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Exin EX0-112



Business Information Management Foundation

Practice Test
Version: 4.0
Exin EX0-112: Practice Exam

Exam A

QUESTION 1

Which activity belongs to the process End user support?

- A. dealing with calls about errors in the functionality
- B. monitoring the usage of the information systems
- C. adding new end users to a table

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 2

What is not an activity of Contract management?

- A. agreeing on how the information manager is to communicate with the IT director
- B. changing the time of delivery of a change
- C. monitoring whether the supplied IT-services correspond to the agreed services

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 3

The cluster Use management provides information about the reliability of the business data. For which process is this input?

- A. Business data management
- B. Demand management
- C. Contract management

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 4

Which process produces an end user training for a new release of an application?

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- A. Transition
- B. Prepare transition
- C. Design non-automated information systems

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 5

What do frameworks like BiSL contribute to the implementation of effective business information management?

- A. structured activities of business information management
- B. much improved quality of the IT-services
- C. a uniformly implemented business information management for each organization

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 6

Which process deals with defining interfaces in the area of information provisioning between various organizations?



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- A. Information coordination
- B. Information lifecycle management
- C. Information portfolio management
- D. Strategic information partner management

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 7

The process cluster Use management signals disruptions to the information provisioning, which are experienced in the business process. Which process cluster will be the first to act on these signals?

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- A. Functionality management cluster
- B. Information strategy cluster
- C. Connecting processes (operational)

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 8

Which role does business information management play regarding the realization of the information provisioning?

- A. the role of vendor of IT-services
- B. the role of purchaser of IT-services
- C. the role of supplier of IT-services

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 9

Which monitoring activity belongs to Business data management?

- A. monitoring of the integrity of customer data
- B. monitoring whether the acceptance test data are correct
- C. monitoring the accuracy of reports provided by the IT service provider

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 10

Two reports that have been produced in the nightly batch processing have been damaged during printing. This has been noticed by Operational supplier management. In which process will the end users be informed that the reports have been damaged?

- A. Business data management
 - B. End user support
 - C. Operational supplier management
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Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 11

Which activities are not in a transition plan?

- A. the activities that are required for a successful preparation of the implementation
- B. the generic activities that have to be performed at all locations where the system is implemented
- C. the specific activities that have to be performed at a specific location during transition

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 12

What is a key message of BiSL?

- A. After outsourcing of IT-activities, professional business information management becomes less important.
- B. The importance of having good business information management increases in proportion to the importance of the information provisioning for the organization.
- C. Integration and alignment of the operational IT-management processes with the policy is a consequence of an effective and efficient information provisioning.

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 13

Which process determines which information provisioning is required, including the priorities?

- A. Demand management
 - B. End user support
 - C. Information lifecycle management
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Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 14

What is a result of the process Specify information requirement?

- A. a functional design
- B. a list of functional and non-functional demands
- C. an approved test strategy

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 15

Which responsibility belongs to the process Demand management?

- A. determining the necessary capacity for change
- B. periodic consultation of the end users
- C. identification of information requirements within the business process

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 16

Which process determines whether an implementation plan is complete and correct?

- A. Review and testing
- B. Prepare transition
- C. Design non-automated information systems

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Explanation:

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QUESTION 17

What is a result of the process cluster Functionality management?

- A. a changed information provisioning, ready for implementation
- B. a changed, tested and approved information provisioning that is being used

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 18

What is an objective of the process Change management?

- A. making the correct decisions on the implementation of changes to the information provisioning
- B. detailed monitoring of the progress of the changes
- C. managing the implementation of the changes

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 19

Which activity belongs to the process Specify information requirements?

- A. defining the global impact of a suggested change to the information provisioning
- B. defining the impact of the suggested IT solution on the end user organization
- C. defining how the IT solution interacts with the non-automated processes

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 20

What is an example of a change in terms of business information management?

- A. installing Microsoft Word on a PC
- B. entering a new user in an information system
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- C. adding a new data-item to a form as a result of a reorganization

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 21

Is information management part of the business information management domain?

- A. yes
- B. no

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 22

In which process is an implementation plan made?

- A. Planning and resource management
- B. Prepare transition
- C. Design non-automated information systems

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 23

According to the customer database of a wholesaler, a customer is entitled to 15% discount on the invoice total.

After negotiation, the customer gets a discount of 20%. Who is responsible for modifying the discount percentage for this customer in the customer database?

- A. the business information manager
- B. the end user organization
- C. the technical infrastructure manager

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Explanation:

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QUESTION 24

Which process is part of a process cluster that focuses on the design of the information provisioning?

- A. Business data management
- B. Establish business process developments
- C. Change management

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 25

Which activity belongs to the process End user support?

- A. making a planning for a new release
- B. performing a user acceptance test
- C. communicating with end users

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 26

Where are user manuals modified?

- A. in application management
- B. in the process Prepare transition
- C. in the process Design non-automated information systems

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Explanation:

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QUESTION 27

How does BiSL position business information management?

- A. as part of the user organization
- B. as part of the IT-organization
- C. as part of the service team

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 28

Which process cluster follows developments in the sector in which a user organization operates and developments regarding government regulations?

- A. Information coordination
- B. Information strategy cluster
- C. I-organization strategy cluster

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 29

Which process cluster comprises the process Strategic supplier management?

- A. Use management cluster
- B. I-organization strategy cluster
- C. Management processes cluster

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 30

Which activity is part of the Planning and resource management process?

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- A. allocating capacity for changes in the information provisioning
- B. determining which information provisioning is needed
- C. making a plan for the cost of changes in the information provisioning

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 31

A marketing campaign has been planned by the sales and marketing department of the end user organization. Sales and marketing expects that the number of customers in the customer database will increase by 35%. Which process should act on this information?

- A. Operational supplier management
- B. Transition
- C. Change management

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 32

A new version of an application is to be implemented. Which activity belongs to the Transition process?

- A. installing the application on the end users' PCs
- B. executing manual data conversions
- C. training end users

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 33

Which activity is within the scope of the management processes?

- A. managing projects that change the information provisioning
- B. monitoring how the information system is functioning "Pass Any Exam. Any Time." - www.actualtests.com
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- C. formulating the policy with respect to the content of the information provisioning

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 34

Who takes the final decision as to when a functional change to a mainframe application is to be released for use?

- A. application management
- B. business information management
- C. technical infrastructure management

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Explanation:



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QUESTION 35

Which process is a connecting process at the operational level?

- A. Information coordination
- B. Operational supplier management
- C. Transition

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 36

What is an important result of Contract management?

- A. a Dossier of Agreements and Procedures describing the interaction with the IT service provider
- B. a procurement contract for the starting materials for the end user organization's production process
- C. a Service Level Agreement with the business management regarding the business information management services

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Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 37

What is not an activity of the Change management process?

- A. analysis of the necessity of a suggested change
- B. determining the impact of a suggested change to other business processes
- C. requesting an impact analysis from an IT service provider

Correct Answer: C
Section: (none)
Explanation

Explanation/Reference:
Explanation:

QUESTION 38

Which question will be raised during the making of a business case within business information management?

- A. Is an assignment cost-effective to the IT provider?
- B. Are there enough business benefits from a change to the information provisioning?
- C. Does the IT provider charge competitive prices and tariffs?

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:
Explanation:

QUESTION 39

Which product is not produced by the process cluster Use management?

- A. a list of extra production assignments for the nightly batch process
- B. an overview of the changes to the business information model
- C. a completed correction of the content of the user manual

Correct Answer: C
Section: (none)
Explanation

Explanation/Reference:
Explanation:

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QUESTION 40

What is a result of the process Transition?

- A. transition roadmap
- B. transition plan
- C. transition report

Correct Answer: C
Section: (none)
Explanation

Explanation/Reference:
Explanation:

QUESTION 41

Which process provides insight into the demarcation between the automated part and the non- automated part of the information provisioning?

- A. Business data management
- B. Prepare transition
- C. Design non-automated information systems

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTIONNO: 42

Which process provides the IT providers with assignments for solving problems that have been registered at the helpdesk of business information management?

- A. End user support
- B. Operational supplier management
- C. Planning and resource management

Answer: C

QUESTION 42

Where is business information management positioned?

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- A. as service team for the IT-service organization
- B. in the user organization
- C. in the IT-service organization

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 43

Which main activity occurs within all Management processes?

- A. administrating
- B. checking
- C. operation

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 44

What is a result of the process Demand management?

- A. information architecture
- B. information strategy

C. status reports

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 45

To which process cluster does the process Information lifecycle management belong?

A. Applications cycle management cluster

B. Information strategy cluster

C. I-organization strategy cluster

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

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Explanation:

QUESTION 46

Which process produces the transition plan with a roadmap for the transition?

A. Transition

B. Prepare transition

C. Design non-automated information systems

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 47

Which activity belongs to Operational supplier management?

A. installing a software package on a workstation

B. improving the performance of application software

C. determining how quickly alternative workspaces should be available in case of a calamity

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 48

What is not a process within the process cluster Functionality management?

- A. Specify information requirements
- B. Review and testing
- C. Transition
- D. Prepare transition

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Explanation:

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QUESTION 49

What is a subject within Functionality management?

- A. providing information about changed functionality
- B. managing service agreements
- C. modification of non-automated information provisioning

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 50

What is an example of a change in the functionality of the information provisioning?

- A. modification of an existing screen lay-out
- B. installation of a new workstation
- C. execution of an existing batch process

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 51

What is a central question for the I-organization strategy cluster?

- A. How do we work together according to the agreements?
- B. How are realization and the control of the information provisioning organized?
- C. Why and how do we change the information provisioning?

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 52

Which activity belongs to Business data management?

- A. modifying the database structure
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- B. preparation of the data conversion
- C. modifying the business data model

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 53

Which activity does not belong to business information management?

- A. creating an application architecture
- B. specifying requirements regarding the production environment architecture
- C. translating business policy into an information architecture

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 54

Which process is responsible for writing a quality plan for the information provisioning?

- A. Demand management
- B. Planning and resource management
- C. Review and testing

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 55

What is a key message of the cluster Use management?

- A. The end users of the information provisioning must be supported.
- B. The information provisioning will have to be changed frequently.
- C. Agreements with IT providers about outcomes are essential.

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Explanation:

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QUESTION 56

Which is a control aspect within Operational supplier management?

- A. continuity
- B. quality
- C. time

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 57

At the last moment, just before the deployment of a new release, it is reported that one of the changes in the release isn't going to be ready in time. In which process is decided whether the change is going to be included in or excluded from this release?

- A. Planning and resource management
- B. Transition
- C. Change management

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 58

What is covered by the implementation plan?

- A. everything that should happen in the transition phase
- B. everything that should happen during the execution of the functionality management processes
- C. everything that should happen during preparation of the transition

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Explanation:

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QUESTION 59

One of BiSL's key messages identifies the primary focus of the Management processes. What is the primary focus of the Management processes?

- A. the internal organization, the business and the business processes
- B. the planning, working method and results of the IT provider
- C. the relationship and cooperation with the IT provider

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:
Explanation:

QUESTIONNO: 61

What is the most important goal of the process Information coordination?

- A. monitoring calls that have been routed to application management or technical infrastructure management
- B. coordinating between business information management, application management and technical infrastructure management
- C. coordinating between information strategy and organization strategy

Answer: C

QUESTION 60

A PC is replaced because it isn't quick enough to run the renewed applications well. Which IT management domain is responsible for replacing a PC?

- A. application management
- B. business information management
- C. technical infrastructure management

Correct Answer: C
Section: (none)
Explanation

Explanation/Reference:
Explanation:

QUESTION 61

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Which process determines a framework within which assignments can be given to IT providers?

- A. Demand management
- B. Contract management
- C. Financial management

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:
Explanation:

QUESTION 62

What is a subject of Information portfolio management?

- A. the current service level agreements
- B. the resources for the information provisioning
- C. the performance of the helpdesk

Correct Answer: B
Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 63

What kind of commitment describes the situation where an IT provider takes on the responsibility to realize a complete solution for the customer?

- A. financial commitment
- B. obligation to undertake efforts
- C. delivery commitment

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 64

Releases of large changes are often executed in a separate project with a separate project team. Are BiSL's Management processes also responsible for the management of these projects?

- A. yes
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- B. no

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 65

What is an activity of the process Specify information requirements?

- A. decision-making about the execution of changes
- B. identifying IT-solutions
- C. validating and approving specifications

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 66

What is an important role for business information management in an organization?

- A. ensuring the continuity of the information provisioning
- B. modifying a functional design of an application
- C. resolving a disturbance in the technical infrastructure

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 67

Which activity does not belong to Business data management?

- A. informing end users about changes in data
- B. defining data definitions
- C. providing reports about management parameters

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Explanation:

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QUESTION 68

What is a goal of the process Business data management?

- A. management of the data quality in an information system
- B. improvement of the technical behavior of an information system
- C. modifying business data in an information system

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 69

What is not an activity of the process Prepare transition?

- A. instruction of end users regarding the use of the changed information provisioning
- B. execution of automated data conversions
- C. preparation of business information managers regarding the changed information provisioning

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 70

Which activity belongs to business information management?

- A. composing a functional design
- B. defining the information policy

C. executing system tests

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 71

Which clusters are connected by the Connecting processes (operational)?

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- A. Use management and Functionality management
- B. End user support and Specify information requirements
- C. the Management processes and Functionality management

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 72

Which process reviews a modified functional design?

- A. Demand management
- B. Specify information requirements
- C. Review and testing

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 73

What is not an activity of the process Contract management?

- A. making agreements with IT service providers regarding time, costs, capacity and content of the IT-services
- B. choosing whether to outsource certain kinds of services
- C. agreeing the method of communication between customer and IT service provider

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 74

Which Management process is responsible for monitoring how many hours have been worked?

- A. Contract management
- B. Financial management
- C. Planning and resource management

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Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 75

What is not a subject of the process Specify information requirements?

- A. the functional requirements for the IT
- B. the impact on the user organization
- C. the priority with respect to other modifications

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 76

Which call can be completely dealt with by End user support?

- A. "Application X is slower than usual."
- B. "There's an error message about the printer on my screen."
- C. "I can't remember how I can change currency in this application."

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 77

What is a role or function within the business information management domain?

- A. information manager
- B. functional designer
- C. system administrator

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Explanation:

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QUESTION 78

What is not a subject of the process Transition?

- A. contracts
- B. end users
- C. transition plan

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

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