

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 378**

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Which of the following would be used to lock all of the primary communication equipment of a building, including its demarcation point?

- A. MTR
- B. MDF
- C. Smartjack
- D. IDF

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 379**

Which of the following restricts network access to a router administrator's interface?

- A. IDS
- B. SSL
- C. ACL
- D. SNMPv2

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 380**

In which of the following topologies could the failure of one machine cause the entire network to stop functioning?

- A. Mesh
- B. Token ring
- C. Star
- D. Spanning tree

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 381**

A user reports that their laptop does not have network connectivity, but was working fine last

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week. The technician executes IPCONFIG to see what the IP address is but it comes up with a 169.254.254.1 address. This address is not part of the company's subnet. Which of the following MOST likely identifies this address type?

- A. Multicast
- B. DHCP
- C. APIPA
- D. Broadcast

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 382**

Which of the following address formats uses 32-bit addressing?

- A. IPv4
- B. MAC address
- C. IPv6
- D. Host address

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 383**

Determining when to retransmit frames is an example of which of the following Ethernet properties?

- A. Carrier sense
- B. Collision detection
- C. Multiple access points
- D. Collision avoidance

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 384**

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The T568B wiring standard states that CAT5 cables should be coded as follows:

- A. White/Orange, Orange, White/Green, Green, Blue, White/Blue, White/Brown, Brown,
- B. White/Orange, Orange, White/Green, Blue, White/Blue, Green, White/Brown, Brown,
- C. White/Orange, Orange, White/Green, Green, White/Blue, Blue, White/Brown, Brown,
- D. White/Orange, Orange, White/Green, Blue,

**Correct Answer: B**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 385**

Using network monitoring tools would allow an administrator to do which of the following?

- A. Configure offline devices
- B. Examine performance issues
- C. Install additional software and updates
- D. View syslog events

**Correct Answer: B**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 386**

Which of the following WAN protocols is a packet switching technology?

- A. Frame Relay
- B. POTS
- C. PSTN
- D. ISDN

**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 387**

Which of the following layers of the OSI model is the presentation layer?

- A. Layer 1
- B. Layer 5
- C. Layer 6

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D. Layer 7

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 388**

An administrator has added a new access point to the network to provide additional coverage. A heat-map survey shows coverage now extends beyond company property and is interfering with other wireless networks in the area. How should the administrator modify the new installation to stop the interference?

- A. Turn down the transmission strength of the access point.
- B. Replace the antenna with a smaller one.
- C. Change the wireless password to a more complex one.
- D. Change the SSID of the access point

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 389**

Which of the following wireless technologies can operate at only 5GHz?

- A. 802.11b/g
- B. 802.11g
- C. 802.11b
- D. 802.11a

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 390**

The "1000" in 1000BaseT cabling represents which of the following?

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- A. The theoretical maximum cable length
- B. The theoretical maximum bandwidth
- C. The theoretical port limit of the cable
- D. The quality level of the copper wiring used

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 391**

Which of the following protocols is commonly used by ping?

- A. SIP
- B. ICMP
- C. TFTP
- D. ARP

**Correct Answer: B**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 392**

Which of the following wireless standards has a MAXIMUM throughput, by default, of 11Mbps?

- A. 802.11g
- B. 802.11a
- C. 802.11n
- D. 802.11b

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 393**

Which of the following WAN protocols is a circuit switching technology?

- A. ISDN
  - B. SONET
  - C. Frame Relay
  - D. ATM
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**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 394**

When verifying a new wireless installation the administrator is unable to see a wireless signal with any wireless laptop. The MOST likely problem is:

- A. The SSID is not set to broadcast
- B. An incorrect channel is being used
- C. Incorrect client security settings are configured

D. Incorrect client configuration on the laptops

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 395**

Link aggregation is also known as port:

- A. distribution
- B. mirroring
- C. spanning
- D. trunking

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 396**

802.11g wireless signals operating at 24GHz has a maximum line of sight range of which of the following?

- A. 460 feet (140 meters)
  - B. 540 feet (165 meters)
  - C. 560 feet (171 meters)
  - D. 840 feet (256 meters)
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**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 397**

Which of the following devices allows multiple internal IP addresses to access an external website with minimal impact to the network bandwidth?

- A. Proxy
- B. Load balancer
- C. Router
- D. Bandwidth shaper

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:



**QUESTION 398**

Which of the following is a TRUE statement about static routing vs. dynamic routing?

- A. Dynamic routing is created adhoc and static routing cannot be changed once implemented.
- B. Static routing is hard-coded and requires significant administrative overhead for large networks.
- C. Static routing requires little administrative overhead and dynamic routing requires significant administrative overhead.
- D. Dynamic routing is the best solution for small networks and static routing is the best solution for large scale networks.

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 399**

A VPN connection is not working correctly and the technician is unable to ping the VPN server. Which of the following actions should the technician do FIRST?

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- A. Call their local ISP
- B. Verify the IP information of the server
- C. Check their local Internet connection
- D. Verify the hostname of the server

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 400**

A company finished upgrading the wireless encryption to WPA2 Enterprise. The administrator receives a call from a user who is unable to connect to the company wireless. Which of the following is MOST likely causing the connection problem?

- A. The laptop is missing the software supplicant
- B. The access point SSID is hidden.
- C. The laptop only supports TKIP and AES encryption,
- D. The access point is on the wrong channel.

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 401**

Which of the following is used to reduce the number of public IP addresses required?

- A. RADIUS

- B. SNAT
- C. PAT
- D. NAT

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 402**

Multiple users call from the same location saying that they have no network connectivity. The administrator is unable to ping the main switch at that IDF. Which of the following configuration management documents would the administrator MOST likely consult to troubleshoot the issue?

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- A. Baseline configuration
- B. Security policy
- C. Performance and transaction logs
- D. Physical network diagram

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 403**

A technician wants to use an existing DHCP server for three additional VLANs. Which of the following features needs to be configured to allow for this addition?

- A. DHCP server
- B. Proxy server
- C. Repeater
- D. DHCP relay

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 404**

An administrator is troubleshooting wireless connectivity issues at a client's office and discovers that the machine loses connectivity when the wireless phone is being used. Which of the following WAPS should be installed to help resolve the issue?

- A. 802.11g
- B. 802.1X
- C. 802.11n
- D. 802.11b

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 405**

For security reasons a network technician wants to install a Linux based email server, Microsoft web services, and directory services on different servers. Which of the following technologies

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would be BEST to reduce hard ware costs?

- A. VPN concentrator
- B. Virtual servers
- C. Wireless
- D. Multimode fiber

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 406**

A client is having problems connecting remotely after replacing a router. An administrator has just created an action plan. Which of the following is the NEXT step the administrator should perform to resolve this issue?

- A. Implement and test the solution.
- B. Determine if escalation is necessary.
- C. Identify the affected areas of the network.
- D. Identify the results and effects of the solution

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 407**

Which of the following monitors a server to see which protocols might be in use?

- A. Ping sweep
- B. Intrusion detection software
- C. Port scanner
- D. Wireless packet sniffer

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 408**

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Which of the following protocols defaults to port 161?

- A. SFTP
- B. SNMP
- C. SMTP
- D. SNTP

**Correct Answer: B**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 409**

Which of the following technologies was designed to provide the FASTEST data rates over analog phone lines?

- A. RADSL
- B. SONET
- C. ADSL
- D. MPLS

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 410**

Which of the following services can an administrator use to reduce latency and prioritize the flow of data?

- A. Fault tolerance
- B. RADIUS
- C. Qos
- D. Load balancing

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 411**

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Which of the following wireless standards can be used to avoid the 2.4GHz range? (Select TWO).

- A. 802.11g
- B. 802.1X
- C. 802.11b

- D. 802.1 n
- E. 802.11a

**Correct Answer:** DE

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 412**

A small office in which all workstations are using an ISP provided IP range has noticed a consistent decrease in network traffic speed. The decrease does not occur when the gateway to the ISP is disconnected. Which of the following should the administrator implement?

- A. Multicast addressing
- B. Load balancing
- C. Address translation
- D. DHCP

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

Topic 6, Practice Questions Volume C

**QUESTION 413**

How many bits are in an IPv6 address?

- A. 32
- B. 64
- C. 128
- D. 256

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

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**QUESTION 414**

A stateless firewall requires a technician to:

- A. Write more packet filters.
- B. Write less packet filters.
- C. Purchase a license for states.
- D. Upgrade definitions manually.

**Correct Answer:** A

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 415**

Which of the following should be used to test an internal NIC without having to connect it to the network?

- A. Loopback cable
- B. Crossover cable
- C. Rollover cable
- D. Straight cable

**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 416**

Which of the following has the HIGHEST data rate speed?

- A. T1
- B. ADSL
- C. SDSL
- D. OC-3

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 417**

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Users are reporting that they are still experiencing network issues even though a fix was recently applied.

Which of the following troubleshooting methodology steps is the administrator using?

- A. Escalating the problem
- B. Testing the solution and identifying the effects
- C. Continuing to gather information about the same symptoms
- D. Documenting the solution and the entire process

**Correct Answer: B**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 418**

Kerberos is a form of user authentication that:

- A. Provides users access to network resources.
- B. Performs router commands after user authentication.
- C. Provides users with remote access only capabilities.
- D. Does not require an authentication server

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 419**

After 100 meters (328 feet), CAT6 cabling is known to experience which of the following symptoms?

- A. Signal loss
- B. Signal bleed
- C. Data collision
- D. Crosstalk

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 420**

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At which of the following does the telephone company's responsibility cease?

- A. 66 block
- B. Demarc
- C. 110 block
- D. MDF

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 421**

Which of the following tools allows an administrator to determine the MAC address of another computer?

- A. ping
- B. arp
- C. ifconfig
- D. ipconfig

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 422**

Which of the following is used to create multiple networks from one large network?

- A. PAT
- B. NAT
- C. Multicast
- D. Subnetting

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 423**

Which of the following wireless standards was the FIRST standard to be ratified and is used to

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support legacy wireless devices?

- A. 802.11a
- B. 802.11g
- C. 802.11b
- D. 802.11n

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 424**

Which of the following commands is used to display other computers running on the network?

- A. hostname
- B. ipconfig
- C. net view
- D. nslookup

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 425**

Users are reporting problems connecting to servers in the remote company.com domain. The administrator suspects this to be a DNS problem. Which of the following commands would the administrator run to identify the DNS server of the remote company.com?



- A. dig company.com ns
- B. ipconfig/all
- C. ifconfig-a
- D. dig company.com mx

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 426**

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In an environment with STP disabled, which of the following is the MOST likely cause of the exponential increase in repeated packets transferred through the network?

- A. Incorrect subnet mask
- B. Mismatched MTU
- C. Switching loop
- D. VLAN mismatch

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 427**

Which of the following is the MOST likely authentication scheme used in 802.1x?

- A. CHAP
- B. RADIUS
- C. TACACS+
- D. Kerberos

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 428**

Which of the following does not affect security on a wireless access point?

- A. Encryption
- B. DHCP
- C. Password
- D. SSID

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 429**

A technician needs to ensure that a specific application on a single home user's computer

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receives Internet traffic reliably. The home network provides access to three other users and the application relies on a specific protocol. Which of the following should the technician use?

- A. DHCP
- B. PAT
- C. Proxy
- D. IPX

**Correct Answer: B**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 430**

Which of the following WAN technologies has the GREATEST latency and is not recommended for VoIP?

- A. ISDN
- B. DSL
- C. Satellite
- D. Cable

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 431**

Which of the following should be changed to secure access to a WAPs configuration management interface?

- A. SSID
- B. WPA2
- C. DHCP
- D. Password

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 432**

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Which of the following denotes the FINAL point of responsibility for a service provider?

- A. 66 block
- B. Patch panel
- C. Wiring closet
- D. Demarc

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 433**

An administrator is implementing a wireless network. Which of the following encryption technologies is the MOST secure method and will authenticate devices to the network?

- A. SSH
- B. WEP
- C. VPN
- D. WPA

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 434**

Which of the following routing protocols is strictly a distance vector protocol?

- A. IS-IS
- B. BGP
- C. EIGRP
- D. OSPF

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 435**

Computers on a small network are not able to receive new addresses from the DHCP server.

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However, the administrator has checked the server and ensured it is connected, responding, and functional. Which of the following is the MOST likely problem in this scenario?

- A. The DHCP server has an incorrect gateway configured.
- B. The DHCP server was incorrectly configured with a six hour lease time on addresses.
- C. The DHCP server was incorrectly configured with no-expiring lease time on addresses.
- D. The DNS server is no longer functional and internal name-address resolution is down.

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 436**

Physical and logical network diagrams are used for which of the following configuration management goals?

- A. Track DHCP distribution
- B. Compare MAC and IP addresses
- C. Document Internet access history
- D. Identity network devices

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 437**

Which of the following is the MOST efficient way to troubleshoot network problems?

- A. Create an action plan
- B. Implement and test a solution
- C. Determine if anything has changed
- D. Identity a probable cause

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 438**

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Which of the following OSI model layers is used for logical addressing?

- A. Physical
- B. Transport
- C. Network
- D. Data link

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 439**

Which of the following layers is associated with the physical hardware address of a network node?

- A. Layer 1
- B. Layer 2
- C. Layer 6
- D. Layer 7

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 440**

Which of the following cable types has a MAXIMUM transmission speed of 10Mbps?

- A. CAT6
- B. CAT5
- C. Single-mode fiber
- D. CAT3

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 441**

An administrator has found interference on a network. Which of the following cable types is the network MOST likely composed of?

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- A. UTP
- B. Fiber
- C. RG-6
- D. STP

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 442**

When debugging a routing problem, the time-to-live (TTL) value can be used to determine:

- A. Number of routes available.
- B. Number of router hops.
- C. Time that an advertised route is valid.
- D. Time to make a round trip.

**Correct Answer:** D

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 443**

Web users are reporting issues downloading various types of media. Which of the following should the administrator do FIRST?

- A. Find out what has recently changed on the network
- B. Create an action plan and solution identifying potential effects.
- C. Continue to gather information and see what other problems may exist.
- D. Determine the most probable cause.

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 444**

Which of the following mitigation techniques would an administrator apply to a device in order to restrict remote access?

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- A. Disable TELNET
- B. Disable IGMP snooping
- C. Enable TELNET but not SSL
- D. Disable ICMP/ping on device

**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 445**

An administrator wants to limit access of a wireless network without requiring authorized users to enter a password or network key. Which of the following methods would MOST likely be implemented on the wireless network?

- A. Disable SSID
- B. WPA
- C. MAC filtering
- D. RAS

**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 446**

Which of the following improves wireless performance by allowing only one wireless transmission on the network at a time?

- A. CSMA/CA
- B. CSMA/CD
- C. Wireless encryption
- D. Wireless bonding

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 447**

When ordering a T1 line, the network technician tells the telecommunications company that a particular device is not needed since it is built-in to the router's T1 port. Which of the following

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- A. CSU/DSU
- B. ATM
- C. TDR
- D. DWDM

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 448**

Which of the following is the full range of address block 192.168.76.0/23?

- A. 192.168.76.0-192.168.77.255
- B. 192.168.76.0-192.168.76.255
- C. 192.168.76.0-192.168.76.23
- D. 192.168.76.0-192.168.78.0

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 449**

Which of the following is the MOST secure method to enable remote users to access a company's internal network resources?

- A. VPN concentrator

- B. Network-based firewall
- C. DMZ
- D. Stateful firewall

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 450**

A network at a small business utilizes a star topology and is experiencing frequent collisions

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- A. Unmanaged switch
- B. Hardware firewall
- C. Hub
- D. Managed switch

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 451**

A technician temporarily needs an additional network connection in their office to test a new workstation. Which of the following is the BEST solution to add a temporary network connection?

- A. Install a small network switch
- B. Use port mirroring on the switch
- C. Split the pairs of the existing jack
- D. Install a CSU/DSU

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 452**

A technician is troubleshooting a network connectivity issue with a user's desktop configured to use a static IP address. The technician notes the following configuration:

IP 172.16.2.0

NETMASK 255.255.254.0

DEFAULT GATEWAY 172.16.1.1

DNS 192.168.1.1



Which of the following changes will allow the desktop to communicate properly with remote networks?

- A. Changing the DNS to 172.16.1.100  
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- B. Changing the WINS server to 172.174.136
- C. Changing the netmask to 255.255.255.0
- D. Changing the default gateway to 1 72.16.3.1

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 453**

An administrator needs to know the workstation name of a user who called in for support in order to remotely manage it. After calling the user and having the user open a command prompt, which of the following commands would the administrator ask the user to type?

- A. Netstat
- B. Ifconfig
- C. Hostname
- D. Ping

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 454**

A user is trying to connect their new desktop to the network but is unable to get an IP address. The technician tests the cable and finds that there are too many open pairs. Which of the following wiring standards needs to be used in the replacement cable?

- A. 568B
- B. Crossover
- C. 569-A
- D. 607-A

**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 455**

When the DHCP server is unavailable for a network, how will PCs attempt to configure their NICs?

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- A. PCs will attempt to use the last address assigned to them.

- B. PCs will pull from a static address pool.
- C. PCs will use APIPA.
- D. PCs will prompt the user for an address.

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 456**

Which of the following protocols uses port 119, by default?

- A. NNTP
- B. NTP
- C. TFTP
- D. FTP

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 457**

A company plans to implement a wired network between several computers. The company wants this network to be able to have a transmission rate of 1Gbps. Which of the following cable types should be purchased?

- A. Coaxial
- B. CAT3
- C. CAT5
- D. CAT5e

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 458**

Session affinity is a feature of which of the following devices?

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- A. DNS server
- B. DHCP server
- C. Load balancer
- D. IPS

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 459**

Which of the following describes 1Gigabit Ethernet?

- A. 10GBaseER
- B. 10Base2
- C. 1000BaseT
- D. 100Base5

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 460**

A user in the accounting department reports that their office is able to connect to the network, but they are unable to connect to the Internet. Which of the following documentation would be the MOST useful to the administrator in diagnosing this issue? (Select TWO).

- A. Physical network diagram
- B. Job log
- C. Acceptable use policy
- D. Baseline documentation
- E. Wiring schematic

**Correct Answer: AE**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 461**

Which of the following remote access methods allows an administrator to take control of a user's machine and block the user from seeing the active session?

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- A. PPP
- B. PPPoE
- C. RDP
- D. RAS

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 462**

Which of the following is primarily used for VoIP?

- A. TLS
- B. RDF
- C. NTP
- D. RTP

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 463**

Which of the following tools would allow an administrator to push out a software update to all switches on the network?

- A. Network management
- B. Protocol analyzer
- C. Network monitoring
- D. System diagnostic

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 464**

Which of the following wiring distribution components uses a bridge clip to connect both sides of the block?

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- A. 110 block
- B. Demarc
- C. Smart jack
- D. 66 block

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 465**

Administrators are performing a war drive around their company's complex. Which of the following are they attempting to detect?

- A. Worms
- B. Rogue access points
- C. DDoS attacks
- D. Bluesnarfing attacks

**Correct Answer:** B  
**Section:** (none)  
**Explanation**

**Explanation/Reference:**  
Explanation:

**QUESTION 466**

Which of the following is an interior routing protocol that is used to provide routing within autonomous systems?

- A. ARP
- B. IGP
- C. BGP
- D. EGP

**Correct Answer:** B  
**Section:** (none)  
**Explanation**

**Explanation/Reference:**  
Explanation:

**QUESTION 467**

On a network switch, which of the following is the default native VLAN?

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- A. 0
- B. 1
- C. 1024
- D. 4096

**Correct Answer:** B  
**Section:** (none)  
**Explanation**

**Explanation/Reference:**  
Explanation:

**QUESTION 468**

When setting up a wireless network to cover a large area, which of the following needs to be considered FIRST?

- A. Device placement
- B. Encryption methods
- C. Wireless channels
- D. SSID name

**Correct Answer:** A  
**Section:** (none)  
**Explanation**

**Explanation/Reference:**  
Explanation:

**QUESTION 469**

Which of the following security threats involves making phone calls?

- A. Phishing
- B. Vishing
- C. DDoS
- D. Xmas attack

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 470**

Which of the following LAN technologies is defined as fast Ethernet?

- A. 10BaseT  
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- B. 100BaseT
- C. 100BaseFX
- D. 1000BaseT

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 471**

A network consultant is asked to set up a wireless network in a home. The home user wants the wireless network to be available in every corner of the house. Which of the following additional information will the technician need to determine the equipment for the installation? (Select TWO).

- A. The length of the house
- B. How many rooms are in the house
- C. How many users will be using the wireless network
- D. The building material of the house
- E. The cost of the house

**Correct Answer:** AD

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 472**

A user plugged a cable between two network jacks that attach to the same switch and caused a broadcast storm. Which of the following would have prevented the broadcast storm?

- A. Spanning tree
- B. VLAN tagging

- C. 802.1x
- D. Port mirroring

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 473**

Which of the following protocols is used to encrypt data between web servers and web browsers?

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- A. SMTP
- B. SIP
- C. HTTP
- D. SSL

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 474**

Which of the following devices separates a LAN segment into two collision domains, without affecting the broadcast domain?

- A. Firewall
- B. Bridge
- C. Repeater
- D. Router

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 475**

When configured, MPLS can increase routing redundancy by providing which of the following network topology types?

- A. Bus
- B. Mesh
- C. Multipath
- D. Ring

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 476**

On which of the following cables would a technician find a BNC connector installed?

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- A. CAT6
- B. RG-6
- C. Fiber
- D. CAT3

**Correct Answer: B**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 477**

Which of the following ping parameters will set the size of the outgoing packet?

- A. c
- B. i
- C. R
- D. s

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 478**

Which of the following WAN technologies modulates 24 channels into a 1.5Mbps signal?

- A. ISDN
- B. PSTN
- C. OC-24
- D. T1

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 479**

A company wants to secure access to its internal wireless network. The company wants to use the most secure means to access the network. Which of the following is the BEST choice for wireless security in this situation?

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- A. WEP encryption
- B. Channel rotation
- C. Disable SSID
- D. WPA encryption

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 480**

A user on a network cannot access any network resources. The link light on the computer shows that a connection is present. Which of the following is the MOST likely cause of the problem?

- A. The wrong cable type has been used.
- B. IDS has shut down the computer's switch port.
- C. The port on the switch is configured incorrectly
- D. Spanning tree protocol was implemented.

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 481**

At which of the following layers does the TCP protocol operate?

- A. Layer 1
- B. Layer4
- C. Layer 6
- D. Layer 7

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 482**

A technician is troubleshooting a network connectivity issue. Given the following abbreviated trace route output:

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1 192.168.1.1

2 172.16.40.1

3 10.4.0.1

4 172.16.40.1

Which of the following is MOST likely occurring?

- A. Switching loop
- B. Broadcast storm
- C. IP conflict
- D. Routing loop

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 483**

Which of the following configuration management documentation types would an administrator use to know how and when to properly install new network devices on the LAN?

- A. Baseline configuration
- B. Logical network diagram
- C. Network policy
- D. Wiring schematic

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 484**

Which of the following applications is MOST likely to require QoS to ensure proper functionality?

- A. HTTP
- B. VoIP
- C. SNMPv3
- D. Peer to peer

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

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Explanation:

**QUESTION 485**

An administrator wants to limit the wireless guest network traffic to 100Kbps so that utilization issues do not occur on the company's T1 Internet access network. Which of the following optimizations should the administrator implement?

- A. Load balancing
- B. Caching engine
- C. Traffic shaping

D. Quality of service

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 486**

Which of the following commands would be used to display the IP address on a UNIX/Linux computer?

- A. netstat
- B. ipconfig
- C. ifconfig
- D. dig

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 487**

A technician wants to test the DNS server ns.company.com to ensure it is able to resolve the company web address. Which of the following command sequences will test DNS functionality?

- A. nslookup  
set type=mx  
www.company.com
- B. nslookup  
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Set type=ns  
@ns.company.com www
- C. nslookup  
domain ns.company.com  
lookup www
- D. nslookup  
server ns.company.com  
www.company.com

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 488**

Which of the following components is typically used for voice transmissions and has a 10Mbps maximum transfer speed?

- A. 110 block
- B. Patch panel
- C. Vertical cross connect

D. 66 block

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 489**

An administrator wants to be alerted when a network-based attack is underway, but the company policy prohibits blocking or dropping network connections. Which of the following **MUST** be deployed?

- A. IDS
- B. IPS
- C. Firewall
- D. Managed PKI

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

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**QUESTION 490**

A company is about to install a second network connect on with a new ISP. Which of the following routing protocols is the **BEST** choice?

- A. IS-IS
- B. BGP
- C. OSPF
- D. RIP

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 491**

A customer wants to network several computers within a large warehouse. The warehouse has one computer at the very far end of the warehouse that is 170 meters (557 feet) from the network switch. Which of the following cable types should a technician use for this computer?

- A. CAT3
- B. CAT5
- C. CAT6
- D. Fiber

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 492**

Office A is located 500 miles (805 kilometers) away from Office B, yet they are on the same private network. Which of the following is MOST likely being used to accomplish this scenario?

- A. Trunking
- B. LAN
- C. VPN
- D. Peer to peer

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

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**QUESTION 493**

Which of the following represents the physical address of a network access card?

- A. FF01:D2:C4:87::11
- B. 00-30-48-83-9B-C8
- C. 08-9D-35-22-L2-34-FF-21
- D. 2D1A:C3:0:1C3B:2AD:FF:FEFE:9D3A

**Correct Answer: B**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 494**

New service from the telephone company is delivered over fiber, but the technician does not have a fiber module for the router. Which of the following would remedy this issue?

- A. OTDR
- B. Media converter
- C. CSU/DSU
- D. Fiber repeater

**Correct Answer: B**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 495**

An administrator needs to update a router configuration for a router that does not support SSH. Which of the following can be used to securely update the router configuration?

- A. FTP
- B. SNMPv2
- C. TFTP
- D. HTTPS

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

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**QUESTION 496**

Which of the following is an invalid IPv4 address?

- A. 225.0.0.1
- B. 254.254.0.0
- C. 256.0.0.4
- D. 224.2.1.4

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 497**

A layer 3 switch can move packets between subnets based on which of the following criteria?

- A. 802.1q tag
- B. Port
- C. Application
- D. IP address

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 498**

Which of the following features is essential in a firewall if it is to support RTP sessions?

- A. Remote console
- B. Statefulness
- C. Address translation
- D. Zones

**Correct Answer:** B

**Section:** (none)

**Explanation****Explanation/Reference:**

Explanation:

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**QUESTION 499**

1000BaseT has a MAXIMUM run distance of:

- A. 25 meters (82 feet)
- B. 100 meters (328 feet)
- C. 500 meters (1640 feet)
- D. 1000 meters (3280 feet)

**Correct Answer: B**

**Section: (none)**

**Explanation****Explanation/Reference:**

Explanation:

**QUESTION 500**

Which of the following features would BEST be used to optimize real-time voice and video chat? (Select TWO)

- A. Load balancing
- B. Caching engines
- C. Qos
- D. Fault tolerance systems
- E. Traffic shaping

**Correct Answer: CE**

**Section: (none)**

**Explanation****Explanation/Reference:**

Explanation:

**QUESTION 501**

An administrator is unable to ping a workstation. Which of the following tools would BEST help to resolve the issue?

- A. Cable tester
- B. Multimeter
- C. Toner probe
- D. Protocol analyzer

**Correct Answer: A**

**Section: (none)**

**Explanation****Explanation/Reference:**

Explanation:

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**QUESTION 502**

A new company has been given one public IP address. The company employs 200 users requiring Internet access from the headquarters. Which of the following can be implemented to provide Internet access for all the employees?

- A. Multicasting
- B. Proxy server
- C. NAT
- D. Subnetting

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 503**

A technician is reporting wireless transmission speeds of 300Mbps. Which of the following wireless standards is being used?

- A. 802.11a
- B. 802.11b
- C. 802.11g
- D. 802.11n

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 504**

A user took a laptop on vacation and made changes to the configuration in order to use the device at the hotel. The user can reach the Internet, but cannot access any internal network resources. Which of the following is the MOST likely reason?

- A. Incorrect DNS
- B. Incorrect subnet mask
- C. Duplicate IP address
- D. Incorrect SSID

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**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 505**

Which of the following ports does POP3 services use, by default?

- A. 25
- B. 110



- C. 143
- D. 443

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 506**

In which of the following layers of the OSI model does the TCP protocol operate?

- A. Session
- B. Network
- C. Data link
- D. Transport

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 507**

Which of the following would MOST likely be used to punch down LAN cables before connecting them to the main switch?

- A. IDF
- B. 66 block
- C. MDF
- D. 110 block

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

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Explanation:

**QUESTION 508**

A technician needs to manage a switch by using the management port on the back of the switch. Which of the following cables would the technician use?

- A. Straight
- B. Console
- C. Crossover
- D. Loopback

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 509**

A network technician wants to use a packet analyzer to troubleshoot a reported problem with a user's workstation with IP address 192.168.1.45. To identify the workstation's packets the technician wants to use the workstation's MAC address. Which of the following protocols would provide the needed information?

- A. DHCP
- B. ARP
- C. DNS
- D. PING

**Correct Answer: B**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 510**

Which of the following network appliances can BEST be described as allowing multiple servers to share requests for a website through the same public IP address?

- A. VPN concentrator
  - B. Content filter
  - C. Load balancer
  - D. Proxy server
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**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 511**

A workstation is having connectivity issues when being added to the domain. Which of the following commands would allow the administrator to see the DNS and WINS servers that are currently configured for the workstation?

- A. Ipconfig
- B. Nslookup
- C. Netstat
- D. Nbtstat

**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 512**

A SONET network typically uses which of the following transmission media?

- A. Single-mode fiber
- B. Multimode fiber
- C. Copper
- D. Wireless

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

Topic 7, Practice Questions Volume D

#### **QUESTION 513**

In order for computers with private IP addresses to access the public Internet, which of the following must the router perform?

- A. NAT  
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- B. BGP
- C. DHCP
- D. APIPA

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 514**

A link light on a switch is an example of which of the following Ethernet properties?

- A. Collision detection
- B. Multiple access points
- C. Carrier sense
- D. Collision avoidance

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 515**

Which of the following is required if ports from VLANs on two separate switches need to broadcast to each other?

- A. Port mirroring
- B. VPN
- C. Trunking

D. Port authentication

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 516**

A new department is formed and a new section of the building is being built out for them. All 50 new employees will need access to the wireless network. Which of the following should Joe, a technician, complete to allow these new employees access to the wireless network?

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- A. Frequency settings should be changed
- B. Additional WAPs should be installed
- C. Channels should be changed
- D. VLANs should be added

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 517**

Which of the following describes an area where communications equipment is stored?

- A. HVAC
- B. MDF
- C. 110 block
- D. Demarc

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 518**

Which of the following operates in the 2.4GHz range and has a MAXIMUM distance of 10 meters (33 feet)?

- A. x-10
- B. Bluetooth
- C. 802.11a
- D. 802.11b

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 519**

Which of the following networks would MOST likely require EGP routing?

- A. Networks that use OSPF in addition to static routes  
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- B. Networks with classless Internet domain routing
- C. Networks with multiple ISPs
- D. Networks that use encryption

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 520**

A company needs strong wireless security enabled for minimal cost. Which of the following security measures is the BEST to use?

- A. WEP
- B. Port filtering
- C. WPA
- D. Longer SSID broadcast intervals

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 521**

A user reports being occasionally disconnected from the server. Which of the following tools could the technician use to determine if it is the client or the server that is dropping the connection?

- A. Packet sniffer
- B. Multimeter
- C. Load balancer
- D. Throughput tester

**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 522**

Which of the following LAN technologies is considered fast Ethernet and uses two pairs of cabling, one pair for sending and the other pair for receiving?

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- A. 100BaseT4
- B. 100BaseTX
- C. 100BaseX
- D. 100BaseFX

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 523**

A technician needs to install additional access points for a new high speed connection being added in the new office space. Which of the following will MOST likely be installed to allow additional CAT5 cable connections?

- A. Smart Jack
- B. Demarc
- C. 110 Block
- D. 66 Block

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 524**

An administrator is implementing a second server due to the increased usage. Which of the following optimization techniques is the administrator using?

- A. Caching engines
- B. QoS
- C. Traffic shaping
- D. Load balancing

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 525**

Which of the following would be used to test out the security of a specific network by allowing it to receive security attacks?

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- A. Honeynet
- B. Honeypot
- C. Vulnerability scanner
- D. Network based IDS

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 526**

A network technician is installing a new managed 10/100 Mbps switch on the network. The network has an older printer with a 10Mbps network adapter that will be moved to the new switch. Which of the following settings on the switch will need to be configured to support the printer?

- A. MAC filtering
- B. IP address
- C. PoE
- D. Port speed

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 527**

An administrator is using a protocol analyzer to monitor traffic between two servers. However, the only traffic that appears is broadcast and traffic originating from the administrator's PC. Which of the following devices is the administrator plugged into?

- A. Hub
- B. Bridge
- C. Switch
- D. Router

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 528**

Which of the following is a secure method of remote access via command line?

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- A. RCP
- B. Telnet
- C. RSH
- D. SSH

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 529**

Which of the following DNS records would be queried to locate a company's mail server?

- A. A
- B. MX
- C. AAAA
- D. CNAME

**Correct Answer: B**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 530**

Which of the following uses copper wiring?

- A. 10GBaseER
- B. 10GBaseLW
- C. 100BaseFX
- D. 1000BaseT

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 531**

Which of the following protocols is used to disable switch ports automatically to prevent switching loops?

- A. RIP
  - B. OS: F
  - C. STP
  - D. EGP
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**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 532**

Which of the following commands provides similar information about the current configuration of active local Ethernet adapters? (Select TWO).

- A. traceroute
- B. ipconfig
- C. ifconfig



- D. route
- E. hostname

**Correct Answer:** BC

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 533**

Which of the following would be used to optimize network performance and increase bandwidth availability?

- A. Packet analysis
- B. QoS
- C. Traffic shaping
- D. Fault tolerance

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 534**

A technician is using a packet sniffer to identify a server. The technician observes the following network traffic:

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HOST-A TCP 80 -> HOST-B TCP 1328 PUSH

HOST-B TCP 1328 -> HOST-A TCP 80 PUSH ACK

HOST-A UDP 69 -> HOSTC UDP 1235

HOST-C ICMP -> HOST-D ICMP

Which of the following is MOST likely to be the server?

- A. HOST-A
- B. HOST-B
- C. HOST-C
- D. HOST-D

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 535**

When ordering switches for a new building, which of the following is the BEST way for the technician to determine the number of switches to put in each network closet?

- A. Review the architectural plans to see how many drops go to each closet.

- B. Count the number of rooms near each closet and standardize eight drops per room.
- C. Wireless is the new standard and no network switches will be needed in the building,
- D. Count the number of phone ports and configure two network ports for each phone port.

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 536**

The network technician is troubleshooting a network issue by implementing a new security device. After installing and configuring the device, which of the following steps should the technician take NEXT?

- A. Verify full system functionality
- B. Identify the main problem and question the user
- C. Document their findings, actions, and outcomes
- D. Escalate the issue to upper management

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**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 537**

Which of the following would provide a technician with a performance reference point to refer back to after hardware repair?

- A. Baseline
- B. Network map
- C. Wire scheme
- D. Asset management

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 538**

A user is unable to access the company website on a laptop. A network technician verifies that the user can access other Internet pages. According to network troubleshooting methodology, which of the following steps should be taken NEXT?

- A. Remotely connect to the user's laptop and review the network configuration settings
- B. Ping the web server from inside the network to ensure it is still up and running.
- C. Check to make sure the company's website is accessible from the Internet.
- D. Ensure the Ethernet cable is securely plugged into the user's laptop

**Correct Answer:** C

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 539**

Which of the following uses a ring topology?

- A. DSL
- B. Ethernet
- C. DOCSIS
- D. SONET

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**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 540**

After a baseline check was completed it was noted that the network was working far below the level of the last baseline. Which of the following should the technician do NEXT to determine where the network problems are occurring?

- A. Upgrade the firmware on all routers and switches
- B. Reboot the entire network one device at a time
- C. Conduct a network traffic analysis
- D. Rerun the baseline to ensure the results were correct

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 541**

Which of the following wiring standards would MOST likely be used to interconnect two devices without the use of a hub or switch?

- A. 568A
- B. 568B
- C. Crossover
- D. Loopback

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 542**

Which of the following ports would have to be allowed through a firewall to allow SNMP traffic to pass on its default port? (Select TWO).

- A. 22
- B. 23
- C. 143
- D. 161
- E. 162
- F. 8080

**Correct Answer:** DE

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 543**

Which of the following defines access for a network?

- A. ACL
- B. RDF
- C. RAS
- D. ARP

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 544**

The administrator's ISP indicates that they will need an autonomous system number to begin routing external network traffic. Which of the following protocols should the ISP plan to use?

- A. is-is
- B. RIPv2
- C. OSPF
- D. BGP

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

#### **QUESTION 545**

After a brownout, a user can connect to the internal network, but not the Internet. Which of the following is the company's DSL router experiencing that is causing this issue?

- A. Switching loop

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- B. Power failure
- C. Broadcast storm
- D. Duplicate IP address

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 546**

An administrator is experiencing availability issues on a Linux server. The administrator decides to check the server for an IP address conflict on the server. Which of the following commands should the administrator use?

- A. traceroute
- B. tracert
- C. ifconfig
- D. ipconfig

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 547**

Which of the following protocols is commonly used for VoIP technology?

- A. Telnet
- B. SMTP
- C. SIP
- D. SNMP

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 548**

A router that takes the workstations internal IP address and changes it to another IP address when it sends the data outside of the network is an example of which of the following?

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- A. NAT
- B. IDS
- C. NMAP
- D. DMZ

**Correct Answer:** A

**Section:** (none)

## **Explanation**

### **Explanation/Reference:**

Explanation:

### **QUESTION 549**

A company has recently received a new ADSL backup Internet connection. Which of the following will MOST likely be used between the modem and the ISP?

- A. PPPoE
- B. RAS
- C. IPSec
- D. MSCHAP

**Correct Answer: A**

**Section: (none)**

### **Explanation**

### **Explanation/Reference:**

Explanation:

### **QUESTION 550**

Which of the following would MOST likely be used with multimode fiber?

- A. 10GBaseLR
- B. 10GBaseT
- C. 10GBaseER
- D. 10GBaseSR

**Correct Answer: D**

**Section: (none)**

### **Explanation**

### **Explanation/Reference:**

Explanation:

### **QUESTION 551**

When each routing device has a consistent view of the network topology, the network is said to be:

- A. fault tolerant  
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- B. converged
- C. autonomous
- D. vectored

**Correct Answer: B**

**Section: (none)**

### **Explanation**

### **Explanation/Reference:**

Explanation:

### **QUESTION 552**

A network technician is concerned about the environmental effects of power consumption and heat from network resources. Limited space is also a concern. Which of the following technologies should be implemented?

- A. Circuit switching
- B. Network address translation
- C. Power over Ethernet
- D. Virtual servers

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 553**

Which of the following should be used to ensure that all packets are received by every connected device?

- A. Hub
- B. Router
- C. Switch
- D. Firewall

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 554**

Which of the following devices will allow a technician to measure the amount of data that is capable of traversing the network?

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- A. Event logs
- B. Throughput tester
- C. Packet sniffers
- D. OTDR

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 555**

Which of the following devices should an administrator connect to a protocol analyzer in order to collect all of the traffic on a LAN segment?

- A. Hub
- B. VLAN
- C. Router
- D. Server

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 556**

The network administrator has just finished installing a new 10/100/1000 switch, but receives reports from the server administrator that servers connected to the new switch seem to be experiencing slow LAN connections. The network administrator checks the port connecting the new switch to the core switch and sees the following information:

```
#show run interface GigabitEthernet0/10
```

```
Switchport trunk encapsulation dot1q
```

```
Switchport mode trunk
```

```
Switchport trunk native VLAN 10
```

Which of the following is the MOST likely cause of the slow connections?

- A. The servers have not had VLAN tagging enabled on their NICs.
- B. Speed and duplex have not been set.
- C. VLAN tagging was not set on the trunk.  
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- D. The servers have been connected with CAT5 cable.

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 557**

Which of the following protocols can be found at the application layer?

- A. Telnet
- B. TCP
- C. SNMP
- D. UDP

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 558**

Users report that their Internet connection is slow. The network technician has a suspicion that users are streaming video and music. Which of the following would BEST confirm the technician's theory?

- A. Traffic analysis
- B. SNMP



- C. History logs
- D. System logs

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 559**

A technician is at a client's site to figure out an intermittent network problem. The technician has implemented the solution. Which of the following is the NEXT step in the troubleshooting methodology?

- A. Document the solution and the entire process.  
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- B. Create an action plan and identify potential effects.
- C. Determine if escalation is necessary.
- D. Determine if anything has changed

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 560**

Which of the following wireless technologies can support the GREATEST distance on either 2.4GHz or 5GHz frequencies?

- A. 802.11a
- B. 802.11b
- C. 802.11g
- D. 802.11n

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 561**

Which of the following should Karen, a technician, update when new computers are purchased?

- A. Asset management
- B. Change management
- C. Cable management
- D. Baselines

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 562**

Which of the following DNS record types provides the hostname to IP address mapping?

- A. A record
  - B. NS record
  - C. CNAME record
  - D. MX record
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**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 563**

Which of the following holds multiple connections and is usually maintained by the telephone company?

- A. Demarc
- B. IDF
- C. MDF
- D. 110 block

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 564**

Which of the following processes translates a private IP address for a public IP address?

- A. NAT
- B. DNS
- C. DHCP
- D. PAT

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 565**

Which of the following technologies facilitates the conversion of internal private IP addressing to external public IP addressing?

- A. DHCP
- B. TCP/IP

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- C. NAT
- D. SNMP

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 566**

An administrator replaced a router with a switch. End users are able to access network shares but are not able to access the Internet. Which of the following is the BEST explanation why the users are unable to access the Internet?

- A. Router routes traffic between different networks and a switch does not
- B. The new switch is faulty and needs to be replaced and configured correctly
- C. The firewall needs to be setup to allow traffic to reach the Internet
- D. The switch needs to be setup to forward data traffic to the Internet

**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 567**

Which of the following is a hybrid network topology used for fault tolerance, in which all computers MUST connect to each other?

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- A. Star
- B. Ring
- C. Bus
- D. Mesh

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 568**

Which of the following protocols requests membership to a multicast group?

- A. IGMP
- B. SNMP
- C. SMTP
- D. ICMP

**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 569**

Which of the following cable types is intended to be used on short distances and is immune to any type of interference?

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- A. Singlemode fiber
- B. Multimode fiber
- C. Shielded twisted pair
- D. Unshielded twisted pair

**Correct Answer: B**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 570**

An administrator attempts to open a web page and sees the following error: 'Error 404: Page not found'. The administrator then uses the ping command and finds that the default gateway cannot be pinged. At which of the following layers does the problem MOST likely reside?

- A. Layer 1
- B. Layer 4
- C. Layer 5
- D. Layer 7

**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 571**

Which of the following protocols is Karen, a user, utilizing if no handshake or data reliability are required?

- A. TCP
- B. FTP
- C. TFTP
- D. UDP

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 572**

Sandy, a network administrator, needs to facilitate traffic from several VLANs over a single port. Which of the following configuration changes would facilitate access?

- A. Traffic filtering
- B. Trunking
- C. MAC filtering
- D. Port mirroring

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 573**

Which of the following colors represents the outer leads on a connector head of a 568B patch cable? (Select TWO).

- A. Blue, brown/white
- B. Green/white, blue
- C. Orange/white, orange
- D. Blue, blue/white
- E. Brown/white, brown

**Correct Answer:** CE

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 574**

Karen and Kurt, attackers, use which of the following network scanners to see the protocols that are being used? (Select TWO).

- A. IDS
- B. Packet sniffer
- C. Port scanners
- D. Malware scanner
- E. Ping sweep

**Correct Answer:** BC

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 575**

A company has decided to increase wireless infrastructure security by moving from WEP encryption to WPA2. Technicians change each WAP to the new encryption standard and users are given the new passwords. Many users are able to reconnect using the new authentication, but several users report an inability to reconnect. Which of the following is the MOST likely cause of the problem?

- A. The users who cannot connect are using older NICs without WPA2 support.
- B. The users who cannot connect are in areas without wireless coverage.
- C. The users who cannot connect have not been placed in the correct VLAN.
- D. The users who cannot connect have not specified the correct signal strength "Pass Any Exam. Any Time." - [www.actualtests.com](http://www.actualtests.com) 215 CompTIA JK0-019 Exam

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 576**

Which of the following is the MAXIMUM distance a single 1000BaseT segment can cover?

- A. 100 kilometers (62 miles)
- B. 10 kilometers (6 miles)
- C. 1000 meters (3281 feet)  
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- D. 100 meters (328 feet)

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 577**

Which of the following authentication solutions also provides AAA and uses TCP?

- A. TACACS+
- B. Kerberos
- C. RADIUS
- D. RAS

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

Explanation:

**QUESTION 578**

Which of the following network optimization methods would be BEST to implement to increase bandwidth for an internal streaming video server?

- A. ISDN
- B. QoS
- C. Upgrade to 10baseT
- D. Buffer overflow

**Correct Answer:** B

**Section:** (none)

**Explanation****Explanation/Reference:**

Explanation:

**QUESTION 579**

A managed switch offers which of the following benefits over an unmanaged switch? (Select TWO).

- A. 802.1q
- B. SNMP
- C. Gigabit  
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- D. Layer 2 forwarding
- E. Fewer collision domains

**Correct Answer:** AB

**Section:** (none)

**Explanation****Explanation/Reference:**

Explanation:

**QUESTION 580**

Which of the following can be configured to restrict specific ports and IP addresses from accessing the internal network? (Select TWO).

- A. Layer 2 switch
- B. MAC address filtering
- C. ACLs
- D. IIS server
- E. Port scanner
- F. Firewall

**Correct Answer:** CF

**Section:** (none)

**Explanation****Explanation/Reference:**

Explanation:

**QUESTION 581**

Which of the following subnet masks would allow for 192.168.0.3 and 192.168.0.240 to be in the same subnet?

- A. 255.255.255.0
- B. 255.255.255.128
- C. 255.255.255.192
- D. 255.255.255.248

**Correct Answer:** A

**Section:** (none)

**Explanation****Explanation/Reference:**

Explanation:



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