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**Vendor: Microsoft**

**Exam Code: 70-665**

**Exam Name: PRO: Microsoft Lync Server 2010, Administrator**

**Version: 12.39**

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## Exam A

### QUESTION 1

Your network has Microsoft Office Communications Server 2007 R2 installed. You migrate the Office Communications Server 2007 R2 infrastructure to Lync Server 2010. The network contains 2,000 users who use Microsoft Lync 2010 and 100 users who use Microsoft Office Communicator 2007 R2. The corporate security policy states that when users sign in, they must restrict their presence information so that it is visible to only their contacts. You need to recommend changes to the Lync Server 2010 infrastructure to meet the corporate security policy requirements. What should you include in the recommendation?

- A. a Monitoring Server and a Client Version Policy
- B. Privacy Mode and a Client Version Policy
- C. a Monitoring Server and a Client Version Configuration
- D. Privacy Mode and a Response Group

**Correct Answer: B**

**Section: (none)**

**Explanation**

### QUESTION 2

Your network contains an Active Directory forest. The functional level of both the domain and the forest is Windows Server 2003. The forest contains the following servers:

- A server that runs Microsoft Live Communications Server 2005 Service Pack 1 (SP1)
- A Front End Server that runs Microsoft Office Communications Server 2007 R2
- An Edge Server that runs Office Communications Server 2007 R2
- A Mediation Server that runs Office Communications Server 2007 R2
- An Office Communications Server 2007 Communicator Web Access (CWA) server.

You plan to migrate all users to Lync Server 2010. You need to recommend changes to the network to ensure that you can deploy Lync Server 2010 to the Active Directory forest. What should you recommend?

- A. Raise the functional level of the domain to Windows Server 2008.
- B. Remove the Live Communications Server 2005 server and the CWA server.
- C. Remove the CWA server and the Edge Server.
- D. Raise the functional level of the forest to Windows Server 2008.

**Correct Answer: B**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

### QUESTION 3

Your network contains a Lync Server 2010 server that has Privacy Mode enabled for all users. You need to plan the deployment of Response Groups. What should you include in the plan?

- A. a Voice Policy for each Response Group
- B. the Attendant Console for each user configured as an Agent
- C. a trusted application for each Response Group
- D. modifications to the Contacts list of each user configured as an Agent

**Correct Answer: D**

**Section: (none)**

## Explanation

### QUESTION 4

Your network has Lync Server 2010 deployed. You plan to deploy devices that run Microsoft Lync 2010 Phone Edition. You need to recommend changes to the network to support the Lync 2010 Phone Edition devices. What should you include in the recommendation?

- A. Deploy a media gateway and a Mediation Server.
- B. Add a Client Version Policy and a Client Version Configuration.
- C. Deploy a media gateway and a Director.
- D. Add DNS records and DHCP options.

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

### QUESTION 5

Your network has Microsoft Office Communications Server 2007 R2 installed. Active Directory maintains telephone numbers in various formats. All phone numbers display to Office Communications Server 2007 R2 users in E.164 format. You plan to migrate to Lync Server 2010. You need to ensure that the phone numbers display in the same format for Microsoft Lync 2010 users and Office Communications Server 2007 R2 users. Which action should you include in the migration plan?

- A. Run the Enterprise Voice Route Helper.
- B. Copy the RTC\rtcab database.
- C. Copy the address book normalization rules.
- D. Copy the RTC\dyn database.

**Correct Answer: C**

**Section: (none)**

**Explanation**

### QUESTION 6

Your network has federation enabled with networks that run Microsoft Office Communications Server 2007 R2 and Windows Live. You plan to deploy a Lync Server 2010 Edge pool that will contain three servers. You need to plan a deployment solution to ensure that the Edge services are available if a server fails. What should you include in the plan?



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- A. two hardware load balancers on the internal side of the perimeter network two reverse proxies on the external side of the perimeter network
- B. one hardware load balancer on the internal side of the perimeter network DNS load balancing on the external side of the perimeter network
- C. one hardware load balancer on the internal side of the perimeter network one hardware load balancer on

the external side of the perimeter network

- D. one hardware load balancer on the external side of the perimeter network two reverse proxies on the external side of the perimeter network

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

#### **QUESTION 7**

Your network has Lync Server 2010 deployed. You need to recommend a tool to simulate client connectivity to Lync services. What tool should you recommend?

- A. Lync Server 2010 Deployment Wizard
  - B. Lync Server 2010 Topology Builder
  - C. Lync Server 2010 Control Panel
  - D. Lync Server Management Shell
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**Correct Answer:** D

**Section:** (none)

**Explanation**

#### **QUESTION 8**

Your company uses a hosted Microsoft Exchange Server 2010 solution that has Unified Messaging (UM) enabled. You plan to deploy Lync Server 2010 at the company's main office. You need to recommend a solution that integrates Lync services and UM. What should you include in the recommendation?

- A. a federation trust
- B. voice mail rerouting policies
- C. hosted voice mail policies
- D. Call Admission Control

**Correct Answer:** C

**Section:** (none)

**Explanation**

#### **QUESTION 9**

Your network has a Lync Server 2010 infrastructure that contains the following servers:

- One Mediation Server
- Two Directors in a Director pool
- Two Edge Servers in an Edge pool
- Two Enterprise Edition servers in a Front End pool

You plan to create a disaster recovery site. You need to recommend which servers are required for the disaster recover site to ensure that IM and Presence information is available if the main site is unavailable. The solution must ensure that remote users can access the disaster recovery site. Which two roles should you include in the recommendation? (Each correct answer presents part of the solution. Choose two.)

- A. Director

- B. Mediation Server
- C. Front End Server
- D. Edge Server

**Correct Answer:** CD

**Section:** (none)

**Explanation**

**Explanation/Reference:**

#### QUESTION 10

Your network has Lync Server 2010 deployed. You need to recommend a solution for the companys help desk that meets the following requirements: When users call the help desk, they must be routed to the first available help desk agent. Help desk agents must be able to control whether a help desk call is routed to them. What should you include in the recommendation?

- A. a Response Group configured for formal agent participation
- B. a voice route and a call park
- C. a voice route and a custom dial plan
- D. a Response Group configured for informal agent participation

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

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#### QUESTION 11

Your network has a Lync Server 2010 infrastructure that contains four servers. The servers are configured as shown in the following table.

Server name	Server role
Server1	Standard Edition Front End Server
Server2	Enterprise Edition Front End Server
Server3	Director
Server4	Microsoft SQL Server 2008

You need to deploy the Archiving Server role. To which server should you deploy the Archiving Server role?

- A. Server4
- B. Server3
- C. Server1
- D. Server2

**Correct Answer:** A

**Section:** (none)

**Explanation**

#### QUESTION 12

Your network has a Lync Server 2010 infrastructure that contains the following servers:

- Two Edge Servers
- One Mediation Server
- One reverse proxy server
- Three Enterprise Edition servers in a Front End pool

You need to recommend changes to ensure that the Address Book service for remote users is available if a single server fails. The solution must minimize costs. Which components should you recommend adding to the network?

- A. one Mediation Server and one hardware load balancer
- B. one Mediation Server and DNS load balancing
- C. one reverse proxy server and one hardware load balancer
- D. one reverse proxy server and DNS load balancing

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

#### **QUESTION 13**

Your company has a main office and a branch office. The network has a Lync Server 2010 infrastructure that contains the following components:

- Call Admission Control enabled in both offices
- A WAN link that connects the branch and the main office
- A Survivable Branch Appliance (SBA) in the branch office
- A Lync Server 2010 Enterprise Edition pool in the main office

All users run Microsoft Office Communicator 2007 R2. Users in the branch office report that they experience poor audio quality when they initiate PC-to-PC calls to users in the main office. You need to recommend a solution that improves the audio quality of PC-to-PC calls across the WAN link. What should you include in the recommendation?

- A. Deploy a new Global Client Policy.
- B. Deploy a Mediation Server in the branch office.
- C. Install Microsoft Lync 2010 on all client computers.
- D. Install the Enterprise Voice Route Helper on all client computers.

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

#### **QUESTION 14**

Your network has Lync Server 2010 deployed. You need to create a backup plan to ensure that the Response Group and the Conferencing Attendant configuration can be restored. Which tool should you include in the backup plan?

- A. LcsCmd
- B. Dbimpexp
- C. ApplicationSettingsExport

D. Topology Builder

**Correct Answer: C**

**Section: (none)**

**Explanation**

#### **QUESTION 15**

You plan to deploy Lync Server 2010. You need to ensure that the planned deployment supports Enhanced 911 (E911) services. What should you include in the planned deployment?

- A. Call Admission Control
- B. a Location Information Server
- C. malicious call tracing
- D. media bypass

**Correct Answer: B**

**Section: (none)**

**Explanation**

#### **QUESTION 16**

You plan to deploy a Lync Server 2010 infrastructure that will contain the following server roles:

- A Director
- An Edge Server
- A Front End Server
- A Mediation Server

You need to recommend the minimum number of Windows servers required for the planned deployment. How many servers should you recommend?

- A. 2
  - B. 1
  - C. 3
  - D. 4
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**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

#### **QUESTION 17**

Your network contains an analog TDM-PBX. You plan to transition the telephony infrastructure to Lync Server 2010. You need to recommend a solution that meets the following requirements:

- Ensures that all users can initiate calls to the PSTN.
- Prevents internal calls from being routed through the PSTN.
- Ensures that all TDM-PBX users and Lync Server 2010 users can call each other.

Which two components should you include in the recommendation? (Each correct answer presents part of the solution. Choose two.)



- A. SIP trunk
- B. Media Gateway
- C. Edge Server
- D. Director
- E. Mediation Server

**Correct Answer:** BE

**Section:** (none)

**Explanation**

**Explanation/Reference:**

#### **QUESTION 18**

Your network has Lync Server 2010 deployed. You need to recommend a strategy to control meetings. The strategy must meet the following requirements:

- Limit all meetings to a maximum of 100 participants.
- Disable application sharing for all participants, except for 10 participants.

What should you include in the recommendation?

- A. Modify the Global Meeting Configuration settings and create a new User Conferencing Policy.
- B. Modify the Global Meeting Configuration settings and create a new collection of Pool Meeting Configuration settings.
- C. Modify the Global Conferencing Policy and create a new User Conferencing Policy.
- D. Modify the Global Conferencing Policy and create a new collection of Pool Meeting Configuration settings.

**Correct Answer:** C

**Section:** (none)

**Explanation**

**Explanation/Reference:**

#### **QUESTION 19**

Your network contains a Microsoft Exchange Server 2010 organization. You deploy Lync Server 2010 on the network. You need to ensure that you can enable Unified Messaging (UM) for all Microsoft Lync 2010 users. What should you add to the network before you enable UM?

- A. a Director
  - B. an Enterprise Voice route
  - C. an Enterprise Voice dial plan
  - D. a Mediation Server
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**Correct Answer:** C

**Section:** (none)

**Explanation**

#### **QUESTION 20**

Your network has Lync Server 2010 deployed. The network administrator plans to use a protocol analyzer to identify network trends. You need to identify the protocol required to monitor Microsoft Lync 2010 voice traffic. Which protocol should you identify?

- A. IPSec
- B. NTP
- C. CIPE
- D. SRTP

**Correct Answer:** D

**Section:** (none)

**Explanation**

#### **QUESTION 21**

Your network has Lync Server 2010 deployed. You plan to deploy two Edge Servers. You need to recommend a solution to ensure that remote users can sign in to their Lync account if a single server fails.

What should you include in the recommendation?

- A. a Network Load Balancing (NLB) cluster
- B. a hardware load balancer
- C. a Director pool
- D. a reverse proxy server

**Correct Answer:** B

**Section:** (none)

**Explanation**

#### **QUESTION 22**

Your network contains a Lync Server 2010 infrastructure that has the following configurations:

- Disabled strict DNS naming
- One Edge Server named Edge01
- One SIP domain named contoso.com
- One set of simple URLs for the contoso.com domain
- One Standard Edition pool named se01.contoso.com

You need to identify the certificate requirements for the internal Web services. Which Subject Alternative Names (SANs) should you specify on the certificate?

- A. contoso.com and edge01.contoso.com
- B. edge01.contoso.com, meet.contoso.com, dialin.contoso.com, and admin.contoso.com
- C. contoso.com and se01.contoso.com
- D. se01.contoso.com, meet.contoso.com, dialin.contoso.com, and admin.contoso.com

**Correct Answer:** D

**Section:** (none)

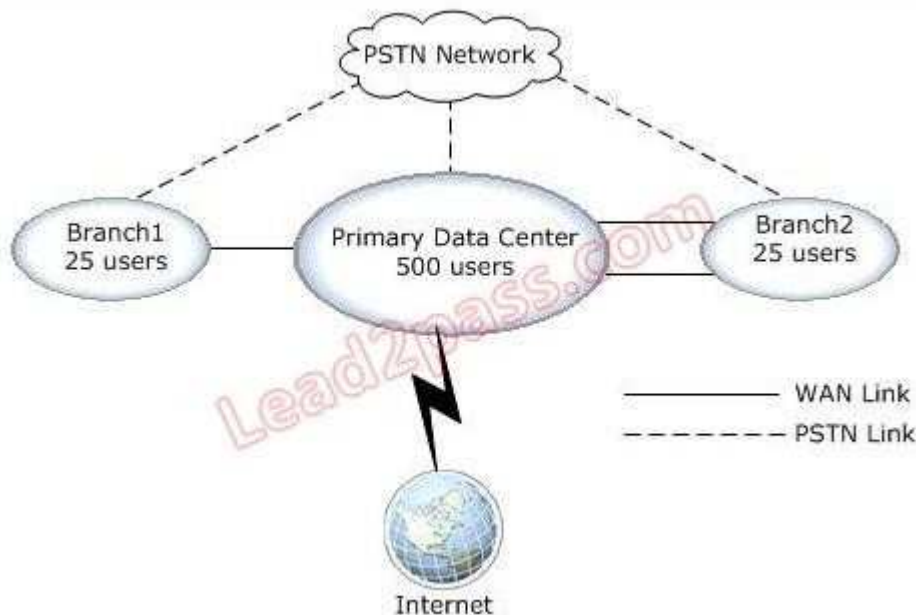
**Explanation**

**Explanation/Reference:**

#### **QUESTION 23**

Your network is configured as shown in the exhibit. (Click the Exhibit button.) You deploy two Lync

Server 2010 Front End Servers in the company's data center and you enable Enterprise Voice. You need to recommend a voice strategy for the branch offices that meets the following requirements: If a single WAN link fails, users in all offices must be able to call each other. The number of Lync Server 2010 servers in the branch offices must be minimized. What should you include in the recommendation?



- A. In Branch1, deploy a Survivable Branch Appliance (SBA).  
In Branch2, deploy a PSTN gateway.
- B. In Branch1, deploy a Lync Server 2010 Mediation Server.  
In Branch2, deploy a PSTN gateway.
- C. In Branch1, deploy a Lync Server 2010 Mediation Server.  
In Branch2, deploy a Lync Server 2010 Mediation Server.
- D. In Branch1, deploy a Survivable Branch Appliance (SBA).  
In Branch2, deploy a Lync Server 2010 Mediation Server.

**Correct Answer:** A

**Section:** (none)

**Explanation**

**Explanation/Reference:**

#### QUESTION 24

You plan to deploy a Lync Server 2010 Director pool named `dirpool.contoso.com` that will contain three servers. The servers will be configured as shown in the following table.

Server name	IP address
server1.contoso.com	192.168.10.25
server2.contoso.com	192.168.10.26
server3.contoso.com	192.168.10.27

You plan to implement DNS load balancing for the Director pool. You need to recommend which DNS records are required for the planned deployment. Which DNS records should you recommend for dirpool.contoso.com?

- A. three Host (A) records  
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- B. three Host information (HINFO) records
- C. four Service Location (SRV) records
- D. four Alias (CNAME) records

**Correct Answer: A**

**Section: (none)**

**Explanation**

#### QUESTION 25

Your company has two offices. The network has Lync Server 2010 deployed. All users make PC -to-PC calls by using Microsoft Lync 2010. The estimated bandwidth for various codecs is shown in the following table.

Codec	Bandwidth
G.711	59.8 Kbps
G.722	42.8 Kbps
Siren	22 Kbps
RTAudio wideband (16 kHz)	34.8 Kbps

You need to calculate the minimum amount of bandwidth required to support 10 simultaneous PC-to-PC calls between the two offices. How much bandwidth is required?

- A. 1196 Kbps
- B. 220 Kbps
- C. 856 Kbps
- D. 696 Kbps

**Correct Answer: D**

**Section: (none)**

**Explanation**

#### QUESTION 26

Your network has a Lync Server 2010 infrastructure that contains three servers. The servers are configured as shown in the following table.

Server name	Server role
Server1	Front End Server
Server2	Mediation Server
Server3	Mediation Server

Server2 and Server3 are in a Mediation pool.

You plan to temporarily remove Server2 from the network. You need to prevent new voice calls from being routed to Server2.

The solution must not disconnect calls in progress.

What should you do?

- A. From the Lync Server 2010 Control Panel, modify the status of Server2.
- B. From the Lync Server 2010 Control Panel, modify the Voice Routing settings.
- C. From the Lync Server 2010 Topology Builder, edit the properties of the PSTN gateway.
- D. From the Lync Server 2010 Topology Builder, edit the properties of the Mediation pool.

**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

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#### **QUESTION 27**

Your network has a Lync Server 2010 infrastructure that has Enterprise Voice enabled.

You need to create a Response Group.

What should you do?

- A. Configure the announcement service and create a contact.
- B. Create a call park and a queue.
- C. Create a contact, a group, an agent, and a queue.
- D. Create a group, an agent, a queue, and an Interactive Voice Response (IVR) workflow.

**Correct Answer: D**

**Section: (none)**

**Explanation**

**Explanation/Reference:**



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#### **QUESTION 28**

Your network has Lync Server 2010 deployed.

You need to ensure that an administrator named Admin1 can perform the following administrative tasks:

- Move users.
- Assign policies.

You must achieve this goal by assigning the minimum amount of rights to Admin1.

Which role should you assign to Admin1?

- A. CsAdministrator
- B. CsHelpDesk
- C. CsLocationAdministrator

D. CsUserAdministrator

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

**QUESTION 29**

Your network has Lync Server 2010 deployed.

Several users report that they are unable to add more contacts to their Contacts lists. You need to verify whether the users' Contacts lists reached their limit.

What should you do?

- A. At the command prompt, run cserror.exe.
- B. At the command prompt, run dbanalyze.exe.
- C. From the Lync Server Management Shell, run the Get-CsUser cmdlet.
- D. From the Lync Server Management Shell, run the Get-CsUserDatabaseState cmdlet.

**Correct Answer:** B

**Section:** (none)

**Explanation**

**Explanation/Reference:**

## **Exam B**

### **QUESTION 1**

#### **Testlet 1**

##### **All Information**

##### **Litware, Inc.**

The following testlet will present a Case Study followed by 16 multiple choice question(s).

You will have 25 minutes to complete the testlet.

For help on how to answer the questions, click the **Instructions** button on the question screen.

##### **Company Overview**

Litware, Inc. is a global publishing company that has 1,000 employees.

##### **Physical Locations**

The company has a main office and a branch office. The main office is located in New York. The branch office is located in London. Each office has 500 users.

Users regularly travel between the London office and the New York office. Users occasionally work from home.

##### **Existing Environment**

- **Network Infrastructure**

The network contains an Active Directory domain named litwareinc.com. Litwareinc.com contains the servers configured as shown in the following table.

Server role	Server configuration
Microsoft Exchange Server 2010	<ul style="list-style-type: none"> <li>• Two servers that run the Mailbox server role, the Hub Transport server role, and the Client Access server role in the London office</li> <li>• Two servers that run the Mailbox server role, the Hub Transport server role, and the Client Access server role in the New York office</li> <li>• A single database availability group (DAG) that contains two mailbox databases</li> <li>• All DAG members maintain a copy of each database</li> </ul>
Lync Server 2010	<ul style="list-style-type: none"> <li>• A Standard Edition server in the London office</li> <li>• A Standard Edition server in the New York office</li> <li>• A Mediation Server and a PSTN gateway in the London office</li> <li>• A Mediation Server and a PSTN gateway in the New York office</li> <li>• A consolidated Edge Server in the London office</li> <li>• A consolidated Edge Server in the New York office</li> <li>• An Archiving Server that runs Microsoft SQL Server 2008 in the London office</li> </ul>
Microsoft Forefront Threat Management Gateway (TMG)	<ul style="list-style-type: none"> <li>• A two-node reverse proxy and a caching array that has Network Load Balancing (NLB) in the London office</li> <li>• A two-node reverse proxy and a caching array that has Network Load Balancing (NLB) in the New York office</li> </ul>

All client computers run Windows XP Professional Service Pack 3 (SP3) and Microsoft Office Outlook 2007. Client computers run either Microsoft Office Communicator 2007 R2 or Microsoft Lync 2010.

## Requirements

### • Business Goals

Litware has the following business goals:

- Minimize software costs.
- Minimize hardware costs.
- Minimize administrative effort.

### • Planned Changes

Litware plans to implement the following changes:

- Deploy Lync 2010 to all client computers.
- Implement Web conferencing and Web conferencing federation.
- Deploy Exchange Server 2010 Unified Messaging (UM) and integrate

### • Technical Requirements

Litware must meet the following technical requirements:

- Remote users must have access to IM, Web conferencing, and A/V conferencing.
- Users who use Office Communicator 2007 R2 must receive a message that contains a download link for Lync



2010.

-Client computers that run Office Communicator 2007 R2 must be prevented from connecting to the Lync infrastructure.

#### ▪ Bandwidth Management Requirements

Litware must meet the following requirements for managing bandwidth:

- Limit the total amount of bandwidth consumed on the network.
- Ensure that the amount of bandwidth available provides good call quality.
- Provide reporting on calls that could not be completed due to insufficient bandwidth.
- Reroute calls to alternate paths when there is an insufficient amount of bandwidth available to make a call.

#### ▪ Conferencing Requirements

The conferencing features required by the Active Directory groups are listed in the following table.

Group	Video	Audio	Data collaboration	Application sharing	Recording	Anonymous participants
Managers	X	X	X	X	X	X
Team leaders	X	X	X	X		
Sales	X	X	X			X
Accounts		X	X	X		
Call Center		X				
Main office users		X	X			

\*X indicates a required feature.

#### ▪ Availability Requirements

Litware must meet the following availability requirements:

- Ensure that remote users can join Web conferences if a single Edge Server fails.
- Ensure that Lync clients can retrieve voice mails if a single Exchange server fails.
- Ensure that internal users can sign in to Lync 2010 if a Lync Server 2010 Front End Server fails.
- Ensure that archived instant messages can be recovered if a database is corrupted or if storage fails.
- Ensure that the Central Management Store (CMS) is accessible if a single server fails or if the CMS is corrupted.

#### ▪ Compliance Requirements

Litware must meet the following compliance requirements:

- All IM conversations must be archived.
- Call detail records must be captured for all internal and all external calls.

A.

**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

**QUESTION 2**

You need to recommend changes to the current Lync Server 2010 infrastructure to meet the company's compliance requirements. What should you include in the recommendation?

- A. a trusted application pool
- B. a Director pool
- C. a Monitoring Server
- D. an additional Archiving Server

**Correct Answer: C**

**Section: (none)**

**Explanation**

### QUESTION 3

You need to recommend a client migration solution that meets the company's technical requirements. What should you include in the recommendation?

- A. Modifications to the Global Client Version Configuration settings
- B. Modifications to the Global Client Version Policy
- C. Group Policy objects (GPOs) that define the Client Bootstrapping Policies
- D. Group Policy objects (GPOs) that define the Link-Layer Topology Discovery (LLTD) settings

**Correct Answer: B**

**Section: (none)**

**Explanation**

### QUESTION 4

You plan to deploy Exchange Server 2010 Unified Messaging (UM). You need to recommend a solution for the planned deployment that meets the company's availability requirements and supports the business goals. What should you include in the recommendation?

- A. Deploy the Unified Messaging server role to a new Exchange organization.
- B. Deploy the Unified Messaging server role by using cross-premise mode.
- C. Deploy the Unified Messaging server role on each Exchange server.
- D. Add two new Exchange servers that have the Unified Messaging server role deployed.

**Correct Answer: C**

**Section: (none)**

**Explanation**

### QUESTION 5

You plan to deploy an additional Edge Server. You need to recommend changes to the Lync Server infrastructure that meet the company's availability requirements for remote users. What should you include in the recommendation?

- A. hardware load balancing
- B. an additional Mediation Server and a PSTN gateway in each site
- C. a Director pool that contains two Directors
- D. DNS load balancing

**Correct Answer: A**

**Section: (none)**

**Explanation**

**QUESTION 6**

You need to create a disaster recovery plan for the CMS that meets the company's availability requirements. What should you include in the plan?

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- A. the export-CsConfiguration and import-CsConfiguration cmdlets
- B. the Dbimpexp tool
- C. the export-CsLisConfiguration and import-CsLisConfiguration cmdlets
- D. the DbAnalyze tool

**Correct Answer:** A

**Section:** (none)

**Explanation**

**QUESTION 7**

You need to design a recovery plan for the archived IM messages that meets the company's availability requirements. What should you include in the design?

- A. an XDS-master folder
- B. a LcsLog database
- C. a DataConf folder and a MeetingConf folder
- D. an XDS database

**Correct Answer:** B

**Section:** (none)

**Explanation**

**QUESTION 8**

You need to recommend changes to the Lync infrastructure to ensure that internal users can sign in to Lync 2010 if a Lync Server 2010 Front End Server fails. Which two actions should include in the recommendation? (Each correct answer presents part of the solution. Choose two.)

- A. For each Front End Server, configure a Service Location (SRV) record that uses an Alias (CNAME) record.
- B. Deploy a Director pool.
- C. For each Front End Server, configure a Service Location (SRV) record that uses a Host (A) record.
- D. Associate a backup registrar with each Front End Server.

**Correct Answer:** CD

**Section:** (none)

**Explanation**

**QUESTION 9**

You need to recommend changes to the DNS zone that meet the company's compliance requirements. What records should you include in the recommendation?

- A. \_com and \_tls.\_sip.litwareinc.com
- B. \_sipfederationtls.\_udp.litwareinc.com and \_sip.litwareinc.com
- C. \_sipfederationssl.\_tcp.litwareinc.com and \_sip.\_ssl.litwareinc.com

D. \_sipfederationtls.\_tcp.litwareinc.com and \_sip.\_tls.litwareinc.com

**Correct Answer:** D

**Section:** (none)

**Explanation**

#### **QUESTION 10**

You are evaluating the deployment of Call Admission Control. Which bandwidth management requirement will NOT be met by implementing Call Admission Control?

- A. Reroute calls to alternate paths when there is an insufficient amount of bandwidth available to make a call.  
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- B. Limit the total amount of bandwidth consumed on the network.
- C. Provide reporting on calls that could not be completed due to insufficient bandwidth.
- D. Ensure that the amount of bandwidth available provides good call quality.

**Correct Answer:** B

**Section:** (none)

**Explanation**

#### **QUESTION 11**

You need to recommend a solution to ensure that when users from the New York office travel to the London office, and they dial 911, the call is routed to the local emergency services operator. What should you include in the recommendation?

- A. Modify the Dial Plan settings for the London office.
- B. Implement Site Location Policies.
- C. Implement User Location Policies.
- D. Modify the Dial Plan settings for the New York office.

**Correct Answer:** B

**Section:** (none)

**Explanation**

#### **QUESTION 12**

You need to recommend a solution to control conferencing. The solution must meet the company's conferencing requirements. What should you recommend?

- A. Enable all of the conferencing features in the Global Conferencing Policy.  
Create a User Conferencing Policy for each feature.
- B. Disable all of the conferencing features in the Global Client Policy.  
Create a User Client Policy for each feature.
- C. Enable all of the conferencing features in the Global Client Policy.  
Create a User Client Policy for each group.
- D. Disable all of the conferencing features in the Global Conferencing Policy.  
Create a User Conferencing Policy for each group.

**Correct Answer:** D

**Section:** (none)

**Explanation**

**QUESTION 13**

You need to recommend a certificate for the Lync Server 2010 deployment that meets the company's remote user requirements. What should you include in the recommendation?

- A. Deploy a certificate from the internal CA to the external interface of the Edge Server.
- B. Deploy a certificate from a trusted third-party CA to the external interface of the Edge Server.
- C. Deploy a certificate from the internal CA to the Mediation Servers.
- D. Deploy a certificate from a trusted third-party CA to the Mediation Servers.

**Correct Answer: B**

**Section: (none)**

**Explanation**

**QUESTION 14**

You need to recommend a solution for the branch office users that meets the company's availability requirements. What should you include in the recommendation?

- A. a Director  
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- B. two Location Policies
- C. a Survivable Branch Appliance (SBA)
- D. a primary registrar and a backup registrar

**Correct Answer: D**

**Section: (none)**

**Explanation**

**QUESTION 15**

Your network has Lync Server 2010 deployed. You plan to deploy devices that run Microsoft Lync 2010 Phone Edition. You need to recommend changes to the network to support the Lync 2010 Phone Edition devices. What should you include in the recommendation?

- A. Deploy a media gateway and a Mediation Server.
- B. Add a Client Version Policy and a Client Version Configuration.
- C. Deploy a media gateway and a Director.
- D. Add DNS records and DHCP options.

**Correct Answer: D**

**Section: (none)**

**Explanation**

**QUESTION 16**

You need to recommend a solution to ensure that when users from the New York office travel to the London office, and they dial 911, the call is routed to the local emergency services operator. What should you include in the recommendation?

- A. Modify the Dial Plan settings for the London office.
- B. Implement Site Location Policies.
- C. Implement User Location Policies.
- D. Modify the Dial Plan settings for the New York office.

**Correct Answer:** B

**Section:** (none)

**Explanation**

**QUESTION 17**

You need to recommend changes to the proposed Lync server design to meet the company's availability requirements for SQL services. What should you include in the recommendation?

- A. Network Load Balancing (NLB)
- B. DNS load balancing
- C. log shipping
- D. Failover Clustering

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

## Exam C

### QUESTION 1

#### Testlet 2

#### All Information

##### A. Datum Corporation

The following testlet will present a Case Study followed by 8 multiple choice question(s)  
You will have 25 minutes to complete the testlet.  
For help on how to answer the questions, click the **Instructions** button on the question screen.

#### Company Overview

A. Datum Corporation is a market research company that has 6,000 employees.

#### Physical Location

The company has a main office and two branch offices. The main office is located in Seattle. The branch offices are located in Detroit and New York. The main office has 5,000 users. The Detroit office has 900 users. The New York office has 100 users.

Remote users frequently work from locations that only allow Internet access over ports 80 and 443. The remote users frequently work from client computers that are not joined to the domain.

#### Existing Environment

##### ▪ Network Infrastructure

The network has the following servers:

An enterprise certification authority (CA)

A DHCP server has that the following DHCP options:

-003 Router

-006 DNS Servers

-015 DNS Domain Name

-A Network Time Protocol (NTP) server that is configured to use the User Datagram Protocol (UDP)

-A server in the main office that runs Microsoft Office Communications Server 2007

The network has the following configurations:

-All client computers run Microsoft Office Communicator 2007.

-All Internet-accessible servers are located in a perimeter network.

-Microsoft Forefront Threat Management Gateway (TMG) is used to publish internal Web sites for customers.

-All servers that have Office Communications Server installed run Windows Server 2003 Service Pack 2 (SP2).

##### ▪ Telephony Infrastructure

The telephony infrastructure is configured as shown in the **exhibit**.

#### Requirements

##### ▪ Business Goals

A. Datum has the following business goals:

-Minimize software costs.

-Minimize hardware costs.

-Minimize the amount of administrative effort required to deploy new technology solutions.

#### ▪ **Planned Changes**

A. Datum plans to migrate to Lync Server 2010 and implement the following changes:

- Enable Enterprise Voice for all internal users and remote users.
- In the main office, deploy devices that run Microsoft Lync 2010 Phone Edition.
- Enable IM, presence, and conferencing with a federated partner company named Contoso, Ltd.
- Create a Lync site for each office.
- Add the primary data center and the secondary data center to the Seattle Lync site.

#### ▪ **Technical Requirements**

A. Datum must meet the following technical requirements:

- The number of public IP addresses must be minimized.
- The main office must support 1,000 concurrent PSTN calls.
- Lync services must be available to remote users over TCP port 443.
- Remote users must be able to participate in conferences and make Enterprise Voice calls.

#### ▪ **Telephony Requirements**

The telephony infrastructure must meet the requirements shown in the following table.

Role	Call type	Calling feature
Managers	<ul style="list-style-type: none"><li>• Local</li><li>• National</li><li>• International</li></ul>	<ul style="list-style-type: none"><li>• Team call</li><li>• Delegation</li><li>• Call transfer</li><li>• Call forwarding</li><li>• Bandwidth policy override</li></ul>
Employees	<ul style="list-style-type: none"><li>• Local</li><li>• National</li></ul>	<ul style="list-style-type: none"><li>• Team call</li><li>• Delegation</li><li>• Call transfer</li><li>• Call forwarding</li><li>• Bandwidth policy override</li></ul>
Call Center Technicians	<ul style="list-style-type: none"><li>• Local</li></ul>	<ul style="list-style-type: none"><li>• Team call</li><li>• Delegation</li><li>• Call transfer</li><li>• Call forwarding</li><li>• Bandwidth policy override</li></ul>

Each office will contain users who are assigned the Manager role and the Employees role.

#### ▪ **Security Requirements**

A. Datum must meet the following security requirements:

- Federation must only be allowed with Contoso.
- Lync-related traffic must not be routed over VPN connections

#### ▪ **Availability Requirements**

If a data center fails, all users in the main office must be able to perform the following tasks:

- Create a conference.



- Place calls to the PSTN.
- View the presence status of all users in the Seattle office.

If a WAN link fails, users in the Detroit office must be able to perform the following tasks:

- Create a conference.
- Place calls to the PSTN.
- View the presence status of all users in the Detroit office.

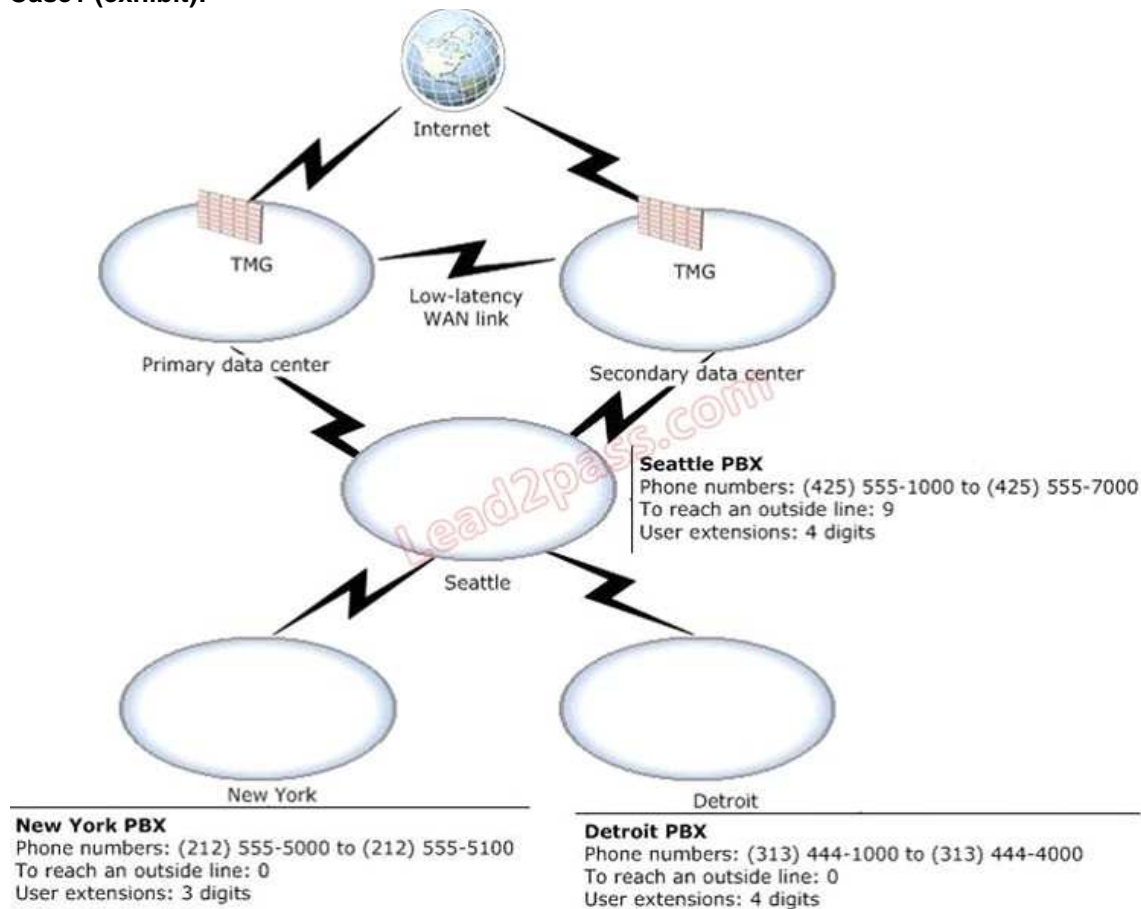
#### • Reference Data

The typical bandwidth utilization for various codecs is listed in the following table.

Codec	Typical bandwidth
G.711	59.8 Kbps
G.722	42.8 Kbps
RTAudio (8 kHz)	25.9 Kbps
RTAudio (16 kHz)	34.8 Kbps

A T1 interface supports 23 concurrent calls

#### Case1 (exhibit):



A.

**Correct Answer:**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

**QUESTION 2**

You are evaluating the use of standard gateway devices that support eight T1 interfaces each. The gateways do not support media bypass. You need to recommend a solution to support PSTN calls from the main office. The solution must meet the company's technical requirements. What should you include in the recommendation?

- A. Deploy four gateways and a single Mediation pool that contains two servers.
- B. Deploy six gateways and a single Mediation pool that contains six servers.
- C. Deploy four gateways and two Mediation pools that each contains a single server.
- D. Deploy six gateways and a single Mediation pool that contains two servers.

**Correct Answer: D**

**Section: (none)**

**Explanation**

**QUESTION 3**

You need to recommend a certificate for the external interface of the Edge pool. Which certificate should you recommend?

- A. a certificate that contains one FQDN from the internal CA
- B. a certificate that contains a wildcard from the internal CA
- C. a certificate that contains multiple FQDNs from a trusted third-party CA
- D. a certificate that contains a wildcard from a trusted third-party CA "First Test, First Pass" -  
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**Correct Answer: C**

**Section: (none)**

**Explanation**

**QUESTION 4**

You need to recommend an Enterprise Voice solution that meets the company's telephony requirements. What should you include in the recommendation?

- A. Create three User Voice Policies.  
In the User Voice Policies, configure the calling features and the call types.
- B. Create three Site Voice Policies.  
In the Site Voice Policies, configure the calling features and the call types.
- C. Create three User Voice Policies and one Site Voice Policy.  
In the User Voice Policies, configure the calling features.  
In the Site Voice Policy, configure the call types.
- D. Create three User Voice Policies and one Site Voice Policy.  
In the User Voice Policies, configure the call types.  
In the Site Voice Policy, configure the calling features.

**Correct Answer: D**

**Section: (none)**

**Explanation**

**QUESTION 5**

You need to recommend a backup solution for the configuration store of the Lync Server 2010 deployment. Which database should you include in the recommendation?

- A. RTCLocal\rtc
- B. RTCLocal\rtcdyn
- C. RTC\xds
- D. RTC\rtc

**Correct Answer: C**

**Section: (none)**

**Explanation**

**QUESTION 6**

You need to recommend changes to the existing environment to support the planned Lync 2010 Phone Edition devices. What should you include in the recommendation?

- A. Modifications to the DHCP options
- B. Modifications to the NTP server configuration
- C. Windows Server Update Services (WSUS)
- D. Kerberos authentication on the Front End Servers

**Correct Answer: A**

**Section: (none)**

**Explanation**

**QUESTION 7**

You need to recommend a Lync Server 2010 deployment solution that meets the company's availability requirements for the Detroit office. What should you recommend?

- A. Deploy a Standard Edition server and a PSTN gateway in the Detroit office.  
Deploy an Enterprise Edition server and a PSTN gateway in the Seattle data center.  
Assign the Standard Edition server as the primary registrar.  
Assign the Enterprise Edition server as the backup registrar.
- B. Deploy a Standard Edition server and a PSTN gateway in the Seattle data centers.  
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Deploy a Survivable Branch Server in the Detroit office.  
Assign the Survivable Branch Server as the primary registrar.  
Assign the Standard Edition server as the backup registrar.
- C. Deploy an Enterprise Edition server and a PSTN gateway in the Seattle data centers.  
Deploy a Standard Edition server in the Detroit office.  
Assign the Standard Edition server as the primary registrar.  
Assign the Enterprise Edition server as the backup registrar.
- D. Deploy a Standard Edition server and a PSTN gateway in the Seattle data centers.  
Deploy a Survivable Branch Appliance (SBA) in the Detroit office.  
Assign the SBA as the primary registrar.  
Assign the Standard Edition server as the backup registrar.

**Correct Answer: A**

**Section: (none)**

**Explanation**

**QUESTION 8**

You need to recommend an Enterprise Voice solution for the New York office. What should you include in the recommendation?

- A. a Response Group
- B. the Attendant Console
- C. a dial plan
- D. an IP-PBX gateway

**Correct Answer: C**

**Section: (none)**

**Explanation**

**Explanation/Reference:**



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**QUESTION 9**

You are evaluating the implementation of a SIP trunk in the main office to support the planned Lync Server 2010 deployment. You need to calculate the minimum amount of bandwidth required for PSTN calls. How much bandwidth is required on the network connection to the SIP trunk?

- A. 33.98 Mbps
- B. 58.40 Mbps
- C. 41.80 Mbps
- D. 25.29 Mbps

**Correct Answer: A**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

## Exam D

### QUESTION 1

#### Testlet 3

#### All Information

Contoso Ltd.

The following testlet will present a Case Study followed by 11 multiple choice question(s).  
You will have 25 minutes to complete the testlet.  
For help on how to answer the questions, click the **Instructions** button on the question screen.

#### Company Overview

Contoso, Ltd. is a large manufacturing company that has 2,600 employees.

#### Physical Locations

The company has a main office and a branch office. The main office is located in Denver. The branch office is located in Montreal. The main office has 2,000 users. The branch office has 500 users. The company has 100 users who access the corporate network remotely from their personal client computers.

#### Existing Environment

##### • Network Infrastructure

Server role	Server configuration
Domain controller	Windows Server 2003 forest functional level Windows Server 2003 domain functional level
Microsoft Exchange Server 2010	Mailbox server role Hub Transport server role Client Access server role Two database availability groups (DAGs)
Certification authority (CA)	Enterprise root in contoso.com

The network contains an Active Directory domain named contoso.com. Contoso.com contains the servers configured as shown in the following table.  
The network contains two SMTP domains named contoso.com and adatum.com. Users have e-mail addresses that use either the @contoso.com or the @adatum.com suffix.  
A perimeter network at the main office contains all Internet-facing servers. The main office and the branch office connect to each other by using a WAN link.

##### • Telephony Infrastructure

The main office and the branch office have separate connections to the PSTN.  
The main office has two PSTN gateways and the branch office has a single PSTN gateway.

#### Requirements

##### • Business Goals

Contoso has the following business goals:

- Minimize hardware costs.
- Minimize administrative effort.
- Minimize the need for end-users to perform manual configurations.

### ▪ **Proposed Lync Server Design**

An independent consulting firm recommends the following Lync Server 2010 server design for Contoso:

- In the branch office, one Lync Server 2010 Mediation Server
- On the perimeter network, one Lync Server 2010 Edge Server
- In the branch office, one Lync Server 2010 Standard Edition server
- In the main office, one Lync Server 2010 server in a Front End pool
- In the main office, one server that runs Microsoft SQL Server 2008
- In the main office, one server that runs the Microsoft Exchange Server 2010 Unified Messaging server role

### ▪ **Availability Requirements**

Contoso must meet the following availability requirements:

- Minimize the bandwidth utilization of the WAN links.
- Provide load balancing of the Lync services when possible.
- Ensure that all of the Lync services for all of the users are available if a single server fails.
- Ensure that users in the main office can make calls if a PSTN gateway in the main office fails.
- Ensure that users in the branch office can participate in Web conferencing sessions if a single server fails.
- Ensure that the branch office users can make calls if the connection between the branch office and the PSTN fails.

### ▪ **Voice Requirements**

Contoso must meet the following voice requirements:

- To initiate a telephone call to the PSTN, internal users must dial 8 first.
- To initiate a long-distance call, internal users must enter a special code before dialing the phone number.
- All calls to an unassigned phone number must be routed to a pre-recorded message, and then to a receptionist.
- To initiate a call to users in the main office, internal users must dial 4 first, followed by a four-digit extension.
- To initiate a call to users in the branch office, internal users must dial 5 first, followed by a four-digit extension.
- Remote users must be able to make calls from Microsoft Lync 2010 to phone numbers on the PSTN.

### ▪ **Remote User Requirements**

Contoso must meet the following remote user requirements:

- Ensure that remote users can download and install the certificate chain for the internal CA.
- Ensure that remote users can search for Lync-enabled users and add them to their Contacts list.
- Ensure that users can sign in by using their e-mail address when they connect to the new Lync environment.

- A.
- B.
- C.
- D.

**Correct Answer:**

**Section: (none)**

**Explanation**

**Explanation/Reference:**

**QUESTION 2**

You need to recommend changes to the proposed Lync server design to meet the company's availability requirements for SQL services. What should you include in the recommendation?

- A. Network Load Balancing (NLB)
- B. DNS load balancing
- C. log shipping
- D. Failover Clustering

**Correct Answer: D**

**Section: (none)**

**Explanation**

**QUESTION 3**

You need to recommend an Enterprise Voice configuration that meets the company's voice requirements. What should you include in the recommendation?

- A. four Voice Policies and one Response Group
- B. one dial plan that contains four normalization rules
- C. one Voice Policy and four Response Groups
- D. two dial plans that contain two normalization rules

**Correct Answer: B**

**Section: (none)**

**Explanation**

**QUESTION 4**

You need to recommend a certificate for the Lync Server 2010 deployment that meets the company's remote user requirements. What should you include in the recommendation?

- A. Deploy a certificate from the internal CA to the external interface of the Edge Server.
- B. Deploy a certificate from a trusted third-party CA to the external interface of the Edge Server.
- C. Deploy a certificate from the internal CA to the Mediation Servers.
- D. Deploy a certificate from a trusted third-party CA to the Mediation Servers.

**Correct Answer: B**

**Section: (none)**

**Explanation**

**QUESTION 5**

You need to recommend a solution for routing calls made to unassigned numbers. The solution must meet the company's voice requirements. What should you include in the recommendation?

- A. registrar authentication and PSTN Usage records
- B. PSTN re-routing and monitoring
- C. the Announcement application
- D. workflow agents and call detail records

**Correct Answer:** C  
**Section:** (none)  
**Explanation**

#### QUESTION 6

You need to recommend a solution for the branch office users that meets the companys availability requirements. What should you include in the recommendation?

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- A. a Director
- B. two Location Policies
- C. a Survivable Branch Appliance (SBA)
- D. a primary registrar and a backup registrar

**Correct Answer:** D  
**Section:** (none)  
**Explanation**

**Explanation/Reference:**



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#### QUESTION 7

You need to recommend changes to the proposed Lync server design to meet the companys availability requirements for voice mail. What should you include in the recommendation?

- A. two call attendants
- B. two Location Information Servers
- C. two Response Groups
- D. an additional server that has the Unified Messaging server role deployed

**Correct Answer:** D  
**Section:** (none)  
**Explanation**

#### QUESTION 8

You need to recommend changes to the proposed Lync Server design that meet the companys remote user requirements. What should include in the recommendation?

- A. multiple Location Policies
- B. Active Directory Lightweight Directory Services (AD LDS)
- C. a reverse proxy array
- D. multiple Alias (CNAME) records

**Correct Answer:** C  
**Section:** (none)



## **Explanation**

### **QUESTION 9**

You need to recommend changes to the proposed Lync server design that meet the company's availability requirements for PSTN connectivity in the main office. What should you include in the recommendation?

- A. a Response Group.
- B. a new dial plan.
- C. an additional Lync Server 2010 server in the Front End pool.
- D. an additional server that runs the Exchange Server 2010 Unified Messaging server role.

**Correct Answer: C**

**Section: (none)**

## **Explanation**

### **QUESTION 10**

You need to recommend a Web conferencing solution for the Lync Server 2010 servers in the main office. The solution must meet the company's availability requirements. What should you include in the recommendation?

- A. two Standard Edition servers configured to use hardware load balancing
- B. two servers in a Director pool configured to use Network Load Balancing (NLB) "First Test, First Pass" -  
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Microsoft 70-665 Exam
- C. two servers in an Enterprise Edition Front End pool configured to use hardware load balancing
- D. two servers in an Enterprise Edition Front End pool configured to use DNS load balancing

**Correct Answer: C**

**Section: (none)**

## **Explanation**

### **QUESTION 11**

You need to recommend a PSTN connectivity solution for the branch office that meets the company's availability requirements. What should you include in the recommendation?

- A. Location Policies
- B. Exchange Server 2010 Unified Messaging (UM)
- C. Call Admission Control
- D. multiple voice route policies

**Correct Answer: D**

**Section: (none)**

## **Explanation**

### **QUESTION 12**

You need to identify which DNS records are required to provide automatic client sign-in for the remote users. Which records should you identify?

- A. two Alias (CNAME) records and one Host (A) record on a public DNS zone
- B. two Service Location (SRV) records and one Host (A) record on an internal DNS zone
- C. two Alias (CNAME) records and one Host (A) record on an internal DNS zone
- D. two Service Location (SRV) records and one Host (A) record on a public DNS zone

**Correct Answer:** D

**Section:** (none)

**Explanation**

**Explanation/Reference:**

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